

# ITI Quiz - 23-Mar-2026

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Q. ID: ITISKILL4778HZ

March 2026

Question Paper

Duration: 30 Mins

Total Marks: 28

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Student Name: \_\_\_\_\_ Roll No: \_\_\_\_\_

1. Priyanka found faster way to pack products at the factory. What should she do?

- A) Pack products faster than her coworkers  
B) Continue packing the way the team has been doing  
C) Share the faster packing method with her team  
D) None of these

2. Which of the following ways can help you work well with people?

- A) All of these  
B) Paying close attention to what people say  
C) Staying calm, even in challenging situations  
D) Accepting your mistakes

3. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after understanding what students need in a bag?

- A) Choose the material for the bag  
B) Plan different bag designs  
C) Choose the colour of the bag  
D) Ask students to test the bags

4. Your community wants to reduce plastic waste. How can you use Design Thinking to find new ideas to solve this problem?

- A) Blame others for the plastic waste issue.  
B) Work together with shops and people nearby to find ways to use less plastic.  
C) Ignore the problem because it's too difficult to solve.  
D) Make more things with plastic because they're easy to use.

5. Which of the following behaviors is NOT a characteristic of a team player?

- A) Willingness to help others  
B) Taking credit for others' work  
C) Listening to teammates' ideas  
D) Respecting different viewpoints

6. What should you do before making a choice at work?

- A) Look at all the details  
B) All of these  
C) Take time to think and then choose  
D) Listen to others' ideas and ask questions

7. Priya works at a factory where she operates a packaging machine. When the machine suddenly stops working, Priya quickly finds another way to do her work. Which self-management skill does Priya use?

- A) Conflict management  
B) Adaptability  
C) Honesty and Integrity  
D) None of these

8. When thinking of new ideas, why is it important to share ideas with others, even if they are not perfect?

- A) To show off your knowledge.  
B) Talking can help make ideas better.  
C) To make others feel included.  
D) To impress others.

9. Venu does not know how to use the new machine. What should he do?

- A) Leave the job.  
B) Ask for help and learn how to use the machine  
C) Stay silent till someone teaches him.  
D) Take a break and do it later.

10. Which of the following is NOT a people skill required in a workplace?

- A) Technical skills  
B) Listening  
C) Supporting coworkers  
D) Being kind

11. Raj works as a factory manager. He has a big order to deliver but there aren't enough workers. What should Raj do?

- A) Request workers to work extra hours  
B) Stop working  
C) Ignore the problem  
D) Cancel the orders

12. Simi is always trying out new ways to reuse the waste materials. She is the \_\_\_?

- A) Doer  
B) Planner  
C) Idea Person  
D) Peacekeeper

13. Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

- A) Write down his idea and keep it safe  
B) Apply and test if it works

C) Tell everyone about it      D) Think of another idea

C) Adaptability and Flexibility      D) Commitment

**14.** What are some resource related problems in a workplace?

- A) Shortage of Materials      B) Machine Problems  
C) Not Enough Space      D) All of these

**22.** You discover a mistake in your work that caused delays in the project. What should you do?

- A) Ignore the mistake and continue working      B) Blame team members for the delay  
C) Tell your boss about the mistake      D) Wait for someone else to find out your mistake

**15.** Ravi and his team are deciding on a new machine for the factory. How should they make the final choice?

- A) Choose the first machine they see      B) Choose the cheapest machine available  
C) Ravi should pick the machine he likes      D) Look at all the details, think carefully about their needs & budget and then make the choice

**23.** Venu is a fabric cutter. His team made a mistake in cutting cloth. What's a good way to handle it?

- A) Wait for someone else to solve it      B) Get angry and scold his team  
C) Blame the person who cut the cloth      D) Discuss and find a way to fix it

**16.** Savita works at a factory. A new machine she hasn't used before stops working. What should she do?

- A) Hide the machine.      B) Ignore it.  
C) Try again and believe in her ability to fix it.      D) Blame someone else.

**24.** What are some people related problems in a workplace?

- A) Not enough workers      B) Workers don't know the tasks  
C) All of these      D) Communication problems

**17.** You are working on something difficult, but it's not going well. What should you do?

- A) Get upset and quit trying.      B) Take a break and give up.  
C) Keep trying and look for another way.      D) Ask someone else to do it for you.

**25.** Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

- A) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback      B) By randomly selecting new dishes to add.  
C) By copying other restaurants.      D) By guessing what customers want.

**18.** How does Design Thinking help solve problems?

- A) By trusting on personal assumptions      B) By understanding what people need and improving solutions  
C) By following a strict process      D) By guessing solutions randomly

**26.** Why is it important to think of new ways to solve problems?

- A) It is fun to try new things.      B) It is unnecessary to try new things.  
C) New ideas can make work easier or faster.      D) To waste time

**19.** If your first design doesn't work, what should you do?

- A) Make something else      B) Ask for feedback and try to improve  
C) Give up on it      D) None of these

**27.** Amit's team is feeling low because of a failed project. As a leader, what should he do?

- A) Blame them for the failure      B) Scold them  
C) Ignore his team members      D) Encourage learning from mistakes

**20.** What are the different steps in Design Thinking?

- A) Imagine, Decide, Create and Try      B) Try, Create and Decide  
C) Listen, Choose, Plan, Try, Ask      D) Imagine, Plan and Try

**28.** You notice a coworker struggling with their workload. What should you do?

- A) Offer to help them with their tasks.      B) Laugh at their inability to manage their workload.  
C) Report their struggles to the supervisor.      D) Ignore their struggles and focus on your own work.

**21.** Which of the following is a self-management skill?

- A) Honesty and Integrity      B) All of these