

Duration: 50 Mins

Total Marks: 40

ID: ITISKILL60880G

Student Name: _____	Roll No: _____
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1. You are making a new language learning app. Why should you let some people try it before it's done?

- A) To show people how good you are at making apps.
- B) To get appreciation.
- C) Because it's fun to watch others try your app.
- D) To see how people use it and make it better.

- A) By trusting on personal assumptions
- B) By understanding what people need and improving solutions
- C) By following a strict process
- D) By guessing solutions randomly

2. If more workers know how to work, what will happen?

- A) Confusion
- B) Loss for the company
- C) Less work gets done
- D) More work gets done

8. Why is it important to think of new ways to solve problems?

- A) To waste time
- B) It is unnecessary to try new things.
- C) New ideas can make work easier or faster.
- D) It is fun to try new things.

3. Simi is always trying out new ways to reuse the waste materials. She is the ____?

- A) Planner
- B) Peacekeeper
- C) Doer
- D) Idea Person

9. In a manufacturing unit, the packaging process is taking longer than usual, causing delays in shipments. What should the workers do?

- A) Ignore the problem
- B) Think of different ways to pack faster
- C) Complain to the management
- D) Continue packaging the same way

4. In a team where members have different ideas, and there is a disagreement in the team, what should be done?

- A) Choose one idea without discussion
- B) Let them argue
- C) Ask someone else to decide
- D) Discuss both ideas and find a way to make everyone agree

10. Your community wants to reduce plastic waste. How can you use Design Thinking to find new ideas to solve this problem?

- A) Ignore the problem because it's too difficult to solve.
- B) Make more things with plastic because they're easy to use.
- C) Work together with shops and people nearby to find ways to use less plastic.
- D) Blame others for the plastic waste issue.

5. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after understanding what students need in a bag?

- A) Ask students to test the bags
- B) Choose the material for the bag
- C) Choose the colour of the bag
- D) Plan different bag designs

11. You are working on something difficult, but it's not going well. What should you do?

- A) Get upset and quit trying.
- B) Ask someone else to do it for you.
- C) Take a break and give up.
- D) Keep trying and look for another way.

6. Venu is a fabric cutter. His team made a mistake in cutting cloth. What's a good way to handle it?

- A) Wait for someone else to solve it
- B) Get angry and scold his team
- C) Blame the person who cut the cloth
- D) Discuss and find a way to fix it

12. You are working on a team project with tight deadlines. Your coworker falls ill, leaving their portion of the work incomplete. What should you do?

- A) Keep working on your own tasks
- B) Ask other team members for help and complete your coworker's task

C) Criticise your coworker for not completing his work
D) Complain your supervisor about the incomplete work

13. While working with your team on a project, one of your coworkers is finding it difficult to finish their job. What should you do in this situation?

- A) Finish their work for them.
B) Help and support them to finish their work.
C) Ignore their problem and focus on your own work.
D) Complain about them to the boss.

14. Which of the following behaviors is NOT a characteristic of a team player?

- A) Listening to teammates' ideas
B) Willingness to help others
C) Respecting different viewpoints
D) Taking credit for others' work

15. Which of the following ways can help you work well with people?

- A) Accepting your mistakes
B) All of these
C) Staying calm, even in challenging situations
D) Paying close attention to what people say

16. Which of the following is a self-management skill?

- A) Honesty and Integrity
B) Adaptability and Flexibility
C) All of these
D) Commitment

17. When thinking of new ideas, why is it important to share ideas with others, even if they are not perfect?

- A) To impress others.
B) To show off your knowledge.
C) Talking can help make ideas better.
D) To make others feel included.

18. Savita works at a factory. A new machine she hasn't used before stops working. What should she do?

- A) Hide the machine.
B) Blame someone else.
C) Ignore it.
D) Try again and believe in her ability to fix it.

19. Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

- A) Tell everyone about it
B) Write down his idea and keep it safe
C) Think of another idea
D) Apply and test if it works

20. Which of the following are good work habits?

- A) Following workplace rules
B) Not giving up when something goes wrong
C) Staying calm when work is challenging
D) All of the above

21. Which of the following best describes the self-management skill of reliability?

- A) Not being honest with coworkers
B) People always trust you to do your job well
C) Ignoring the needs of others
D) Not completing tasks on time

22. If your first design doesn't work, what should you do?

- A) Make something else
B) None of these
C) Ask for feedback and try to improve
D) Give up on it

23. Priyanka found a faster way to pack products at the factory. What should she do?

- A) Continue packing the way the team has been doing
B) None of these
C) Pack products faster than her coworkers
D) Share the faster packing method with her team

24. You notice a coworker struggling with their workload. What should you do?

- A) Ignore their struggles and focus on your own work.
B) Offer to help them with their tasks.
C) Laugh at their inability to manage their workload.
D) Report their struggles to the supervisor.

25. What are the different steps in Design Thinking?

- A) Imagine, Decide, Create and Try
B) Imagine, Plan and Try
C) Listen, Choose, Plan, Try, Ask
D) Try, Create and Decide

26. What does working well together mean?

- A) Finding solutions together
B) All of these
C) Offering to help when someone needs it
D) Sharing ideas and listening

27. Ravi and his team are deciding on a new machine for the factory. How should they make the final choice?

- A) Ravi should pick the machine he likes
B) Look at all the details, think carefully about their needs & budget and then make the choice
C) Choose the cheapest machine available
D) Choose the first machine they see

28. You discover a mistake in your work that caused delays in the project. What should you do?

- A) Tell your boss about the mistake
B) Wait for someone else to find out your mistake
C) Ignore the mistake and continue working
D) Blame team members for the delay

29. Priya works at a factory where she operates a packaging machine. When the machine suddenly stops working, Priya quickly finds another way to do her work. Which self-management skill does Priya use?

- A) Adaptability
- B) Honesty and Integrity
- C) Conflict management
- D) None of these

30. What are some resource related problems in a workplace?

- A) Not Enough Space
- B) All of these
- C) Machine Problems
- D) Shortage of Materials

31. Shreeja made a new bag design and showed it to 5 different people for feedback. Why is it important to listen to different users and not just one?

- A) To get a lot of ideas
- B) Because it's fun
- C) To understand the common problems from different users
- D) To get a lot of appreciation for her work

32. What are some people related problems in a workplace?

- A) Workers don't know the tasks
- B) Communication problems
- C) Not enough workers
- D) All of these

33. Amit's team is feeling low because of a failed project. As a leader, what should he do?

- A) Scold them
- B) Ignore his team members
- C) Blame them for the failure
- D) Encourage learning from mistakes

34. What should you do before making a choice at work?

- A) Listen to others' ideas and ask questions
- B) Take time to think and then choose
- C) All of these
- D) Look at all the details

35. Raj works as a factory manager. He has a big order to deliver but there aren't enough workers. What should Raj do?

- A) Request workers to work extra hours
- B) Ignore the problem
- C) Cancel the orders
- D) Stop working

36. Which of the following is NOT a people skill required in a workplace?

- A) Being kind
- B) Listening
- C) Supporting coworkers
- D) Technical skills

37. Ravi wants to make a new chair for his school using Design Thinking. What should he do first?

- A) Plan how to make the chair
- B) Test different chair designs
- C) Choose the colour of the chair
- D) Listen to what students want in a chair

38. Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

- A) By guessing what customers want.
- B) By randomly selecting new dishes to add.
- C) By copying other restaurants.
- D) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback

39. Venu does not know how to use the new machine. What should he do?

- A) Ask for help and learn how to use the machine
- B) Stay silent till someone teaches him.
- C) Leave the job.
- D) Take a break and do it later.

40. Which of these situations shows people working well together as a team?

- A) None of these
- B) A group sharing ideas and listening to each other
- C) Two people arguing and not agreeing
- D) One person doing all the work without any help from team members