

ITI Quiz ESK - 07- Feb-2026 01:18 PM

Q. ID: ITISKILL8956G6

February 2026

Trinity, College udhyavara udupi

Answer Key

Duration: 155 Mins

Total Marks: 50

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1. A mock interview is a ____ job interview.

- A) fun
- B) virtual
- C) difficult
- D) practice

Answer: D) practice

2. The Indian government passed the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act in 2013. In simpler terms, it is also called ____?.

- A) SHWW
- B) POSH
- C) SOS
- D) PPR

Answer: B) POSH

3. ____ is the ministry in the Govt. of India that forms and implements the rules and regulations for enterprises in India.

- A) MSME
- B) MSDE
- C) NIMI
- D) DGT

Answer: A) MSME

4. A dissatisfied customer means ____.

- A) Unhappy customer
- B) Old customer
- C) Happy customer
- D) Beautiful customer

Answer: A) Unhappy customer

5. When presenting your business plan, what can you do to help audience understand and believe in your product/service?

- A) Tell a joke
- B) Repeat yourself multiple times
- C) Share overall business costs
- D) Give demo of the product/ service

Answer: D) Give demo of the product/ service

6. A formal interaction between students and a guest speaker is known as ____.

- A) Guest lecture
- B) time pass
- C) Group meeting
- D) A casual chat

Answer: A) Guest lecture

7. Where is the power button located on a desktop computer?

- A) On the Mouse
- B) On the Speaker
- C) On the CPU
- D) On the Keyboard

Answer: C) On the CPU

8. The time blocked for work is called a ____ technique.

- A) Domo
- B) Pomodoro
- C) Pomo
- D) Doro

Answer: B) Pomodoro

9. What does a market scan help us do?

- A) Identify different career pathways
- B) Learn new hobbies
- C) Get better at sports
- D) None of these

Answer: A) Identify different career pathways

10. Which of the following tasks can be performed by Alexa?

- A) All of these
- B) Play music
- C) Call phones
- D) Check the weather

Answer: A) All of these

11. Bijo is not good at MS excel. With his hard work, he learns to overcome weaknesses and turn them into a_____.

- A) Value
- B) Belief
- C) Strength
- D) Leader

Answer: C) Strength

12. Negative comments made about our action or performance is called ____.

- A) Reward
- B) Congratulations
- C) Criticism
- D) Appreciation

Answer: C) Criticism

13. Major changes took place in the manufacturing world with_____.

- A) White revolution
- B) Industrial revolution
- C) Milk revolution
- D) Green revolution

Answer: B) Industrial revolution

14. A customer who buys a product for the first time is a____?.

- A) Researching customer
- B) New customer
- C) Vendor
- D) Bargaining customer

Answer: B) New customer

15. James had to meet his team members Suraj, Reena and Nagma on Friday. James called Suraj and Reena. But he did not inform Nagma. This is an example of_____.

- A) Typing error
- B) Poor communication
- C) Stress
- D) Poor listening

Answer: B) Poor communication

16. A person who respects and follows the law of a country is a _____.

- A) Responsible Citizen
- B) Small Kid
- C) Businessman
- D) Bad Employee

Answer: A) Responsible Citizen

17. _____ is a tool to organize a large amount of data in an easy and understandable way.

- A) Excel
- B) Chrome
- C) Print
- D) Paint

Answer: A) Excel

18. _____ questions give clear indication of the information the person wants to know.

- A) Closed questions
- B) Wh-
- C) Yes or No
- D) No

Answer: B) Wh-

19. When two or more people give their thoughts and views on a topic. It is called a _____.

- A) Listening
- B) Group discussion
- C) Reading
- D) Speaking

Answer: B) Group discussion

20. Meena likes to learn music in her free time. It is one of her _____ to improve.

- A) Value
- B) Interests
- C) Weakness
- D) Logics

Answer: B) Interests

21. John wasn't selected for a job because he is a man. What type of discrimination is this?

- A) Color discrimination
- B) Age discrimination
- C) Education discrimination
- D) Gender discrimination

Answer: D) Gender discrimination

22. Riya does not know which version of windows is installed on her laptop. How can she identify the version?

- A) By uninstalling the windows
- B) By looking at the opening screen
- C) By reinstalling the windows
- D) By shutting down the computer

Answer: B) By looking at the opening screen

23. We should _____ instructions in the classroom.

- A) ignore
- B) learn
- C) forget
- D) listen to

Answer: D) listen to

24. Even though Roopa is highly efficient at her job, her

manager gives most of the field/travel related projects to Ramesh. This can be an example of _____?

- A) Diversity
- B) Trust
- C) Equality
- D) Stereotype

Answer: D) Stereotype

25. Ravi is working on a project with two other teammates. Which of these make him a good team player?

- A) Sharing ideas to help the team work faster
- B) Not listening to his teammates ideas and opinions
- C) Thinking he can never make a mistake
- D) Getting angry when others don't listen

Answer: A) Sharing ideas to help the team work faster

26. Which of the following is used to send a copy of an email to another person without the main receiver of the email knowing?

- A) Attach file
- B) Subject
- C) BCC (Blind Carbon Copy)
- D) CC(Carbon Copy)

Answer: C) BCC (Blind Carbon Copy)

27. Post-covid we adopted the virtual world. Meeting that happens online through the internet are called as _____.

- A) Online meeting
- B) Physical Meeting
- C) Offline Meeting
- D) None of these

Answer: A) Online meeting

28. Which of the following are ways to conduct a digital transaction?

- A) All of these
- B) UPI Payment
- C) Digital Wallet
- D) Credit Card

Answer: A) All of these

29. Teacher Meena advised her students to write down 2 or 3 sentences when she explains the lesson. How does it help the students?

- A) Write
- B) Read
- C) Speak
- D) Recollect what she said

Answer: D) Recollect what she said

30. Ramesh is working in Chennai. _____ likes the office environment.

- A) He
- B) That
- C) What
- D) It

Answer: A) He

31. Knowledge and awareness of laws is called _____?

- A) English literacy
- B) Financial literacy
- C) Legal literacy
- D) Digital literacy

Answer: C) Legal literacy

32. Raghav is applying for a job at a marketing firm. What will make his cover letter easy to read?

- A) Long descriptions
- B) Increasing the font size
- C) Dividing the text into shorter paragraphs
- D) All of these

Answer: C) Dividing the text into shorter paragraphs

33. Regular payment made by the employer to the employee is ____.

- A) Salary
- B) Appraisal
- C) Debt
- D) Loan

Answer: A) Salary

34. What does SMART tips for internet safety stands for?

- A) Stay Simple Manageable Attractive Reasonable Timely
- B) None of these
- C) Stay Simple Meet Up Acceptable Reachable Tell about yourself
- D) Stay Safe Don't Meet up Accepting Files Reliable Tell Someone

Answer: D) Stay Safe Don't Meet up Accepting Files Reliable Tell Someone

35. Seetha is speaking to her customers to understand how to improve her business. What type of communication is this?

- A) Verbal Communication
- B) Written communication
- C) No Communication
- D) Non-Verbal Communication

Answer: A) Verbal Communication

36. In a meeting, Surya speaks in Hindi. Some of his team members understand both English & Hindi, while others only know English. What should Surya do?

- A) Speak in English
- B) Scold people
- C) Speak in Hindi
- D) Stop talking

Answer: A) Speak in English

37. Which of the following tasks can be done using the internet?

- A) All of these
- B) Finding Information about job openings
- C) Create a digital resume and forward it to different companies
- D) Learning new skills

Answer: A) All of these

38. Which section of the Skill India Digital Platform helps users find physical training centers nearby?

- A) Job Exchange
- B) Skill Courses
- C) Skill Centres
- D) Recommendations

Answer: C) Skill Centres

39. Khan Academy is the most recommended website for ____.

- A) Job search
- B) free online material on school subjects like economics, physics, algebra, etc.
- C) Online meetings
- D) learning a new language for free

Answer: B) free online material on school subjects like economics, physics, algebra, etc.

40. Where can you build a professional network?

- A) All of these
- B) Social events
- C) Alumni clubs
- D) Current job

Answer: A) All of these

41. Ravi has the following habits. Which of these is a green practice?

- A) Buying unnecessary items
- B) Leaving lights and fans on when leaving a room
- C) Carrying a cloth bag to buy groceries
- D) Buying single-use plastic water bottles

Answer: C) Carrying a cloth bag to buy groceries

42. Most of the government job calls will be in ____ format.

- A) Paper format
- B) Direct
- C) Indirect
- D) In person

Answer: A) Paper format

43. A poster presents information by using ____.

- A) Novel
- B) Story
- C) Images and colours
- D) Exercise for practice

Answer: C) Images and colours

44. Rita did not enjoy her work in her previous company. She is going for interview to another company. What should Rita NOT do?

- A) Take her resume
- B) Be on time for the interview
- C) Communicate clearly
- D) Talk badly about her previous company

Answer: D) Talk badly about her previous company

45. When discrimination is done to help someone in need, that is called ____ discrimination.

- A) situational
- B) negative
- C) gender
- D) positive

Answer: D) positive

46. ____ is a way of thinking to solve a problem.

- A) Time Management
- B) Negative attitude
- C) Critical thinking
- D) Self confidence

Answer: C) Critical thinking

47. When you ask someone something it is ____.

- A) Blank
- C) Answer

- B) Question
- D) Response

Answer: B) Question

48. Whenever we are communicating we have to be dressed appropriately, maintain our body language and maintain ___?

- A) silence
- C) eye contact
- B) make up
- D) a very loud volume

Answer: C) eye contact

49. Vinay visited the dentist because he was suffering from tooth ache. Dentist treats our teeth problems. In this

sentence, which is the plural word?

- A) Vinay
- C) Dentist
- B) Teeth
- D) Tooth

Answer: B) Teeth

50. Why is a market scan conducted?

- A) To understand customer needs
- C) To check what the competitors are offering
- B) To explore how to grow the business
- D) All of these

Answer: D) All of these
