

Duration: 180 Mins

Total Marks: 40

ID: ITISKILL8863UX

Student Name: _____	Roll No: _____
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1. What are some resource related problems in a workplace?

- A) Not Enough Space B) Machine Problems
C) Shortage of Materials D) All of these

- A) None of these B) One person doing all the work without any help from team members

- C) A group sharing ideas and listening to each other D) Two people arguing and not agreeing

2. You notice a coworker struggling with their workload. What should you do?

- A) Offer to help them with their tasks. B) Ignore their struggles and focus on your own work.
C) Report their struggles to the supervisor. D) Laugh at their inability to manage their workload.

8. Which of the following is a self-management skill?

- A) Commitment B) All of these
C) Adaptability and Flexibility D) Honesty and Integrity

3. Venu is a fabric cutter. His team made a mistake in cutting cloth. What's a good way to handle it?

- A) Wait for someone else to solve it B) Blame the person who cut the cloth
C) Discuss and find a way to fix it D) Get angry and scold his team

9. Shreeja made a new bag design and showed it to 5 different people for feedback. Why is it important to listen to different users and not just one?

- A) Because it's fun B) To get a lot of appreciation for her work
C) To get a lot of ideas D) To understand the common problems from different users

4. You discover a mistake in your work that caused delays in the project. What should you do?

- A) Blame team members for the delay B) Ignore the mistake and continue working
C) Tell your boss about the mistake D) Wait for someone else to find out your mistake

10. How does Design Thinking help solve problems?

- A) By understanding what people need and improving solutions B) By trusting on personal assumptions
C) By guessing solutions randomly D) By following a strict process

5. Simi is always trying out new ways to reuse the waste materials. She is the ____?

- A) Planner B) Idea Person
C) Doer D) Peacekeeper

11. What does working well together mean?

- A) Finding solutions together B) Offering to help when someone needs it
C) All of these D) Sharing ideas and listening

6. While working with your team on a project, one of your coworkers is finding it difficult to finish their job. What should you do in this situation?

- A) Help and support them to finish their work. B) Ignore their problem and focus on your own work.
C) Finish their work for them. D) Complain about them to the boss.

12. You are working on something difficult, but it's not going well. What should you do?

- A) Take a break and give up. B) Get upset and quit trying.
C) Ask someone else to do it for you. D) Keep trying and look for another way.

7. Which of these situations shows people working well together as a team?

13. Venu does not know how to use the new machine. What should he do?

- A) Take a break and do it later. B) Ask for help and learn how to use the machine

- C) Stay silent till someone teaches him. D) Leave the job.

14. If more workers know how to work, what will happen?

- A) Less work gets done B) More work gets done
C) Loss for the company D) Confusion

15. Raj works as a factory manager. He has a big order to deliver but there aren't enough workers. What should Raj do?

- A) Cancel the orders B) Stop working
C) Request workers to work extra hours D) Ignore the problem

16. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after understanding what students need in a bag?

- A) Choose the colour of the bag B) Choose the material for the bag
C) Ask students to test the bags D) Plan different bag designs

17. Which of the following are good work habits?

- A) Not giving up when something goes wrong B) Staying calm when work is challenging
C) Following workplace rules D) All of the above

18. What should you do before making a choice at work?

- A) Take time to think and then choose B) Look at all the details
C) Listen to others' ideas and ask questions D) All of these

19. You are making a new language learning app. Why should you let some people try it before it's done?

- A) To see how people use it and make it better. B) To get appreciation.
C) Because it's fun to watch others try your app. D) To show people how good you are at making apps.

20. Savita works at a factory. A new machine she hasn't used before stops working. What should she do?

- A) Hide the machine. B) Ignore it.
C) Blame someone else. D) Try again and believe in her ability to fix it.

21. Ravi wants to make a new chair for his school using Design Thinking. What should he do first?

- A) Choose the colour of the chair B) Plan how to make the chair
C) Test different chair designs D) Listen to what students want in a chair

22. Ravi and his team are deciding on a new machine for the factory. How should they make the final choice?

- A) Choose the first machine they see B) Look at all the details, think carefully about their needs & budget and then make the choice
C) Ravi should pick the machine he likes D) Choose the cheapest machine available

23. You are working on a team project with tight deadlines. Your coworker falls ill, leaving their portion of the work incomplete. What should you do?

- A) Complain your supervisor about the incomplete work B) Ask other team members for help and complete your coworker's task
C) Criticise your coworker for not completing his work D) Keep working on your own tasks

24. Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

- A) By randomly selecting new dishes to add. B) By copying other restaurants.
C) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback. D) By guessing what customers want.

25. Which of the following best describes the self-management skill of reliability?

- A) Ignoring the needs of others B) Not completing tasks on time
C) People always trust you to do your job well D) Not being honest with coworkers

26. Which of the following ways can help you work well with people?

- A) Accepting your mistakes B) All of these
C) Staying calm, even in challenging situations D) Paying close attention to what people say

27. Amit's team is feeling low because of a failed project. As a leader, what should he do?

- A) Encourage learning from mistakes B) Blame them for the failure
C) Scold them D) Ignore his team members

28. What are some people related problems in a workplace?

- A) Communication problems B) Not enough workers
C) Workers don't know the tasks D) All of these

29. When thinking of new ideas, why is it important to share ideas with others, even if they are not perfect?

- A) Talking can help make ideas better. B) To show off your knowledge.
C) To make others feel included. D) To impress others.

30. Which of the following is NOT a people skill required in a workplace?

- A) Being kind B) Listening
C) Supporting coworkers D) Technical skills

31. Your community wants to reduce plastic waste. How can you use Design Thinking to find new ideas to solve this problem?

- A) Work together with shops and people nearby to find ways to use less plastic. B) Make more things with plastic because they're easy to use.
C) Blame others for the plastic waste issue. D) Ignore the problem because it's too difficult to solve.

32. Which of the following behaviors is NOT a characteristic of a team player?

- A) Willingness to help others B) Taking credit for others' work
C) Listening to teammates' ideas D) Respecting different viewpoints

33. Priya works at a factory where she operates a packaging machine. When the machine suddenly stops working, Priya quickly finds another way to do her work. Which self-management skill does Priya use?

- A) Adaptability B) Conflict management
C) Honesty and Integrity D) None of these

34. In a team where members have different ideas, and there is a disagreement in the team, what should be done?

- A) Choose one idea without discussion B) Discuss both ideas and find a way to make everyone agree
C) Ask someone else to decide D) Let them argue

35. In a manufacturing unit, the packaging process is taking longer than usual, causing delays in shipments. What should the workers do?

- A) Ignore the problem B) Complain to the management
C) Continue packaging the same way D) Think of different ways to pack faster

36. Why is it important to think of new ways to solve problems?

- A) New ideas can make work easier or faster. B) It is unnecessary to try new things.
C) To waste time D) It is fun to try new things.

37. What are the different steps in Design Thinking?

- A) Imagine, Plan and Try B) Listen, Choose, Plan, Try, Ask
C) Imagine, Decide, Create and Try D) Try, Create and Decide

38. Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

- A) Tell everyone about it B) Write down his idea and keep it safe
C) Think of another idea D) Apply and test if it works

39. If your first design doesn't work, what should you do?

- A) Make something else B) Give up on it
C) None of these D) Ask for feedback and try to improve

40. Priyanka found a faster way to pack products at the factory. What should she do?

- A) Continue packing the way the team has been doing B) None of these
C) Share the faster packing method with her team D) Pack products faster than her coworkers