

Duration: 90 Mins

Total Marks: 40

ID: ITISKILL7201OF

Student Name: _____ Roll No: _____

1. When thinking of new ideas, why is it important to share ideas with others, even if they are not perfect?

- A) Talking can help make ideas better.
- B) To make others feel included.
- C) To show off your knowledge.
- D) To impress others.

2. Raj works as a factory manager. He has a big order to deliver but there aren't enough workers. What should Raj do?

- A) Cancel the orders
- B) Stop working
- C) Request workers to work extra hours
- D) Ignore the problem

3. Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

- A) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback
- B) By copying other restaurants.
- C) By guessing what customers want.
- D) By randomly selecting new dishes to add.

4. What does working well together mean?

- A) Offering to help when someone needs it
- B) Sharing ideas and listening
- C) Finding solutions together
- D) All of these

5. Amit's team is feeling low because of a failed project. As a leader, what should he do?

- A) Scold them
- B) Blame them for the failure
- C) Ignore his team members
- D) Encourage learning from mistakes

6. You are working on a team project with tight deadlines. Your coworker falls ill, leaving their portion of the work incomplete. What should you do?

- A) Ask other team members for help and complete your coworker's task
- B) Complain your supervisor about the incomplete work
- C) Keep working on your own tasks
- D) Criticise your coworker for not completing his work

7. What should you do before making a choice at work?

- A) All of these
- B) Look at all the details
- C) Take time to think and then choose
- D) Listen to others' ideas and ask questions

8. Priyanka found a faster way to pack products at the factory. What should she do?

- A) Pack products faster than her coworkers
- B) Continue packing the way the team has been doing
- C) Share the faster packing method with her team
- D) None of these

9. How does Design Thinking help solve problems?

- A) By understanding what people need and improving solutions
- B) By trusting on personal assumptions
- C) By following a strict process
- D) By guessing solutions randomly

10. Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

- A) Apply and test if it works
- B) Think of another idea
- C) Tell everyone about it
- D) Write down his idea and keep it safe

11. In a team where members have different ideas, and there is a disagreement in the team, what should be done?

- A) Ask someone else to decide
- B) Let them argue
- C) Choose one idea without discussion
- D) Discuss both ideas and find a way to make everyone agree

12. What are some people-related problems in a workplace?

- A) Workers don't know the tasks
- B) Not enough workers
- C) Communication problems
- D) All of these

13. Which of the following ways can help you work well with people?

- A) Staying calm, even in challenging situations
- B) All of these

C) Accepting your mistakes
D) Paying close attention to what people say

C) Choose the cheapest machine available
D) Look at all the details, think carefully about their needs & budget and then make the choice

14. You notice a coworker struggling with their workload. What should you do?

A) Offer to help them with their tasks.
B) Laugh at their inability to manage their workload.
C) Ignore their struggles and focus on your own work.
D) Report their struggles to the supervisor.

21. Venu does not know how to use the new machine. What should he do?

A) Take a break and do it later.
B) Stay silent till someone teaches him.
C) Ask for help and learn how to use the machine
D) Leave the job.

15. What are some resource related problems in a workplace?

A) Not Enough Space
B) Shortage of Materials
C) All of these
D) Machine Problems

22. Which of these situations shows people working well together as a team?

A) A group sharing ideas and listening to each other
B) Two people arguing and not agreeing
C) One person doing all the work without any help from team members
D) None of these

16. In a manufacturing unit, the packaging process is taking longer than usual, causing delays in shipments. What should the workers do?

A) Complain to the management
B) Continue packaging the same way
C) Ignore the problem
D) Think of different ways to pack faster

23. You are making a new language learning app. Why should you let some people try it before it's done?

A) To see how people use it and make it better.
B) Because it's fun to watch others try your app.
C) To get appreciation.
D) To show people how good you are at making apps.

17. Your community wants to reduce plastic waste. How can you use Design Thinking to find new ideas to solve this problem?

A) Blame others for the plastic waste issue.
B) Make more things with plastic because they're easy to use.
C) Work together with shops and people nearby to find ways to use less plastic.
D) Ignore the problem because it's too difficult to solve.

24. If your first design doesn't work, what should you do?

A) Give up on it
B) Make something else
C) Ask for feedback and try to improve
D) None of these

18. Priya works at a factory where she operates a packaging machine. When the machine suddenly stops working, Priya quickly finds another way to do her work. Which self-management skill does Priya use?

A) Conflict management
B) Adaptability
C) None of these
D) Honesty and Integrity

25. What are the different steps in Design Thinking?

A) Imagine, Decide, Create and Try
B) Try, Create and Decide
C) Imagine, Plan and Try
D) Listen, Choose, Plan, Try, Ask

19. While working with your team on a project, one of your coworkers is finding it difficult to finish their job. What should you do in this situation?

A) Finish their work for them.
B) Ignore their problem and focus on your own work.
C) Complain about them to the boss.
D) Help and support them to finish their work.

26. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after understanding what students need in a bag?

A) Ask students to test the bags
B) Choose the colour of the bag
C) Plan different bag designs
D) Choose the material for the bag

20. Ravi and his team are deciding on a new machine for the factory. How should they make the final choice?

A) Ravi should pick the machine he likes
B) Choose the first machine they see

27. Which of the following are good work habits?

A) Following workplace rules
B) Staying calm when work is challenging
C) All of the above
D) Not giving up when something goes wrong

28. If more workers know how to work, what will happen?

- A) Less work gets done B) Loss for the company
C) More work gets done D) Confusion

29. You are working on something difficult, but it's not going well. What should you do?

- A) Get upset and quit trying. B) Keep trying and look for another way.
C) Ask someone else to do it for you. D) Take a break and give up.

30. Simi is always trying out new ways to reuse the waste materials. She is the ___?

- A) Idea Person B) Peacekeeper
C) Doer D) Planner

31. Shreeja made a new bag design and showed it to 5 different people for feedback. Why is it important to listen to different users and not just one?

- A) To understand the common problems from different users B) To get a lot of ideas
C) Because it's fun D) To get a lot of appreciation for her work

32. Which of the following best describes the self-management skill of reliability?

- A) People always trust you to do your job well B) Not being honest with coworkers
C) Ignoring the needs of others D) Not completing tasks on time

33. Which of the following behaviors is NOT a characteristic of a team player?

- A) Respecting different viewpoints B) Listening to teammates' ideas
C) Willingness to help others D) Taking credit for others' work

34. Which of the following is a self-management skill?

- A) Commitment B) All of these

- C) Adaptability and Flexibility D) Honesty and Integrity

35. Ravi wants to make a new chair for his school using Design Thinking. What should he do first?

- A) Choose the colour of the chair B) Plan how to make the chair
C) Test different chair designs D) Listen to what students want in a chair

36. Venu is a fabric cutter. His team made a mistake in cutting cloth. What's a good way to handle it?

- A) Get angry and scold his team B) Wait for someone else to solve it
C) Blame the person who cut the cloth D) Discuss and find a way to fix it

37. Savita works at a factory. A new machine she hasn't used before stops working. What should she do?

- A) Ignore it. B) Try again and believe in her ability to fix it.
C) Blame someone else. D) Hide the machine.

38. You discover a mistake in your work that caused delays in the project. What should you do?

- A) Ignore the mistake and continue working B) Tell your boss about the mistake
C) Blame team members for the delay D) Wait for someone else to find out your mistake

39. Which of the following is NOT a people skill required in a workplace?

- A) Listening B) Being kind
C) Technical skills D) Supporting coworkers

40. Why is it important to think of new ways to solve problems?

- A) New ideas can make work easier or faster. B) To waste time
C) It is fun to try new things. D) It is unnecessary to try new things.