

# ITI Quiz - 27-May-2026

## 09:00 PM

Q. ID: ITISKILL52227I

May 2026

GOVT ITI MEN MANGALORE

Question Paper

Duration: 30 Mins

Total Marks: 50

ID: ITISKILL52227I

Student Name: \_\_\_\_\_ Roll No: \_\_\_\_\_

1. Caring for customers is key to growing your business. What does this mean?

- A) Care for keys  
B) Care for customers at their home  
C) Care for what customers want  
D) Care for customers when they are sick

2. Sheela prepared for an interview for a week but got nervous and was rejected. What should she do to improve?

- A) Do not lose focus from her goals  
B) Avoid future interviews  
C) Ignore feedback from the interview  
D) Keep thinking about her failure

3. \_\_\_\_\_ is a sales technique that aims to market additional products to the customers.

- A) FAB  
B) Lying  
C) Probing  
D) Cross selling

4. Effective communication needs to be -

- A) All of these  
B) Clear  
C) Simple  
D) Complete

5. A resume should be \_\_\_\_\_. | ಪುನರಾರಂಭವು ಆಗಿರಬೇಕು

- A) short and precise | ಸಣ್ಣ ಮತ್ತು ನಿಖರ  
B) fancy and colourful | ಅಲಂಕಾರಿಕ ಮತ್ತು ವರ್ಣಮಯ  
C) having acronyms and abbreviation | ಸಂಕ್ಷಿಪ್ತ ರೂಪಗಳು ಮತ್ತು ಸಂಕ್ಷೇಪಣವನ್ನು ಹೊಂದಿದೆ  
D) having long and detailed information | ದೀರ್ಘ ಮತ್ತು ವಿವರವಾದ ಮಾಹಿತಿಯನ್ನು ಹೊಂದಿದೆ

6. Which of the following are good manners in an interview?

- A) Getting irritated  
B) Speaking too fast  
C) Being on time  
D) Not making eye contact

7. What can be the source of information for a market scan?

- A) Industry visits  
B) Alumni  
C) All of these  
D) Internet

8. Radha has learnt how to write a sentence. Which is the

subject in this sentence?

- A) How  
B) Learnt  
C) Radha  
D) Sentence

9. Rita had to attend a group discussion on behalf of her company. What is she supposed to do before the meeting?

- A) Take leave  
B) Attend party  
C) Attend classes  
D) Be prepared about the topic

10. Most of the government job calls will be in \_\_\_ format.

- A) Paper format  
B) Indirect  
C) Direct  
D) In person

11. Anita and her partner are paid the same salary for the same job. This is a good example of\_\_\_\_\_.

- A) Jealousy  
B) Stereotype  
C) Discrimination  
D) Gender equality

12. Seema is attending an interview. What is she supposed to carry for the interview?

- A) All of these  
B) Certificates  
C) Resume  
D) ID cards

13. This intention to move out of one's place to another for better jobs is called \_\_\_\_\_. | ಉತ್ತಮ ಉದ್ಯೋಗಗಳಿಗಾಗಿ ಒಬ್ಬರ ಸ್ಥಳದಿಂದ ಇನ್ನೊಬ್ಬರಿಗೆ ಸ್ಥಳಾಂತರಗೊಳ್ಳುವ ಈ ಉದ್ದೇಶವನ್ನು \_\_\_\_\_ ಎಂದು ಕರೆಯಲಾಗುತ್ತದೆ.

- A) litigation | ವ್ಯಾಜ್ಯ  
B) migration | ವಲಸೆ  
C) mitigation | ತಗ್ಗಿಸುವಿಕೆ  
D) irrigation | ನೀರಾವರಿ

14. Describing words add more information to the \_\_\_?.

- A) Numbers  
B) Naming words  
C) Bad  
D) Sad

15. Raj was driving towards Mysore. On the way he found few arrows marked next to Mysore on the board. What does it suggest ?

- A) Map  
B) Way  
C) None of these  
D) Direction

16. Things that one loves to do are called \_\_\_\_\_.

- A) Work  
C) Job  
B) Abilities  
D) Interests

17. Whenever we are communicating we have to be dressed appropriately, maintain our body language and maintain \_\_\_\_?.

- A) silence  
C) make up  
B) eye contact  
D) a very loud volume

18. Chandu is sick and unable to cook food. From which platform can he order food?

- A) Swiggy (food delivery app)  
C) Myntra (Shopping app)  
B) Urban Company (home cleaning & repair services)  
D) Flipkart (product selling app)

19. \_\_\_\_\_ is the money we invest in producing a product or service.

- A) Product Cost  
C) Business Pitch  
B) Business revenue  
D) Product Price

20. How can we understand what customers want?

- A) By advertising the business  
C) Selling a new product  
B) By moving to a new business  
D) By doing research on customer needs

21. Rita did not enjoy her work in her previous company. She is going for interview to another company. What should Rita NOT do?

- A) Take her resume  
C) Be on time for the interview  
B) Communicate clearly  
D) Talk badly about her previous company

22. Which of the following is a smart device?

- A) Smart Watch  
C) Smart Phone  
B) All of these  
D) Smart TV

23. Tom received a letter, but it did not have any details of who sent it. The letter was missing the \_\_\_\_\_ address.

- A) Greetings  
C) Subject  
B) Receiver's  
D) Sender's

24. Effective communication is to both \_\_\_\_\_.

- A) learn well  
C) speak and listen well  
B) speak well  
D) see well

25. A person who respects and follows the law of a country is a \_\_\_\_\_.

- A) Businessman  
C) Responsible Citizen  
B) Bad Employee  
D) Small Kid

26. Which of the following is not an example of using social media and internet in an impactful and successful way?

- A) Sharing verified news  
C) Mentoring and supporting people  
B) Sharing Jokes on a particular religion  
D) Encouraging people to donate money for the social cause

27. Kim has a habit of switching off her desktop and PC when not in use. This helps to \_\_\_\_\_ energy at the workplace.

- A) Practice  
C) Waste  
B) Spend  
D) Conserve (Save)

28. Which are the two skills needed for good career growth?

- A) Watching TV & Making friends  
C) Technical Skills & Employability Skills  
B) Playing video games & cooking skills  
D) Traveling & Shopping

29. A \_\_\_\_\_ is a square, black and white code that you can scan with the camera and use.

- A) User ID  
C) Password  
B) OTP  
D) QR Code

30. A \_\_\_\_\_ is a document with complete strategy for the business.

- A) Stakeholder Report  
C) Action Plan  
B) Business plan  
D) Strategy Report

31. Alexa is a \_\_\_\_\_ assistant.

- A) Home Assistant  
C) None of these  
B) Digital voice controlled  
D) Office Assistant

32. Guest lectures act as a platform to talk to alumni about their \_\_\_\_\_.

- A) experience  
C) hobbies  
B) family life  
D) travel plans

33. What is a comfort zone? | ಆರಾಮ ವಲಯ ಎಂದರೇನು?

- A) A place designed in airport for resting | ವಿಮಾನ ನಿಲ್ದಾಣದಲ್ಲಿ ವಿಶ್ರಾಂತಿಗಾಗಿ ವಿನ್ಯಾಸಗೊಳಿಸಲಾದ ಸ್ಥಳ  
C) It is a place where we go to sleep | ಇದು ನಾವು ಮಲಗಲು ಹೋಗುವ ಸ್ಥಳವಾಗಿದೆ  
B) It is a place where children live | ಇದು ಮಕ್ಕಳು ವಾಸಿಸುವ ಸ್ಥಳವಾಗಿದೆ  
D) Our familiar lifestyle and behaviour is our comfort zone | ನಮ್ಮ ಪರಿಚಿತ ಜೀವನಶೈಲಿ ಮತ್ತು ನಡವಳಿಕೆಯು ನಮ್ಮ ಆರಾಮ ವಲಯವಾಗಿದೆ

34. Select the example of a product from the options.

- A) Parlour service  
B) Bike repair

C) Home painting

D) Shirt

35. A business pitch is presented to investors who helps us with \_\_\_\_\_, \_\_\_\_\_, and \_\_\_\_\_.

A) Profit and Loss

B) Money, Resources, and Mentoring Support

C) Plan and Marketing

D) Customer and Quality

36. Shyna wants to start a masala powder business. She is presenting a business pitch to the bank manager. How long should her business pitch be?

A) 2 to 3 mins

B) 1 min

C) 15 mins

D) 10 mins

37. What is the full form of NAPS?

A) National Apparent Provident Scheme

B) National Appraisal Promotion Scheme

C) National Appreciation Promotion Scheme

D) National Apprenticeship Promotion Scheme

38. Choose the mobile app from the following options.

A) Facebook

B) LinkedIn

C) YouTube

D) All of these

39. A \_\_\_\_\_ path is a series of jobs to help you progress towards your goals.

A) Unsatisfying

B) Work

C) Foot

D) Career

40. Geetha wants to start a tailoring shop (boutique). Her trainer asked her to do a market scan. Geetha should do the market scan of \_\_\_\_\_?

A) Packaging companies

B) Restaurants

C) Tailoring shops

D) Beauty Parlours

41. \_\_\_\_\_ is the software that is put in a computer so that one can use it.

A) Settings

B) Software

C) App Store

D) Operating System

42. Gopi is always willing to learn and improve in his work.

He has a \_\_\_\_\_?

A) Marksheet

B) Certificate

C) Growth mindset

D) Fixed mindset

43. Forms of verbal communication are \_\_\_\_\_.

A) Dancing

B) Making eye contact

C) Writing and Speaking

D) Thinking

44. Comma is used to show a \_\_\_\_\_ within the sentence.

A) Full stop

B) Pair

C) Break

D) Capital letter

45. Pratibha wants to start a Biryani Hotel. What will she need first?

A) Business plan

B) Kitchen Equipments

C) Food Items

D) Name Board

46. How can we save resources on our planet?

A) All of these

B) Use less electricity

C) Create less pollution

D) Use less plastic

47. \_\_\_\_\_ part of a business plan has details of money related details of the whole business.

A) Customer Analysis

B) Business Succession Plan

C) Product Details

D) Costing

48. Laws related to activities on the internet are called \_\_\_\_\_.

A) Labour laws

B) Environment protection laws

C) Cyber laws

D) Criminal laws

49. Symbols give us information through \_\_\_\_\_.

A) Images

B) Colours

C) Posters

D) Words

50. A \_\_\_\_\_ is a new business, which later grows into a big company

A) Hotels

B) Parlours

C) NSIC

D) Start Up