

Duration: 180 Mins

Total Marks: 40

Q.ID: ITISKILL8863UX

1. What are the different steps in Design Thinking?

- A) Imagine, Decide, Create and Try B) Listen, Choose, Plan, Try, Ask
C) Imagine, Plan and Try D) Try, Create and Decide

Answer: B) Listen, Choose, Plan, Try, Ask

2. If your first design doesn't work, what should you do?

- A) Ask for feedback and try to improve B) Make something else
C) Give up on it D) None of these

Answer: A) Ask for feedback and try to improve

3. Simi is always trying out new ways to reuse the waste materials. She is the ____?

- A) Peacekeeper B) Idea Person
C) Doer D) Planner

Answer: B) Idea Person

4. Ravi wants to make a new chair for his school using Design Thinking. What should he do first?

- A) Test different chair designs B) Choose the colour of the chair
C) Plan how to make the chair D) Listen to what students want in a chair

Answer: D) Listen to what students want in a chair

5. Which of the following behaviors is NOT a characteristic of a team player?

- A) Willingness to help others B) Listening to teammates' ideas
C) Taking credit for others' work D) Respecting different viewpoints

Answer: C) Taking credit for others' work

6. Venu does not know how to use the new machine. What should he do?

- A) Stay silent till someone teaches him. B) Leave the job.
C) Ask for help and learn how to use the machine D) Take a break and do it later.

Answer: C) Ask for help and learn how to use the machine

7. Which of the following best describes the self-management skill of reliability?

- A) Not being honest with coworkers B) People always trust you to do your job well
C) Not completing tasks on time D) Ignoring the needs of others

Answer: B) People always trust you to do your job well

8. You are working on something difficult, but it's not going well. What should you do?

- A) Get upset and quit trying. B) Keep trying and look for another way.
C) Take a break and give up. D) Ask someone else to do it for you.

Answer: B) Keep trying and look for another way.

9. If more workers know how to work, what will happen?

- A) Confusion B) More work gets done
C) Loss for the company D) Less work gets done

Answer: B) More work gets done

10. Which of these situations shows people working well together as a team?

- A) None of these B) Two people arguing and not agreeing
C) A group sharing ideas and listening to each other D) One person doing all the work without any help from team members

Answer: C) A group sharing ideas and listening to each other

11. In a manufacturing unit, the packaging process is taking longer than usual, causing delays in shipments. What should the workers do?

- A) Think of different ways to pack faster B) Complain to the management
C) Continue packaging the same way D) Ignore the problem

Answer: A) Think of different ways to pack faster

12. What are some resource related problems in a workplace?

- A) Machine Problems B) All of these
C) Shortage of Materials D) Not Enough Space

Answer: B) All of these

13. Ravi and his team are deciding on a new machine for the factory. How should they make the final choice?

- A) Choose the first machine they see B) Choose the cheapest machine available
C) Look at all the details, think carefully about their needs & budget and then make the choice D) Ravi should pick the machine he likes

Answer: C) Look at all the details, think carefully about their needs & budget and then make the choice

14. What should you do before making a choice at work?

- A) Look at all the details B) All of these
C) Take time to think and then choose D) Listen to others' ideas and ask questions

Answer: B) All of these

15. Which of the following ways can help you work well with people?

- A) Staying calm, even in challenging situations B) Paying close attention to what people say
C) All of these D) Accepting your mistakes

Answer: C) All of these

16. You are making a new language learning app. Why should you let some people try it before it's done?

- A) To see how people use it and make it better. B) Because it's fun to watch others try your app.
C) To get appreciation. D) To show people how good you are at making apps.

Answer: A) To see how people use it and make it better.

17. Priyanka found a faster way to pack products at the factory. What should she do?

- A) Pack products faster than her coworkers B) None of these
C) Share the faster packing method with her team D) Continue packing the way the team has been doing

Answer: C) Share the faster packing method with her team

18. While working with your team on a project, one of your coworkers is finding it difficult to finish their job. What should you do in this situation?

- A) Ignore their problem and focus on your own work. B) Complain about them to the boss.
C) Finish their work for them. D) Help and support them to finish their work.

Answer: D) Help and support them to finish their work.

19. Which of the following is NOT a people skill required in a workplace?

- A) Technical skills B) Supporting coworkers
C) Listening D) Being kind

Answer: A) Technical skills

20. Savita works at a factory. A new machine she hasn't used

before stops working. What should she do?

- A) Try again and believe in her ability to fix it. B) Blame someone else.
C) Ignore it. D) Hide the machine.

Answer: A) Try again and believe in her ability to fix it.

21. You notice a coworker struggling with their workload. What should you do?

- A) Report their struggles to the supervisor. B) Ignore their struggles and focus on your own work.
C) Laugh at their inability to manage their workload. D) Offer to help them with their tasks.

Answer: D) Offer to help them with their tasks.

22. You discover a mistake in your work that caused delays in the project. What should you do?

- A) Blame team members for the delay B) Ignore the mistake and continue working
C) Wait for someone else to find out your mistake D) Tell your boss about the mistake

Answer: D) Tell your boss about the mistake

23. Priya works at a factory where she operates a packaging machine. When the machine suddenly stops working, Priya quickly finds another way to do her work. Which self-management skill does Priya use?

- A) None of these B) Adaptability
C) Honesty and Integrity D) Conflict management

Answer: B) Adaptability

24. Which of the following is a self-management skill?

- A) Adaptability and Flexibility B) Commitment
C) Honesty and Integrity D) All of these

Answer: D) All of these

25. Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

- A) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback B) By copying other restaurants.
C) By randomly selecting new dishes to add. D) By guessing what customers want.

Answer: A) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback

26. Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

- A) Think of another idea B) Apply and test if it works
C) Tell everyone about it D) Write down his idea and keep it safe

Answer: B) Apply and test if it works

27. What are some people related problems in a workplace?

- A) All of these
- B) Workers don't know the tasks
- C) Communication problems
- D) Not enough workers

Answer: A) All of these

28. Shreeja made a new bag design and showed it to 5 different people for feedback. Why is it important to listen to different users and not just one?

- A) To understand the common problems from different users
- B) To get a lot of ideas
- C) Because it's fun
- D) To get a lot of appreciation for her work

Answer: A) To understand the common problems from different users

29. You are working on a team project with tight deadlines. Your coworker falls ill, leaving their portion of the work incomplete. What should you do?

- A) Criticise your coworker for not completing his work
- B) Ask other team members for help and complete your coworker's task
- C) Complain your supervisor about the incomplete work
- D) Keep working on your own tasks

Answer: B) Ask other team members for help and complete your coworker's task

30. How does Design Thinking help solve problems?

- A) By following a strict process
- B) By guessing solutions randomly
- C) By understanding what people need and improving solutions
- D) By trusting on personal assumptions

Answer: C) By understanding what people need and improving solutions

31. Your community wants to reduce plastic waste. How can you use Design Thinking to find new ideas to solve this problem?

- A) Make more things with plastic because they're easy to use.
- B) Work together with shops and people nearby to find ways to use less plastic.
- C) Ignore the problem because it's too difficult to solve.
- D) Blame others for the plastic waste issue.

Answer: B) Work together with shops and people nearby to find ways to use less plastic.

32. When thinking of new ideas, why is it important to share ideas with others, even if they are not perfect?

- A) To make others feel included.
- B) To show off your knowledge.
- C) Talking can help make ideas better.
- D) To impress others.

Answer: C) Talking can help make ideas better.

33. What does working well together mean?

- A) Offering to help when someone needs it
- B) Finding solutions together
- C) All of these
- D) Sharing ideas and listening

Answer: C) All of these

34. Raj works as a factory manager. He has a big order to deliver but there aren't enough workers. What should Raj do?

- A) Request workers to work extra hours
- B) Ignore the problem
- C) Stop working
- D) Cancel the orders

Answer: A) Request workers to work extra hours

35. Venu is a fabric cutter. His team made a mistake in cutting cloth. What's a good way to handle it?

- A) Blame the person who cut the cloth
- B) Get angry and scold his team
- C) Discuss and find a way to fix it
- D) Wait for someone else to solve it

Answer: C) Discuss and find a way to fix it

36. Amit's team is feeling low because of a failed project. As a leader, what should he do?

- A) Scold them
- B) Blame them for the failure
- C) Ignore his team members
- D) Encourage learning from mistakes

Answer: D) Encourage learning from mistakes

37. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after understanding what students need in a bag?

- A) Choose the colour of the bag
- B) Ask students to test the bags
- C) Choose the material for the bag
- D) Plan different bag designs

Answer: D) Plan different bag designs

38. In a team where members have different ideas, and there is a disagreement in the team, what should be done?

- A) Let them argue
- B) Ask someone else to decide
- C) Discuss both ideas and find a way to make everyone agree
- D) Choose one idea without discussion

Answer: C) Discuss both ideas and find a way to make everyone agree

39. Which of the following are good work habits?

- A) All of the above
- B) Not giving up when something goes wrong
- C) Following workplace rules
- D) Staying calm when work is challenging

Answer: A) All of the above

40. Why is it important to think of new ways to solve problems?

A) It is fun to try new things. B) To waste time
C) New ideas can make work easier or faster. D) It is unnecessary to try new things.

Answer: C) New ideas can make work easier or faster.
