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Question Paper

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Total Marks: 40

ID: ITISKILL8898RH

Student Name: _____ Roll No: _____

1. Why is it important to think of new ways to solve problems?

- A) It is unnecessary to try new things. B) It is fun to try new things.
C) To waste time D) New ideas can make work easier or faster.

2. Shreeja made a new bag design and showed it to 5 different people for feedback. Why is it important to listen to different users and not just one?

- A) Because it's fun B) To get a lot of appreciation for her work
C) To get a lot of ideas D) To understand the common problems from different users

3. What are some people related problems in a workplace?

- A) All of these B) Not enough workers
C) Communication problems D) Workers don't know the tasks

4. Your community wants to reduce plastic waste. How can you use Design Thinking to find new ideas to solve this problem?

- A) Ignore the problem because it's too difficult to solve. B) Make more things with plastic because they're easy to use.
C) Work together with shops and people nearby to find ways to use less plastic. D) Blame others for the plastic waste issue.

5. You discover a mistake in your work that caused delays in the project. What should you do?

- A) Ignore the mistake and continue working B) Tell your boss about the mistake
C) Wait for someone else to find out your mistake D) Blame team members for the delay

6. In a team where members have different ideas, and there is a disagreement in the team, what should be done?

- A) Ask someone else to decide B) Discuss both ideas and find a way to make everyone agree

C) Choose one idea without discussion D) Let them argue

7. What does working well together mean?

- A) Sharing ideas and listening B) Finding solutions together
C) Offering to help when someone needs it D) All of these

8. Ravi wants to make a new chair for his school using Design Thinking. What should he do first?

- A) Listen to what students want in a chair B) Choose the colour of the chair
C) Test different chair designs D) Plan how to make the chair

9. Venu does not know how to use the new machine. What should he do?

- A) Ask for help and learn how to use the machine B) Leave the job.
C) Stay silent till someone teaches him. D) Take a break and do it later.

10. Priya works at a factory where she operates a packaging machine. When the machine suddenly stops working, Priya quickly finds another way to do her work. Which self-management skill does Priya use?

- A) Conflict management B) Adaptability
C) Honesty and Integrity D) None of these

11. Savita works at a factory. A new machine she hasn't used before stops working. What should she do?

- A) Try again and believe in her ability to fix it. B) Ignore it.
C) Hide the machine. D) Blame someone else.

12. Raj works as a factory manager. He has a big order to deliver but there aren't enough workers. What should Raj do?

- A) Stop working B) Request workers to work extra hours
C) Ignore the problem D) Cancel the orders

13. How does Design Thinking help solve problems?

- A) By understanding what people need and improving solutions
- B) By guessing solutions randomly
- C) By following a strict process
- D) By trusting on personal assumptions

14. Which of the following ways can help you work well with people?

- A) All of these
- B) Paying close attention to what people say
- C) Staying calm, even in challenging situations
- D) Accepting your mistakes

15. Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

- A) Tell everyone about it
- B) Think of another idea
- C) Write down his idea and keep it safe
- D) Apply and test if it works

16. If more workers know how to work, what will happen?

- A) More work gets done
- B) Loss for the company
- C) Less work gets done
- D) Confusion

17. In a manufacturing unit, the packaging process is taking longer than usual, causing delays in shipments. What should the workers do?

- A) Think of different ways to pack faster
- B) Ignore the problem
- C) Continue packaging the same way
- D) Complain to the management

18. What are the different steps in Design Thinking?

- A) Imagine, Plan and Try
- B) Imagine, Decide, Create and Try
- C) Try, Create and Decide
- D) Listen, Choose, Plan, Try, Ask

19. You notice a coworker struggling with their workload. What should you do?

- A) Offer to help them with their tasks.
- B) Report their struggles to the supervisor.
- C) Laugh at their inability to manage their workload.
- D) Ignore their struggles and focus on your own work.

20. Amit's team is feeling low because of a failed project. As a leader, what should he do?

- A) Scold them
- B) Encourage learning from mistakes
- C) Blame them for the failure
- D) Ignore his team members

21. What should you do before making a choice at work?

- A) Look at all the details
- B) Listen to others' ideas and ask questions
- C) Take time to think and then choose
- D) All of these

22. Which of the following behaviors is NOT a characteristic of a team player?

- A) Taking credit for others' work
- B) Listening to teammates' ideas
- C) Respecting different viewpoints
- D) Willingness to help others

23. Venu is a fabric cutter. His team made a mistake in cutting cloth. What's a good way to handle it?

- A) Blame the person who cut the cloth
- B) Discuss and find a way to fix it
- C) Get angry and scold his team
- D) Wait for someone else to solve it

24. You are working on a team project with tight deadlines. Your coworker falls ill, leaving their portion of the work incomplete. What should you do?

- A) Keep working on your own tasks
- B) Ask other team members for help and complete your coworker's task
- C) Criticise your coworker for not completing his work
- D) Complain your supervisor about the incomplete work

25. Priyanka found a faster way to pack products at the factory. What should she do?

- A) None of these
- B) Pack products faster than her coworkers
- C) Continue packing the way the team has been doing
- D) Share the faster packing method with her team

26. Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

- A) By guessing what customers want.
- B) By copying other restaurants.
- C) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback
- D) By randomly selecting new dishes to add.

27. When thinking of new ideas, why is it important to share ideas with others, even if they are not perfect?

- A) To impress others.
- B) Talking can help make ideas better.
- C) To show off your knowledge.
- D) To make others feel included.

28. Which of the following are good work habits?

- A) All of the above
- B) Not giving up when something goes wrong

C) Staying calm when work is challenging
D) Following workplace rules

29. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after understanding what students need in a bag?

- A) Ask students to test the bags
B) Choose the material for the bag
C) Plan different bag designs
D) Choose the colour of the bag

30. Which of the following is NOT a people skill required in a workplace?

- A) Supporting coworkers
B) Listening
C) Technical skills
D) Being kind

31. Ravi and his team are deciding on a new machine for the factory. How should they make the final choice?

- A) Ravi should pick the machine he likes
B) Choose the cheapest machine available
C) Choose the first machine they see
D) Look at all the details, think carefully about their needs & budget and then make the choice

32. While working with your team on a project, one of your coworkers is finding it difficult to finish their job. What should you do in this situation?

- A) Finish their work for them.
B) Complain about them to the boss.
C) Help and support them to finish their work.
D) Ignore their problem and focus on your own work.

33. What are some resource related problems in a workplace?

- A) Not Enough Space
B) Machine Problems
C) All of these
D) Shortage of Materials

34. Which of these situations shows people working well together as a team?

A) Two people arguing and not agreeing
B) None of these

C) One person doing all the work without any help from team members
D) A group sharing ideas and listening to each other

35. You are working on something difficult, but it's not going well. What should you do?

- A) Keep trying and look for another way.
B) Get upset and quit trying.
C) Ask someone else to do it for you.
D) Take a break and give up.

36. Simi is always trying out new ways to reuse the waste materials. She is the ____?

- A) Peacekeeper
B) Planner
C) Doer
D) Idea Person

37. Which of the following is a self-management skill?

- A) Honesty and Integrity
B) All of these
C) Adaptability and Flexibility
D) Commitment

38. Which of the following best describes the self-management skill of reliability?

- A) Not completing tasks on time
B) Ignoring the needs of others
C) Not being honest with coworkers
D) People always trust you to do your job well

39. You are making a new language learning app. Why should you let some people try it before it's done?

- A) To show people how good you are at making apps.
B) Because it's fun to watch others try your app.
C) To see how people use it and make it better.
D) To get appreciation.

40. If your first design doesn't work, what should you do?

- A) Give up on it
B) None of these
C) Ask for feedback and try to improve
D) Make something else