

Student: Sharath kumar

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Code: 2409

1. Which of the following is NOT a people skill required in a workplace?

- A) Listening (Incorrect) B) Being kind
C) Technical skills D) Supporting coworkers

2. Which of the following ways can help you work well with people?

- A) Staying calm, even in challenging situations B) Accepting your mistakes
C) Paying close attention to what people say (Incorrect) **D) All of these**

3. Venu is a fabric cutter. His team made a mistake in cutting cloth. What's a good way to handle it?

- A) Blame the person who cut the cloth (Incorrect) B) Wait for someone else to solve it
C) Discuss and find a way to fix it D) Get angry and scold his team

4. Amit's team is feeling low because of a failed project. As a leader, what should he do?

- A) Blame them for the failure **B) Encourage learning from mistakes**
C) Scold them (Incorrect) D) Ignore his team members

5. Which of the following behaviors is NOT a characteristic of a team player?

- A) Taking credit for others' work (Correct)** B) Listening to teammates' ideas
 C) Respecting different viewpoints D) Willingness to help others

6. Simi is always trying out new ways to reuse the waste materials. She is the ____?

- A) Planner B) Doer (Incorrect)
C) Idea Person D) Peacekeeper

7. Which of the following is a self-management skill?

- A) Honesty and Integrity B) Commitment
 C) Adaptability and Flexibility **D) All of these (Correct)**

8. Priya works at a factory where she operates a packaging machine. When the machine suddenly stops working, Priya quickly finds another way to do her work. Which self-management skill does Priya use?

- A) Honesty and Integrity **B) Adaptability**

- C) Conflict management D) None of these (Incorrect)

9. You discover a mistake in your work that caused delays in the project. What should you do?

- A) Blame team members for the delay (Incorrect) B) Wait for someone else to find out your mistake
C) Tell your boss about the mistake D) Ignore the mistake and continue working

10. You are working on something difficult, but it's not going well. What should you do?

- A) Keep trying and look for another way.** B) Take a break and give up.
 C) Ask someone else to do it for you. D) Get upset and quit trying. (Incorrect)

11. You notice a coworker struggling with their workload. What should you do?

- A) Ignore their struggles and focus on your own work. (Incorrect) **B) Offer to help them with their tasks.**
 C) Laugh at their inability to manage their workload. D) Report their struggles to the supervisor.

12. Priyanka found a faster way to pack products at the factory. What should she do?

- A) Pack products faster than her coworkers B) Continue packing the way the team has been doing
C) Share the faster packing method with her team D) None of these (Incorrect)

13. Savita works at a factory. A new machine she hasn't used before stops working. What should she do?

- A) Ignore it. **B) Try again and believe in her ability to fix it. (Correct)**
 C) Blame someone else. D) Hide the machine.

14. Why is it important to think of new ways to solve problems?

- A) New ideas can make work easier or faster. (Correct)** B) It is fun to try new things.
 C) To waste time D) It is unnecessary to try new things.

15. What should you do before making a choice at work?

- A) Look at all the details
B) Listen to others? ideas and ask questions
C) Take time to think and then choose (Incorrect)
D) **All of these**

16. When thinking of new ideas, why is it important to share ideas with others, even if they are not perfect?

- A) To make others feel included.
B) To show off your knowledge.
C) **Talking can help make ideas better. (Correct)**
D) To impress others.

17. Ravi and his team are deciding on a new machine for the factory. How should they make the final choice?

- A) Choose the cheapest machine available
B) **Look at all the details, think carefully about their needs & budget and then make the choice (Correct)**
C) Ravi should pick the machine he likes
D) Choose the first machine they see

18. What are some resource related problems in a workplace?

- A) Shortage of Materials
B) Machine Problems
C) Not Enough Space
D) **All of these (Correct)**

19. What are some people related problems in a workplace?

- A) Not enough workers (Incorrect)
B) Workers don't know the tasks
C) Communication problems
D) **All of these**

20. Raj works as a factory manager. He has a big order to deliver but there aren't enough workers. What should Raj do?

- A) Stop working
B) **Request workers to work extra hours (Correct)**
C) Ignore the problem
D) Cancel the orders

21. Venu does not know how to use the new machine. What should he do?

- A) **Ask for help and learn how to use the machine**
B) Take a break and do it later.
C) Stay silent till someone teaches him. (Incorrect)
D) Leave the job.

22. What are the different steps in Design Thinking?

- A) Imagine, Plan and Try
B) Try, Create and Decide
C) **Listen, Choose, Plan, Try, Ask**
D) Imagine, Decide, Create and Try (Incorrect)

23. How does Design Thinking help solve problems?

- A) By following a strict process
B) By guessing solutions randomly
C) **By understanding what people need and improving solutions**
D) By trusting on personal assumptions (Incorrect)

24. Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

- A) Write down his idea and keep it safe
B) **Apply and test if it works**
C) Tell everyone about it (Incorrect)
D) Think of another idea

25. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after understanding what students need in a bag?

- A) **Plan different bag designs**
B) Ask students to test the bags
C) Choose the material for the bag
D) Choose the colour of the bag (Incorrect)

26. If your first design doesn't work, what should you do?

- A) Give up on it
B) **Ask for feedback and try to improve**
C) Make something else
D) None of these (Incorrect)

27. Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

- A) By guessing what customers want.
B) By copying other restaurants.
C) **By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback (Correct)**
D) By randomly selecting new dishes to add.

28. Your community wants to reduce plastic waste. How can you use Design Thinking to find new ideas to solve this problem?

- A) Ignore the problem because it's too difficult to solve.
B) **Work together with shops and people nearby to find ways to use less plastic. (Correct)**
C) Make more things with plastic because they're easy to use.
D) Blame others for the plastic waste issue.