

# ITI Quiz - 06-Apr-2026

## 01:03 PM

Q. ID: ITISKILL9885PL

April 2026

Trinity ITI College

Answer Key

Duration: 60 Mins

Total Marks: 102

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1. To be in a job or work is \_\_\_\_\_. | ಕೆಲಸ ಅಥವಾ ಕೆಲಸದಲ್ಲಿ ಇರುವುದು ಎಂದರೆ \_\_\_\_\_

- A) aptitude | ಯೋಗ್ಯತೆ      B) employ | ಉದ್ಯೋಗಿ  
C) knowledge | ಜ್ಞಾನ      D) skill | ಕೌಶಲ್ಯ

**Answer: B) employ | ಉದ್ಯೋಗಿ**

2. Malini is attending her new school today. She introduces herself as \_\_\_\_.

- A) Longtime everyone      B) Good bye  
C) Hello everyone!      D) What's up guys

**Answer: C) Hello everyone!**

3. Argument or disagreement between two groups of people is called \_\_\_\_\_.

- A) Conflict      B) Happiness  
C) Fun      D) Teamwork

**Answer: A) Conflict**

4. Ryan wants to speak to HR about his work. He should specify the name of his job, place of work and \_\_\_\_\_?

- A) Team mates      B) His needs  
C) Senior name      D) Some information about his responsibilities

**Answer: D) Some information about his responsibilities**

5. An exclamatory sentence ends with the \_\_\_\_\_.

- A) Exclamatory mark (!)      B) Comma (,)  
C) Full stop (.)      D) Question mark (?)

**Answer: A) Exclamatory mark (!)**

6. Organizations communicate mainly through \_\_\_\_\_.

- A) Letters      B) E-mails  
C) Project      D) Unfamiliar words

**Answer: B) E-mails**

7. The concept of \_\_\_\_\_ best describes importance of teamwork.

- A) Conflict      B) Team  
C) Group      D) Synergy

**Answer: D) Synergy**

8. What are some of the qualities of a strong entrepreneur?

- A) Working hard      B) Building relationship with customers  
C) All of these      D) Learning from failures

**Answer: C) All of these**

9. Which among these is a type of communication?

- A) Non-Verbal      B) Verbal  
C) Visual      D) All of these

**Answer: D) All of these**

10. Ram is answering an interview question about his previous workplace. He didn't like his teammates. They argued a lot. Should he share this with the interviewer?

- A) No, he should avoid speaking negatively about his teammates.      B) Yes, he should blame his team-mates for all the problems.  
C) Yes, why not!      D) Yes, he should discuss all the arguments in detail.

**Answer: A) No, he should avoid speaking negatively about his teammates.**

11. An Entrepreneur can help the society by \_\_\_\_\_.

- A) Creating job opportunities      B) Marketing the product  
C) Working with a team      D) Seeking new opportunities

**Answer: A) Creating job opportunities**

12. Verbs tell the action of the \_\_\_\_\_.

- A) Act      B) Naming words  
C) Cow      D) Change

**Answer: B) Naming words**

13. They? is used when we want to refer to \_\_\_\_\_.

- A) Many people      B) He  
C) She      D) Our

**Answer: A) Many people**

14. A formal letter can be used for \_\_\_\_\_ purposes.

- A) Boring      B) Fighting  
C) Official      D) Friendship

**Answer: C) Official**

15. Product is an object that can be \_\_\_\_\_.

- A) Seen      B) Touched

C) Used D) Seen, Touched and Used

**Answer: D) Seen, Touched and Used**

16. 'Reg' in the letter means \_\_\_\_.

A) Greetings B) Regarding  
C) Subject D) Body

**Answer: B) Regarding**

17. Sanju met her cousin Keerti accidentally in a mall. How should she greet her?

A) Take care! B) What are you doing here?  
C) Long time, no see! D) Thank you!

**Answer: C) Long time, no see!**

18. Comma is used to show a \_\_\_\_ within the sentence.

A) Pair B) Break  
C) Full stop D) Capital letter

**Answer: B) Break**

19. We should \_\_\_\_? instructions in the classroom.

A) forget B) learn  
C) ignore D) listen to

**Answer: D) listen to**

20. Kishore's manager gave him positive and negative feedback. Kishore is feeling confused. What should he do next?

A) All of these B) Try to understand the positive points given by his manager  
C) Calm down and think D) Try to understand the negative points given by the manager

**Answer: A) All of these**

21. Shwetha and Rakshit are coworkers. They are angry with each other because they have not completed a project properly. Which is a good way to resolve such conflicts in the workplace?

A) File a police complaint B) Quit the job  
C) Find different ways to solve the problem D) Ignore each other

**Answer: C) Find different ways to solve the problem**

22. Lakshmi plans to start a beauty parlour. What kind of information should she NOT collect in the Market Scan?

A) Information on cost of materials for the beauty parlour B) Information on types of customers  
C) Information on shop location and rent D) Information on clothes and shoes

**Answer: D) Information on clothes and shoes**

23. The \_\_\_\_\_? is what or whom a sentence is about.

A) Subject B) Object  
C) Verb D) Predicate

**Answer: A) Subject**

24. \_\_\_\_ contact with the people we are speaking help us to communicate confidently.

A) Skin B) Eye  
C) Ear D) Nose

**Answer: B) Eye**

25. A declarative sentence tells us some information or explanation. It ends with \_\_\_\_\_.

A) Question mark (?) B) Exclamatory mark (!)  
C) Comma (,) D) Full stop (.)

**Answer: D) Full stop (.)**

26. Location for the job means \_\_\_\_?.

A) Description B) Place  
C) Title D) Name

**Answer: B) Place**

27. Ethics means \_\_\_\_\_. | ನೀತಿಶಾಸ್ತ್ರ ಎಂದರೆ \_\_\_\_\_

A) not relevant to society | ಸಮಾಜಕ್ಕೆ ಸಂಬಂಧಿಸಿಲ್ಲ  
B) decide what is right and wrong for a human conduct | ಮಾನವ ನಡವಳಿಗೆಗೆ ಯಾವುದು ಸರಿ ಮತ್ತು ತಪ್ಪು ಎಂದು ನಿರ್ಧರಿಸಿ  
C) employability skills | ಉದ್ಯೋಗ ಕೌಶಲ್ಯಗಳು  
D) name of a city | ಒಂದು ನಗರದ ಹೆಸರು

**Answer: B) decide what is right and wrong for a human conduct | ಮಾನವ ನಡವಳಿಗೆಗೆ ಯಾವುದು ಸರಿ ಮತ್ತು ತಪ್ಪು ಎಂದು ನಿರ್ಧರಿಸಿ**

28. A person who buys a product is a \_\_\_\_.

A) Servicer B) Student  
C) Customer D) Seller

**Answer: C) Customer**

29. Shyam and Ram applied for the same job. Shyam read the job description in detail and made note of important details. Who will know more about the company?

A) Both of them B) Ram  
C) Shyam D) None of them

**Answer: C) Shyam**

30. Yash bought a bag which had recycle symbol. What should he do when the bag is old?

A) Should dispose it in recyclable items B) Throw it in the river  
C) Burn D) Put it in soil

**Answer: A) Should dispose it in recyclable items**

31. Words that are used to name people, places, animals and

things are \_\_\_\_\_.

- A) Key B) Person  
C) Naming words D) Table

**Answer: C) Naming words**

**32.** Product and service are two things that can be sold. Product is what can be seen, touched and used. Service is what we \_\_\_\_\_?.

- A) Buy from vegetable shop B) Pay with Gpay  
C) Feel, Experience and Enjoy D) Do not enjoy

**Answer: C) Feel, Experience and Enjoy**

**33.** Symbols gives us information through \_\_\_\_\_.

- A) Words B) Images  
C) Posters D) Colours

**Answer: B) Images**

**34.** Marketing helps the customer to learn about

- A) Price B) Special Discounts  
C) All of these D) Availability

**Answer: C) All of these**

**35.** A good business idea for a young or new entrepreneur should be sustainable. This means \_\_\_\_\_.

- A) It is easy to use B) It has budget  
C) It has many details D) It is planned for the present and future business growth

**Answer: D) It is planned for the present and future business growth**

**36.** Sam wanted to apply for a job. He thought of writing a cover letter to the company. But his friend suggested to attach \_\_\_\_\_ with the cover letter.

- A) Resume B) Formal  
C) Brochure D) Leave

**Answer: A) Resume**

**37.** How does Market Scan help with running a business?

- A) Helps in making the business plan B) All of these  
C) Gives an idea about the customers D) Helps understand about other similar business

**Answer: B) All of these**

**38.** Jobs that have become outdated in the past 5 years \_\_\_\_\_ . | ಕಳೆದ 5 ವರ್ಷಗಳಲ್ಲಿ ಹಳತಾದ ಕೆಲಸಗಳು \_\_\_\_\_

- A) uber | ಉಬರ್ B) ola | ಓಲ  
C) swiggy | ಸ್ವಿಗ್ಗಿ D) STD booth | STD ಬೂತ್

**Answer: D) STD booth | STD ಬೂತ್**

**39.** Naming words are also called \_\_\_\_?.

- A) Pronouns B) Nouns  
C) Action D) Verbs

**Answer: B) Nouns**

**40.** Caring for customers is key to growing your business. What does this mean?

- A) Care for customers at their home B) Care for customers when they are sick  
C) Care for what customers want D) Care for keys

**Answer: C) Care for what customers want**

**41.** Using Internet is easy if we learn \_\_\_\_\_?.

- A) Sports B) Maths  
C) English D) Science

**Answer: C) English**

**42.** Rahul spends 30 minutes everyday watching news. He writes down few sentences about what is said. What is he trying to do?

- A) Practicing Movements B) Practicing News  
C) None of these D) Practicing listening

**Answer: D) Practicing listening**

**43.** What are the duties of an entrepreneur?

- A) Managing finances and budgets B) All of these  
C) Talking to customers D) Managing the business

**Answer: B) All of these**

**44.** Raj and Tej talk to each other only on the phone. What type of communication is this?

- A) Non-Verbal Communication B) Written communication  
C) Sign communication D) Verbal Communication

**Answer: D) Verbal Communication**

**45.** Shouting shows we are angry. Talking very slowly shows we are tired or sleepy. What part of non-verbal communication helps us understand this?

- A) Hand movements B) Smile  
C) Eye movements D) Tone of voice

**Answer: D) Tone of voice**

**46.** A person who makes a call \_\_\_\_\_

- A) Phase B) Caller  
C) Keypad D) Contacts

**Answer: B) Caller**

**47.** Formal communication is used at \_\_\_\_?.

- A) House B) Party

C) Friend D) Workplace

**Answer: D) Workplace**

48. Ram was asked to measure his cupboard. It was 4 feet tall. Here feet means \_\_\_\_.

A) Taste B) Measurement  
C) Leg D) Hand

**Answer: B) Measurement**

49. Most of the government job calls will be in \_\_\_format.

A) Paper format B) Indirect  
C) Direct D) In person

**Answer: A) Paper format**

50. Harish made a call to the Senior manager in a company. How is he supposed to start the conversation.?

A) Good bye B) Greet the person  
C) Thank the person D) Purpose of call

**Answer: B) Greet the person**

51. Shilpa is applying for a job online. She sends her application by email. What is she supposed to mention in the subject line to make it easy for the employer to find her email?

A) Pervious experience B) Education qualification  
C) Shilpa - Age D) Shilpa - Job Position

**Answer: D) Shilpa - Job Position**

52. Receiver is a person who \_\_\_\_the call.

A) Rejects B) Dials  
C) Receives D) Blocks

**Answer: C) Receives**

53. A business idea should\_\_\_\_\_?.

A) None of these B) Satisfy only my needs  
C) Fulfill customer needs or solve their problems D) Save the world

**Answer: C) Fulfill customer needs or solve their problems**

54. Singular naming words are used when \_\_\_\_person, place or thing is present.

A) Few B) Many  
C) One D) More

**Answer: C) One**

55. Identify the improper term. | ಅಸಮರ್ಪಕ ಪದವನ್ನು ಗುರುತಿಸಿ.

A) Sound pollution | ಧ್ವನಿ ಮಾಲಿನ್ಯ B) Air pollution | ವಾಯು ಮಾಲಿನ್ಯ  
C) Water pollution | ಜಲ ಮಾಲಿನ್ಯ D) Green pollution | ಹಸಿರು ಮಾಲಿನ್ಯ

**Answer: D) Green pollution | ಹಸಿರು ಮಾಲಿನ್ಯ**

56. What can make it difficult to communicate in the workplace?

A) Language differences B) All of these  
C) Differences in communication styles D) Use of unfamiliar words

**Answer: B) All of these**

57. If a person receives harsh, unfair and very negative criticism, they feel very unhappy. What type of criticism is this?

A) Fair criticism B) Positive criticism  
C) Unfair criticism D) Helpful criticism

**Answer: C) Unfair criticism**

58. You can speak to your friend\_\_\_\_\_.

A) Informally B) By reading their mind  
C) Formally D) By dancing

**Answer: A) Informally**

59. Forms of verbal communication are \_\_\_\_.

A) Dancing B) Making eye contact  
C) Writing and Speaking D) Thinking

**Answer: C) Writing and Speaking**

60. Listening is important to \_\_\_\_?the information given.

A) disobey B) understand  
C) forget D) overcome

**Answer: B) understand**

61. Ramesh is working in Chennai. \_\_\_\_likes the office environment.

A) He B) What  
C) It D) That

**Answer: A) He**

62. Pratibha wants to start a Biryani Hotel. What will she need first?

A) Food Items B) Business plan  
C) Name Board D) Kitchen Equipments

**Answer: B) Business plan**

63. It is a \_\_\_\_?knife. Fill in the correct adjective.

A) there B) and  
C) this D) sharp

**Answer: D) sharp**

64. \_\_\_greetings are used while speaking to friends and family.

A) Formal B) Due  
C) No D) Informal

**Answer: D) Informal**

65. A \_\_\_\_\_ is a short and effective presentation to describe the business.

- A) Customer Analysis
- B) Communication
- C) Return on Investment
- D) Business Pitch

**Answer: D) Business Pitch**

66. Sahil is giving festival offers, free samples and price discounts at the opening of his business. This is called \_\_\_\_\_.

- A) Packaging
- B) Selling
- C) Promotion
- D) Market scan

**Answer: C) Promotion**

67. Sentences are \_\_\_\_\_.

- A) group of words with complete meaning
- B) Letters
- C) Verbs
- D) Nouns

**Answer: A) group of words with complete meaning**

68. Wahid wants to register his product under a trademark. What is the benefit of getting a trademark for your product?

- A) He will get a lot of success
- B) He can take many loans and not repay
- C) No one else can use the same product name
- D) He can sell it at higher rate

**Answer: C) No one else can use the same product name**

69. Cats is an example of \_\_\_\_\_ word.

- A) Opposite
- B) Words
- C) Plural
- D) Singular

**Answer: C) Plural**

70. Which is not a type of communication?

- A) Written
- B) Driving
- C) Verbal
- D) Non-verbal

**Answer: B) Driving**

71. Price is an important part of marketing. Price means \_\_\_\_\_.

- A) Marketing
- B) Promotion
- C) Rate of a product in rupees
- D) Raw Materials

**Answer: C) Rate of a product in rupees**

72. When you are interested in working for a company, you will write \_\_\_\_\_ letter

- A) a Leave
- B) an Application
- C) a Prospecting
- D) a Referral

**Answer: C) a Prospecting**

73. Raju wants to start a Textile shop. What should he do

first?

- A) Purchase New Fabrics
- B) Prepare a Business Plan
- C) Hire Staff
- D) Rent a Shop

**Answer: B) Prepare a Business Plan**

74. Ravi read job description which specified ?Familiarity with MS office?. What should he know?

- A) How to write an email
- B) How to use MS Office
- C) How to study
- D) How to get certification

**Answer: B) How to use MS Office**

75. Vinod met his new manager at his workplace. He had to \_\_\_\_\_ himself first.

- A) Appreciate
- B) Introduce
- C) Praise
- D) Thank

**Answer: B) Introduce**

76. The correct order for a sentence is \_\_\_\_\_.

- A) Verb, Verb, Subject
- B) Subject, Verb, Object
- C) Subject, Verb
- D) Verb, Object, Subject

**Answer: B) Subject, Verb, Object**

77. Now or never close, summary close and question close are 3 important \_\_\_\_\_.

- A) Probing techniques
- B) Opening techniques
- C) Discount
- D) Closing Techniques

**Answer: D) Closing Techniques**

78. A poster presents information by using \_\_\_\_\_.

- A) Images and colours
- B) Exercise for practice
- C) Story
- D) Novel

**Answer: A) Images and colours**

79. Document which has details of a job is \_\_\_\_?.

- A) Letter
- B) Report
- C) Resume
- D) Job Description

**Answer: D) Job Description**

80. Which of the following is the BEST definition of profit?

- A) The total amount of money a business earns before paying taxes.
- B) The total amount of money a business makes from selling goods or services.
- C) The revenue or earnings which remain with the business owner, after all the costs are paid.
- D) The money a business owner spends on personal expenses.

**Answer: C) The revenue or earnings which remain with the business owner, after all the costs are paid.**

81. Who can support Entrepreneurs by providing business schemes and loans at low interest rates?

- A) Friends B) Startup Investors  
C) Banks D) Customers

**Answer: C) Banks**

**82.** \_\_\_ questions give clear indication of the information the person wants to know.

- A) No B) Yes or No  
C) Closed questions D) Wh-

**Answer: D) Wh-**

**83.** Smith! Would you like playing cricket or football this evening? If Smith likes to play both how will he answer? \_\_\_?playing any of them.

- A) I won?t B) I don?t mind  
C) I want D) I hate

**Answer: B) I don?t mind**

**84.** 'Arjun filled water into a large pot'. In this sentence the describing word is \_\_\_\_\_.

- A) large B) Arjun  
C) water D) into

**Answer: A) large**

**85.** Sharvan serves as a delivery agent delivering tomatoes from a farmer to a company that makes tomato sauce. What is Sharvan?s job?

- A) Seller B) Service Provider  
C) Distributor D) Buyer

**Answer: B) Service Provider**

**86.** The police were questioning about his crime. What type of sentence is it?

- A) Declarative (.) B) Exclamatory (!)  
C) Interrogative (?) D) None of these

**Answer: A) Declarative (.)**

**87.** Choose the correct sentence.

- A) The road runs on cat. B) The cat runs on the road.  
C) Runs on the road cat. D) Cat road runs.

**Answer: B) The cat runs on the road.**

**88.** \_\_\_\_\_ is a brief statement about purpose and principles of the constitution. | \_\_\_\_\_ ಸಂವಿಧಾನದ ಉದ್ದೇಶ ಮತ್ತು ತತ್ವಗಳ ಸಂಕ್ಷಿಪ್ತ ಹೇಳಿಕೆಯಾಗಿದೆ.

- A) Syllabus | ಪಠ್ಯಕ್ರಮ B) Unit | ಘಟಕ  
C) The preamble | ಪೀಠಿಕೆ D) Module | ಮಾಡ್ಯೂಲ್

**Answer: C) The preamble | ಪೀಠಿಕೆ**

**89.** 'The sea is blue'. In this sentence \_\_\_\_\_ is an adjective.

- A) sea B) blue

- C) is D) the

**Answer: B) blue**

**90.** Entrepreneurship means \_\_\_\_\_?

- A) Running your own business B) Starting a new career  
C) Managing career D) Supporting a business person

**Answer: A) Running your own business**

**91.** Kim fell from her bike yesterday. The action in the sentence is in \_\_\_\_\_?tense.

- A) Future B) Past  
C) Present D) Clear

**Answer: B) Past**

**92.** Values are \_\_\_\_\_. | ಮೌಲ್ಯಗಳು \_\_\_\_\_

- A) all have same value | ಎಲ್ಲಾ ಒಂದೇ ಮೌಲ್ಯವನ್ನು ಹೊಂದಿವೆ B) very costly | ಬಹಳ ದುಬಾರಿ  
C) motivates our attitude and action | ನಮ್ಮ ವರ್ತನೆ ಮತ್ತು ಕ್ರಿಯೆಯನ್ನು ಪ್ರೇರೇಪಿಸುತ್ತದೆ D) not punctual | ಸಮಯಪ್ರಜ್ಞೆಯಿಲ್ಲ

**Answer: C) motivates our attitude and action | ನಮ್ಮ ವರ್ತನೆ ಮತ್ತು ಕ್ರಿಯೆಯನ್ನು ಪ್ರೇರೇಪಿಸುತ್ತದೆ**

**93.** When you ask someone something it is \_\_\_\_.

- A) Answer B) Question  
C) Response D) Blank

**Answer: B) Question**

**94.** John does not agree with his coworker about a task. How should he communicate his disagreement?

- A) I will just do it my way. B) You are wrong!  
C) You don't know anything. D) I respectfully disagree with what you are saying.

**Answer: D) I respectfully disagree with what you are saying.**

**95.** The beginning of a sentence should start with \_\_\_\_\_letter

- A) Italics B) Cursive  
C) Small D) Capital

**Answer: D) Capital**

**96.** Verbal communication is the use of \_\_\_\_.

- A) Words B) Maths  
C) Sign D) Images

**Answer: A) Words**

**97.** Pronouns (ex: he, she, her) can be used in the place of \_\_\_\_\_.

- A) Naming words B) Adjective

C) Verb

D) Spellings

**Answer: A) Naming words**

**98.** Meena sells milk packets. One day, she got a dissatisfied (unhappy) customer because the milk was spoilt. What should Meena NOT do now?

A) Quickly give another packet of milk

B) Get angry with the customer

C) Make sure the customer is happy

D) Say sorry to the customer

**Answer: B) Get angry with the customer**

**99.** You are unable to share your message properly in an email. Which skill should you improve?

A) Written communication

B) Playing

C) Reading

D) Speaking

**Answer: A) Written communication**

**100.** Arun travels to school by bus. The action word in the sentence is \_\_\_\_\_.

A) bus

B) travels

C) Arun

D) school

**Answer: B) travels**

**101.** A person with a growth mindset is always willing to \_\_\_\_\_. | ಬೆಳವಣಿಗೆಯ ಮನಸ್ಥಿತಿ ಹೊಂದಿರುವ ವ್ಯಕ್ತಿಯು ಯಾವಾಗಲೂ \_\_\_\_\_ ಸಿದ್ಧರಿದ್ದಾರೆ.

A) relax | ವಿಶ್ರಾಂತಿ

B) grow, change, learn | ಬೆಳೆಯಿರಿ, ಬದಲಿಸಿ, ಕಲಿಯಿರಿ

C) keep quiet | ಮೌನವಾಗಿರಿ

D) become rich | ಶ್ರೀಮಂತರಾಗುತ್ತಾರೆ

**Answer: B) grow, change, learn | ಬೆಳೆಯಿರಿ, ಬದಲಿಸಿ, ಕಲಿಯಿರಿ**

**102.** Why is it important to use selling techniques?

A) To connect with

customers & make sure they make a purchase

B) To look confident

C) To have fun

D) To make friends with customers

**Answer: A) To connect with customers & make sure they make a purchase**