

Duration: 30 Mins

Total Marks: 13

Q.ID: ITISKILL76462J

1. What are some people related problems in a workplace?

- A) Communication problems B) Not enough workers  
C) Workers don't know the tasks D) All of these

Answer: D) All of these

2. Priyanka found faster way to pack products at the factory. What should she do?

- A) Continue packing the way the team has been doing B) Share the faster packing method with her team  
C) None of these D) Pack products faster than her coworkers

Answer: B) Share the faster packing method with her team

3. Shreeja made a new bag design and showed it to 5 different people for feedback. Why is it important to listen to different users and not just one?

- A) To understand the common problems from different users B) To get a lot of ideas  
C) To get a lot of appreciation for her work D) Because it's fun

Answer: A) To understand the common problems from different users

4. When thinking of new ideas, why is it important to share ideas with others, even if they are not perfect?

- A) To show off your knowledge. B) To make others feel included.  
C) To impress others. D) Talking can help make ideas better.

Answer: D) Talking can help make ideas better.

5. Ravi and his team are deciding on a new machine for the factory. How should they make the final choice?

- A) Ravi should pick the machine he likes B) Choose the cheapest machine available  
C) Choose the first machine they see D) Look at all the details, think carefully about their needs & budget and then make the choice

Answer: D) Look at all the details, think carefully about their needs & budget and then make the choice

6. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after understanding what students need in a bag?

- A) Choose the material for the bag B) Plan different bag designs  
C) Ask students to test the bags D) Choose the colour of the bags

Answer: B) Plan different bag designs

7. You notice a coworker struggling with their workload. What should you do?

- A) Laugh at their inability to manage their workload. B) Offer to help them with their tasks.  
C) Report their struggles to the supervisor. D) Ignore their struggles and focus on your own work.

Answer: B) Offer to help them with their tasks.

8. Raj works as a factory manager. He has a big order to deliver but there aren't enough workers. What should Raj do?

- A) Request workers to work extra hours B) Ignore the problem  
C) Cancel the orders D) Stop working

Answer: A) Request workers to work extra hours

9. In a manufacturing unit, the packaging process is taking longer than usual, causing delays in shipments. What should the workers do?

- A) Think of different ways to pack faster B) Ignore the problem  
C) Continue packaging the same way D) Complain to the management

Answer: A) Think of different ways to pack faster

10. What are the different steps in Design Thinking?

- A) Try, Create and Decide B) Imagine, Plan and Try  
C) Listen, Choose, Plan, Try, Ask D) Imagine, Decide, Create and Try

Answer: C) Listen, Choose, Plan, Try, Ask

11. Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

- A) By randomly selecting new dishes to add. B) By guessing what customers want.  
C) By copying other restaurants. D) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback

Answer: D) By talking to the customers, understanding their

preferences, making changes to the menu and asking for  
feed- back

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**12.** Why is it important to think of new ways to solve problems?

- A) New ideas can make work easier or faster.
- B) To waste time
- C) It is fun to try new things.
- D) It is unnecessary to try new things.

**Answer: A) New ideas can make work easier or faster.**

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**13.** Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

- A) Tell everyone about it
- B) Apply and test if it works
- C) Write down his idea and keep it safe
- D) Think of another idea

**Answer: B) Apply and test if it works**

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