

ITI Quiz - 07-May-2026

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Q. ID: ITISKILL7752RP

May 2026

Trinity ITI

Question Paper

Duration: 30 Mins

Total Marks: 75

ID: ITISKILL7752RP

Student Name: _____

Roll No: _____

1. Ganesh greets his co-workers every day. He is trying to maintain _____ at work.

- A) frustration
B) his authority
C) power
D) good relationships

2. Fill in the correct question word. "_____ is the speaker at the function". | ಸರಿಯಾದ ಪ್ರಶ್ನೆ ಪದವನ್ನು ಭರ್ತಿ ಮಾಡಿ.

"_____ is the speaker at the function?"

- A) What
B) Why
C) Who
D) When

3. Priya wants to apply for her Aadhaar Card as its an important document to be submitted while joining a new job. Which of the following government portals will be helpful for her?

- A) <http://www.swayam.gov.in/>
B) All of these
C) <https://myaadhaar.uidai.gov.in>
D) <http://www.india.gov.in/>

4. Probing for customer needs means _____.

- A) To celebrate with customers
B) To give discount
C) To ask customers what they need
D) Get angry with the customer

5. Customers sharing their experience and opinion about a product is called _____.

- A) Customer ID
B) Customer Probing
C) Customer Support
D) Customer Feedback

6. Rita wants to complete her higher education from a good university. Which loan should she apply for?

- A) Auto loan
B) Education loan
C) Home loan
D) Personal loan

7. A _____ is something you really want in life. You plan and take the right actions to make it happen.

- A) Desire
B) None of these
C) Goal
D) Dream

8. You are unable to share your message properly in an email.

Which skill should you improve?

- A) Playing
B) Speaking
C) Reading
D) Written communication

9. Which one is NOT a benefit of the role playing? | ಪಾತ್ರ ನಿರ್ವಹಣೆಯ ಪ್ರಯೋಜನ ಯಾವುದು?

- A) Builds confidence | ಆತ್ಮವಿಶ್ವಾಸವನ್ನು ಹೆಚ್ಚಿಸುತ್ತದೆ
B) Develops creative problem-solving skill | ಸೃಜನಾತ್ಮಕ ಸಮಸ್ಯೆ ಪರಿಹರಿಸುವ ಕೌಶಲ್ಯವನ್ನು ಅಭಿವೃದ್ಧಿಪಡಿಸುತ್ತದೆ
C) Develops boredom | ಬೇಸರವನ್ನು ಅಭಿವೃದ್ಧಿಪಡಿಸುತ್ತದೆ
D) Develops listening skill | ಕೇಳುವ ಕೌಶಲ್ಯವನ್ನು ಅಭಿವೃದ್ಧಿಪಡಿಸುತ್ತದೆ

10. What is the advantage of an Industry visit?

- A) Chance to talk to the friends
B) Chance to talk to the teachers
C) Chance to talk to the family
D) Chance to talk to the experts

11. Bindu has started a small auto repair shop. She is the only person managing the business. Which kind of business it is?

- A) Multinational Unit
B) Sole Proprietorship
C) Partnership
D) Private Limited

12. What are the advantages of time management?

- A) Reduce stress
B) Achieve daily goals
C) Complete tasks on time
D) All of these

13. What kind of stress can lead to lifelong physical and mental health issues?

- A) Good stress
B) Long-term
C) Short-term
D) Mid-term

14. People who are born in one sex, but they know that they belong to another sex are _____?

- A) Transpersons
B) Stereotypical
C) Females
D) Males

15. Rehana faced a problem with her project. She is dealing with a problem with the right attitude. This is an example of-

- A) Negative attitude B) Positive attitude
C) Scientific skill D) Technical skill

16. Which saving option would you choose to buy an expensive bike you have always wanted?

- A) Long term savings B) None of these
C) Goal savings D) Emergency savings

17. Krishna is a teacher, he wants to conduct classes online. Which of these devices can he use?

- A) Computer B) All of these
C) Tablet D) Laptop

18. Effective communication is to both _____.

- A) speak and listen well B) see well
C) speak well D) learn well

19. Neena is born as a differently-abled person. Her teachers must treat her _____.

- A) Unfairly B) Strictly
C) Equally with care D) Rudely

20. English is a _____ language.

- A) Day B) Common
C) Evening D) Night

21. A customer who buys a product for the first time is a _____?

- A) Researching customer B) Bargaining customer
C) New customer D) Vendor

22. Ravi read job description which specified 'Familiarity with MS office'. What should he know?

- A) How to use MS Office B) How to write an email
C) How to study D) How to get certification

23. On a bank holiday, which of these methods cannot be used by Shahab for money transfer?

- A) Amazon pay B) BHIM app
C) Deposit at the bank branch D) Google pay

24. Laws related to activities on the internet are called _____.

- A) Criminal laws B) Cyber laws
C) Labour laws D) Environment protection laws

25. Nayan wants to search for a file quickly on his computer. What should he do?

- A) Click on 'Type here to search?' B) Search on Play Store
C) Restart the computer D) Use Bluetooth

26. _____ supports entrepreneurs to get loans under several schemes in district level.

- A) SSLC B) National small industries corporation (NSIC)
C) SIDO D) District Industry Centres (DIC)

27. Sam opened a new shop. Which of these methods can he use to receive payments into his account?

- A) QR code B) Movie ticket
C) Library card D) Gift card

28. Kishore's manager gave him positive and negative feedback. Kishore is feeling confused. What should he do next?

- A) Calm down and think B) All of these
C) Try to understand the negative points given by the manager D) Try to understand the positive points given by his manager

29. _____ is one of the behavioral skills that is required to organize work efficiently and complete it on time.

- A) Painting B) Time Management
C) Dancing D) Cooking

30. How can a professional network support your career growth?

- A) By offering free travel discounts B) By sharing knowledge and professional guidance
C) By giving financial loans D) By organizing social parties

31. Which of these is an e-learning portal?

- A) Netflix B) ASEEM
C) NAPS portal D) Bharat Skills Portal

32. _____ part of a business plan has details of money related details of the whole business.

- A) Product Details B) Customer Analysis
C) Business Succession Plan D) Costing

33. John was travelling by bus to his village. He noted the names of places that he could see on his journey. What are these words called as?

- A) See B) That
C) Naming words D) His

34. Jyothi learned that all the information is stored in 'web

pages'. What is the role of web pages?

- A) None of these
- B) 'Web pages' act as a search engine
- C) 'Web pages' act as internet
- D) 'Web pages' act as a library

35. The _____ is what or whom a sentence is about.

- A) Object
- B) Subject
- C) Verb
- D) Predicate

36. Self - Employment means _____.

- A) Only focusing on earning profits
- B) Working for an employer at a fixed monthly income
- C) Selling food items
- D) Freelancing or running a business rather than working for an employer

37. Vanaja wants to save her excel workbook. How can she do it?

- A) By pressing Ctrl and S on the keyboard
- B) By closing the sheet
- C) By writing it
- D) By deleting it

38. _____ are the most convenient way to do something online.

- A) Keypad
- B) Mobile apps
- C) Monitor
- D) Desktop

39. Things or activities that we enjoy are _____?

- A) Dislikes
- B) Negative
- C) Emotions
- D) Likes

40. Seema is attending an interview. What is she supposed to carry for the interview?

- A) Certificates
- B) Resume
- C) All of these
- D) ID cards

41. Forms of verbal communication are _____.

- A) Making eye contact
- B) Writing and Speaking
- C) Dancing
- D) Thinking

42. In a meeting, Surya speaks in Hindi. Some of his team members understand both English & Hindi, while others only know English. What should Surya do?

- A) Speak in Hindi
- B) Scold people
- C) Speak in English
- D) Stop talking

43. Raj and Tej talk to each other only on the phone. What type of communication is this?

- A) Written communication
- B) Sign communication

C) Non-Verbal Communication

D) Verbal Communication

44. During criticism we must remain _____ and _____ to the person.

- A) calm and listen
- B) happy and joyful
- C) fight and cry
- D) shout and cry

45. In a business, the money involved in building a product is called _____.

- A) Profit
- B) Price
- C) Cost
- D) Discount

46. Green Jobs are important because _____.

- A) they harm the environment
- B) they pay more money
- C) they require no skill
- D) they help protect the environment

47. The process of manufacturing has changed due to technology and _____ development.

- A) Teaching
- B) Facilitation
- C) Training
- D) Scientific

48. Rita had to attend a group discussion on behalf of her company. What is she supposed to do before the meeting?

- A) Be prepared about the topic
- B) Attend classes
- C) Attend party
- D) Take leave

49. Vidya is single-handedly selling homemade pickles to her neighbors. Vidya is a/an _____.

- A) Self-employed person
- B) Distributor
- C) Entrepreneur
- D) Seller

50. Rajesh wants to save Rs. 6000 every year for his old age. How much should he save every month?

- A) 6000
- B) 500
- C) 100
- D) 50

51. _____ is the ministry in the Govt. of India that forms and implements the rules and regulations for enterprises in India.

- A) MSDE
- B) NIMI
- C) MSME
- D) DGT

52. Mani is a painter and he buys new brushes and tins for painting. What type of cost is it?

- A) Maintenance
- B) Fixed Cost
- C) Total Cost
- D) Variable Cost

53. The _____ is a few words that quickly tell what the email is

about.

- A) Inbox B) ID
C) Subject D) Compose

54. Ridhima wants to post something on her social media. What should she do to stay safe on social media?

- A) Avoid sharing address B) Avoid sharing locations
C) All of these D) Avoid sharing any password

55. John does not agree with his coworker about a task. How should he communicate his disagreement?

- A) You are wrong! B) I respectfully disagree with what you are saying.
C) You don't know anything. D) I will just do it my way.

56. When discrimination is done to help someone in need, that is called _____ discrimination.

- A) situational B) negative
C) positive D) gender

57. Rahim learns MS Office during his lunch break. This is an example of -

- A) Over thinking B) Online job
C) Logical thinking D) Time Management

58. A diverse workplace increases _____.

- A) Productivity B) Tension
C) Stress D) Workload

59. Which are the two skills needed for good career growth?

- A) Technical Skills & Employability Skills B) Watching TV & Making friends
C) Traveling & Shopping D) Playing video games & cooking skills

60. _____ questions give clear indication of the information the person wants to know.

- A) Closed questions B) No
C) Wh- D) Yes or No

61. _____ jobs help to reduce pollution, preserve the environment and the planet.

- A) Green B) Part-time
C) Software D) Hardware

62. Which of the following is not a step in problem solving?

- A) Divide problem into parts B) Find solutions
C) Set timer D) Identify the problem

63. Location for the job means _____?

- A) Description B) Title
C) Name D) Place

64. Fill in the blank with proper pronoun. "She made this cake _____". | ಸರಿಯಾದ ಸರ್ವನಾಮದೊಂದಿಗೆ ಖಾಲಿ ತುಂಬಿಸಿ. "She made this cake _____"

- A) itself B) myself
C) himself D) herself

65. Nisha loves cooking and she is good at dancing. Her ability is _____.

- A) Painting B) Cooking
C) Singing D) Dancing

66. _____ is a sales technique that aims to market additional products to the customers.

- A) Probing B) Lying
C) FAB D) Cross selling

67. A written description of duties and responsibilities to be carried out in a job is called _____. | ಕೆಲಸದಲ್ಲಿ ನಿರ್ವಹಿಸಬೇಕಾದ ಕರ್ತವ್ಯಗಳು ಮತ್ತು ಜವಾಬ್ದಾರಿಗಳ ಲಿಖಿತ ವಿವರಣೆಯನ್ನು _____ ಎಂದು ಕರೆಯಲಾಗುತ್ತದೆ

- A) CV B) job application | ಕೆಲಸದ ಅರ್ಜಿ
C) job description | ಕೆಲಸದ ವಿವರ D) resume | ಪುನರಾರಂಭ

68. Negative comments made about our action or performance is called _____.

- A) Congratulations B) Reward
C) Appreciation D) Criticism

69. Customers' needs can be understood through _____.

- A) Talking to our family B) Selling
C) Customer service D) Customer Survey

70. Pragathi downloaded the bank app on her mobile. What should she not share with anyone?

- A) MPIN B) Password
C) OTP D) All of these

71. Which of the following is NOT a soft skill?

- A) Carpentry B) Time Management
C) Communication Skill D) Goal Setting

72. A _____ is a short and effective presentation to describe the business.

- A) Customer Analysis
 - B) Communication
 - C) Business Pitch
 - D) Return on Investment
-

73. Add comma wherever it is necessary. After the meeting we will go out.

- A) After the meeting, we will go out.
 - B) After the, meeting we will go, out.
 - C) After, the meeting, we will go out.
 - D) After the meeting we will go out.
-

74. James had to meet his team members Suraj, Reena and Nagma on Friday. James called Suraj and Reena. But he did not inform Nagma. This is an example of_____.

- A) Poor listening
 - B) Stress
 - C) Typing error
 - D) Poor communication
-

75. Choose the mobile app form the following options.

- A) Facebook
 - B) YouTube
 - C) LinkedIn
 - D) All of these
-