

ITI Quiz - 07-May-2026

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Q. ID: ITISKILL6327U0

May 2026

Trinity ITI

Question Paper

Duration: 30 Mins

Total Marks: 75

ID: ITISKILL6327U0

Student Name: _____ Roll No: _____

1. Choose the mobile app form the following options.

- A) YouTube B) Facebook
C) All of these D) Linkedin

2. Rahim learns MS Office during his lunch break. This is an example of -

- A) Logical thinking B) Over thinking
C) Time Management D) Online job

3. Laws related to activities on the internet are called _____.

- A) Labour laws B) Cyber laws
C) Environment protection laws D) Criminal laws

4. Probing for customer needs means _____.

- A) To celebrate with customers B) To ask customers what they need
C) Get angry with the customer D) To give discount

5. Krishna is a teacher, he wants to conduct classes online. Which of these devices can he use?

- A) Tablet B) Computer
C) Laptop D) All of these

6. English is a _____ language.

- A) Common B) Day
C) Evening D) Night

7. Raj and Tej talk to each other only on the phone. What type of communication is this?

- A) Sign communication B) Verbal Communication
C) Non-Verbal Communication D) Written communication

8. Self - Employment means _____.

- A) Working for an employer at a fixed monthly income B) Only focusing on earning profits
C) Selling food items D) Freelancing or running a business rather than working for an employer

9. Nayan wants to search for a file quickly on his computer. What should he do?

- A) Use Bluetooth B) Search on Play Store
C) Restart the computer D) Click on ?Type here to search?

10. Nisha loves cooking and she is good at dancing. Her ability is _____.

- A) Dancing B) Cooking
C) Singing D) Painting

11. Fill in the blank with proper pronoun. "She made this cake _____". | ಸರಿಯಾದ ಸರ್ವನಾಮದೊಂದಿಗೆ ಖಾಲಿ ತುಂಬಿ. "She made this cake _____"

- A) itself B) himself
C) herself D) myself

12. _____ is the ministry in the Govt. of India that forms and implements the rules and regulations for enterprises in India.

- A) MSDE B) DGT
C) NIMI D) MSME

13. Add comma wherever it is necessary. After the meeting we will go out.

- A) After the meeting we will go out. B) After, the meeting, we will go out.
C) After the, meeting we will go, out. D) After the meeting, we will go out.

14. Which of the following is NOT a soft skill?

- A) Communication Skill B) Goal Setting
C) Carpentry D) Time Management

15. John does not agree with his coworker about a task. How should he communicate his disagreement?

- A) I respectfully disagree with what you are saying. B) You are wrong!
C) I will just do it my way. D) You don't know anything.

16. A written description of duties and responsibilities to be carried out in a job is called _____. | ಕೆಲಸದಲ್ಲಿ

ನಿರ್ವಹಿಸಬೇಕಾದ ಕರ್ತವ್ಯಗಳು ಮತ್ತು ಜವಾಬ್ದಾರಿಗಳ ಲಿಖಿತ ವಿವರಣೆಯನ್ನು
ಎಂದು ಕರೆಯಲಾಗುತ್ತದೆ

- A) CV
C) job application | ಕೆಲಸದ
ಅರ್ಜಿ
- B) resume | ಪುನರಾರಂಭ
D) job description | ಕೆಲಸದ
ವಿವರ

17. The _____ is what or whom a sentence is about.

- A) Verb
C) Subject
- B) Object
D) Predicate

18. Which saving option would you choose to buy an expensive bike you have always wanted?

- A) Long term savings
C) Goal savings
- B) Emergency savings
D) None of these

19. Seema is attending an interview. What is she is supposed to carry for the interview?

- A) Certificates
C) ID cards
- B) Resume
D) All of these

20. Forms of verbal communication are ____.

- A) Thinking
C) Dancing
- B) Making eye contact
D) Writing and Speaking

21. Customers sharing their experience and opinion about a product is called ____.

- A) Customer Feedback
C) Customer ID
- B) Customer Support
D) Customer Probing

22. Effective communication is to both ____.

- A) speak well
C) see well
- B) speak and listen well
D) learn well

23. A customer who buys a product for the first time is a ____?

- A) New customer
C) Bargaining customer
- B) Researching customer
D) Vendor

24. Which of the following is not a step in problem solving?

- A) Find solutions
C) Identify the problem
- B) Divide problem into parts
D) Set timer

25. Rehana faced a problem with her project. She is dealing with a problem with the right attitude. This is an example of-

- A) Technical skill
C) Negative attitude
- B) Scientific skill
D) Positive attitude

26. Bindu has started a small auto repair shop. She is the only person managing the business. Which kind of business it is?

- A) Sole Proprietorship
B) Partnership

C) Private Limited

D) Multinational Unit

27. Negative comments made about our action or performance is called ____.

- A) Criticism
C) Appreciation
- B) Reward
D) Congratulations

28. Sam opened a new shop. Which of these methods can he use to receive payments into his account?

- A) Gift card
C) QR code
- B) Movie ticket
D) Library card

29. Neena is born as a differently-abled person. Her teachers must treat her ____.

- A) Strictly
C) Rudely
- B) Equally with care
D) Unfairly

30. Which of these is an e-learning portal?

- A) ASEEM
C) Netflix
- B) NAPS portal
D) Bharat Skills Portal

31. A diverse workplace increases ____.

- A) Productivity
C) Tension
- B) Workload
D) Stress

32. In a business, the money involved in building a product is called ____.

- A) Discount
C) Profit
- B) Cost
D) Price

33. Fill in the correct question word. "_____ is the speaker at the function". | ಸರಿಯಾದ ಪ್ರಶ್ನೆಪದವನ್ನು ಭರ್ತಿ ಮಾಡಿ.

"_____ is the speaker at the function?"

- A) Why
C) What
- B) When
D) Who

34. Jyothi learned that all the information is stored in 'web pages'. What is the role of web pages?

- A) None of these
C) 'Web pages' act as a library
- B) 'Web pages' act as a search engine
D) 'Web pages' act as internet

35. What is the advantage of an Industry visit?

- A) Chance to talk to the friends
C) Chance to talk to the teachers
- B) Chance to talk to the experts
D) Chance to talk to the family

36. How can a professional network support your career growth?

- A) By organizing social parties
C) By sharing knowledge and professional guidance
- B) By giving financial loans
D) By offering free travel discounts

37. Ravi read job description which specified ?Familiarity with MS office?. What should he know?

- A) How to use MS Office
C) How to write an email
- B) How to study
D) How to get certification

38. Kishore's manager gave him positive and negative feedback. Kishore is feeling confused. What should he do next?

- A) Try to understand the positive points given by his manager
C) Calm down and think
- B) All of these
D) Try to understand the negative points given by the manager

39. Customers' needs can be understood through _____.

- A) Customer service
C) Talking to our family
- B) Customer Survey
D) Selling

40. ____questions give clear indication of the information the person wants to know.

- A) Closed questions
C) Wh-
- B) Yes or No
D) No

41. Which are the two skills needed for good career growth?

- A) Watching TV & Making friends
C) Playing video games & cooking skills
- B) Traveling & Shopping
D) Technical Skills & Employability Skills

42. What are the advantages of time management?

- A) Complete tasks on time
C) All of these
- B) Reduce stress
D) Achieve daily goals

43. A _____is something you really want in life. You plan and take the right actions to make it happen.

- A) None of these
C) Goal
- B) Desire
D) Dream

44. _____is a sales technique that aims to market additional products to the customers.

- A) Cross selling
C) FAB
- B) Probing
D) Lying

45. Which one is NOT a benefit of the role playing? | ಪಾತ್ರ ನಿರ್ವಹಣೆಯ ಪ್ರಯೋಜನ ಯಾವುದು?

- A) Develops creative problem-solving skill | ಸೃಜನಾತ್ಮಕ ಸಮಸ್ಯೆ ಪರಿಹರಿಸುವ ಕೌಶಲ್ಯವನ್ನು ಅಭಿವೃದ್ಧಿಪಡಿಸುತ್ತದೆ
C) Develops boredom | ಬೇಸರವನ್ನು ಅಭಿವೃದ್ಧಿಪಡಿಸುತ್ತದೆ
- B) Develops listening skill | ಕೇಳುವ ಕೌಶಲ್ಯವನ್ನು ಅಭಿವೃದ್ಧಿಪಡಿಸುತ್ತದೆ
D) Builds confidence | ಆತ್ಮವಿಶ್ವಾಸವನ್ನು ಹೆಚ್ಚಿಸುತ್ತದೆ

46. In a meeting, Surya speaks in Hindi. Some of his team members understand both English & Hindi, while others only know English. What should Surya do?

- A) Speak in English
C) Scold people
- B) Stop talking
D) Speak in Hindi

47. Green Jobs are important because_____.

- A) they require no skill
C) they harm the environment
- B) they help protect the environment
D) they pay more money

48. Ganesh greets his co-workers every day. He is trying to maintain _____at work.

- A) his authority
C) good relationships
- B) power
D) frustration

49. _____jobs help to reduce pollution, preserve the environment and the planet.

- A) Hardware
C) Part-time
- B) Green
D) Software

50. Things or activities that we enjoy are ____?.

- A) Emotions
C) Likes
- B) Dislikes
D) Negative

51. During criticism we must remain _____and _____to the person.

- A) happy and joyful
C) shout and cry
- B) fight and cry
D) calm and listen

52. Location for the job means ____?.

- A) Title
C) Description
- B) Name
D) Place

53. _____ part of a business plan has details of money related details of the whole business.

- A) Product Details
C) Costing
- B) Customer Analysis
D) Business Succession Plan

54. The _____is a few words that quickly tell what the email is about.

- A) Inbox
C) Compose
- B) Subject
D) ID

55. When discrimination is done to help someone in need, that is called ____ discrimination.

- A) situational
- B) negative
- C) positive
- D) gender

56. On a bank holiday, which of these methods cannot be used by Shahab for money transfer?

- A) Amazon pay
- B) Google pay
- C) BHIM app
- D) Deposit at the bank branch

57. Rita wants to complete her higher education from a good university. Which loan should she apply for?

- A) Personal loan
- B) Auto loan
- C) Home loan
- D) Education loan

58. ____ are the most convenient way to do something online.

- A) Monitor
- B) Desktop
- C) Mobile apps
- D) Keypad

59. Priya wants to apply for her Aadhaar Card as it's an important document to be submitted while joining a new job. Which of the following government portals will be helpful for her?

- A) [http://www . swayam.gov.in/](http://www.swayam.gov.in/)
- B) All of these
- C) <http://www . india.gov.in/>
- D) [https:/ myaadhaar.uidai. gov.in](https://myaadhaar.uidai.gov.in)

60. What kind of stress can lead to lifelong physical and mental health issues?

- A) Long-term
- B) Good stress
- C) Mid-term
- D) Short-term

61. James had to meet his team members Suraj, Reena and Nagma on Friday. James called Suraj and Reena. But he did not inform Nagma. This is an example of ____.

- A) Poor listening
- B) Typing error
- C) Poor communication
- D) Stress

62. Rajesh wants to save Rs. 6000 every year for his old age. How much should he save every month?

- A) 100
- B) 500
- C) 6000
- D) 50

63. ____ is one of the behavioral skills that is required to organize work efficiently and complete it on time.

- A) Dancing
- B) Cooking
- C) Painting
- D) Time Management

64. ____ supports entrepreneurs to get loans under several schemes in district level.

- A) SSLC
- B) District Industry Centres (DIC)
- C) National small industries corporation (NSIC)
- D) SIDO

65. Vanaja wants to save her excel workbook. How can she do it?

- A) By pressing Ctrl and S on the keyboard
- B) By writing it
- C) By closing the sheet
- D) By deleting it

66. Vidya is single-handedly selling homemade pickles to her neighbors. Vidya is a/an ____.

- A) Self-employed person
- B) Distributor
- C) Entrepreneur
- D) Seller

67. Ridhima wants to post something on her social media. What should she do to stay safe on social media?

- A) Avoid sharing address
- B) Avoid sharing any password
- C) All of these
- D) Avoid sharing locations

68. John was travelling by bus to his village. He noted the names of places that he could see on his journey. What are these words called as?

- A) Naming words
- B) His
- C) See
- D) That

69. Mani is a painter and he buys new brushes and tins for painting. What type of cost is it?

- A) Fixed Cost
- B) Total Cost
- C) Maintenance
- D) Variable Cost

70. The process of manufacturing has changed due to technology and ____ development.

- A) Training
- B) Scientific
- C) Teaching
- D) Facilitation

71. Pragathi downloaded the bank app on her mobile. What should she not share with anyone?

- A) Password
- B) All of these
- C) OTP
- D) MPIN

72. Rita had to attend a group discussion on behalf of her company. What is she supposed to do before the meeting?

- A) Attend party
- B) Be prepared about the topic
- C) Take leave
- D) Attend classes

73. A _____ is a short and effective presentation to describe the business.

- A) Customer Analysis
- B) Business Pitch
- C) Communication
- D) Return on Investment

74. You are unable to share your message properly in an email. Which skill should you improve?

- A) Reading
- B) Speaking
- C) Written communication
- D) Playing

75. People who are born in one sex, but they know that they belong to another sex are_____?

- A) Males
- B) Females
- C) Transpersons
- D) Stereotypical