

ITI Quiz - 23-Mar-2026

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Q. ID: ITISKILL4778HZ

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Answer Key

Duration: 30 Mins

Total Marks: 28

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1. Venu is a fabric cutter. His team made a mistake in cutting cloth. What's a good way to handle it?

- A) Wait for someone else to solve it
B) Get angry and scold his team
C) Blame the person who cut the cloth
D) Discuss and find a way to fix it

Answer: D) Discuss and find a way to fix it

2. Your community wants to reduce plastic waste. How can you use Design Thinking to find new ideas to solve this problem?

- A) Blame others for the plastic waste issue.
B) Work together with shops and people nearby to find ways to use less plastic.
C) Ignore the problem because it's too difficult to solve.
D) Make more things with plastic because they're easy to use.

Answer: B) Work together with shops and people nearby to find ways to use less plastic.

3. Priya works at a factory where she operates a packaging machine. When the machine suddenly stops working, Priya quickly finds another way to do her work. Which self-management skill does Priya use?

- A) Adaptability
B) None of these
C) Honesty and Integrity
D) Conflict management

Answer: A) Adaptability

4. Priyanka found faster way to pack products at the factory. What should she do?

- A) None of these
B) Share the faster packing method with her team
C) Continue packing the way the team has been doing
D) Pack products faster than her coworkers

Answer: B) Share the faster packing method with her team

5. Which of the following is NOT a people skill required in a workplace?

- A) Listening
B) Supporting coworkers
C) Technical skills
D) Being kind

Answer: C) Technical skills

6. Venu does not know how to use the new machine. What should he do?

- A) Ask for help and learn how to use the machine
B) Take a break and do it later.

C) Leave the job.

D) Stay silent till someone teaches him.

Answer: A) Ask for help and learn how to use the machine

7. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after understanding what students need in a bag?

- A) Choose the material for the bag
B) Choose the colour of the bag
C) Plan different bag designs
D) Ask students to test the bags

Answer: C) Plan different bag designs

8. Which of the following behaviors is NOT a characteristic of a team player?

- A) Taking credit for others' work
B) Respecting different viewpoints
C) Willingness to help others
D) Listening to teammates' ideas

Answer: A) Taking credit for others' work

9. Why is it important to think of new ways to solve problems?

- A) It is unnecessary to try new things.
B) New ideas can make work easier or faster.
C) It is fun to try new things.
D) To waste time

Answer: B) New ideas can make work easier or faster.

10. Simi is always trying out new ways to reuse the waste materials. She is the ___?

- A) Peacekeeper
B) Doer
C) Planner
D) Idea Person

Answer: D) Idea Person

11. Raj works as a factory manager. He has a big order to deliver but there aren't enough workers. What should Raj do?

- A) Ignore the problem
B) Stop working
C) Request workers to work extra hours
D) Cancel the orders

Answer: C) Request workers to work extra hours

12. Savita works at a factory. A new machine she hasn't used before stops working. What should she do?

- A) Hide the machine.
B) Try again and believe in her ability to fix it.

- C) Blame someone else. D) Ignore it.

Answer: B) Try again and believe in her ability to fix it.

13. If your first design doesn't work, what should you do?

- A) None of these B) Ask for feedback and try to improve
C) Give up on it D) Make something else

Answer: B) Ask for feedback and try to improve

14. Ravi and his team are deciding on a new machine for the factory. How should they make the final choice?

- A) Ravi should pick the machine he likes B) Choose the cheapest machine available
C) Choose the first machine they see D) Look at all the details, think carefully about their needs & budget and then make the choice

Answer: D) Look at all the details, think carefully about their needs & budget and then make the choice

15. Amit's team is feeling low because of a failed project. As a leader, what should he do?

- A) Blame them for the failure B) Scold them
C) Ignore his team members D) Encourage learning from mistakes

Answer: D) Encourage learning from mistakes

16. What are the different steps in Design Thinking?

- A) Imagine, Plan and Try B) Try, Create and Decide
C) Listen, Choose, Plan, Try, Ask D) Imagine, Decide, Create and Try

Answer: C) Listen, Choose, Plan, Try, Ask

17. What are some people related problems in a workplace?

- A) All of these B) Workers don't know the tasks
C) Communication problems D) Not enough workers

Answer: A) All of these

18. Which of the following ways can help you work well with people?

- A) Paying close attention to what people say B) All of these
C) Accepting your mistakes D) Staying calm, even in challenging situations

Answer: B) All of these

19. You discover a mistake in your work that caused delays in the project. What should you do?

- A) Wait for someone else to find out your mistake B) Ignore the mistake and continue working
C) Tell your boss about the mistake D) Blame team members for the delay

Answer: C) Tell your boss about the mistake

20. What should you do before making a choice at work?

- A) Take time to think and then choose B) All of these
C) Listen to others' ideas and ask questions D) Look at all the details

Answer: B) All of these

21. You notice a coworker struggling with their workload. What should you do?

- A) Offer to help them with their tasks. B) Report their struggles to the supervisor.
C) Laugh at their inability to manage their workload. D) Ignore their struggles and focus on your own work.

Answer: A) Offer to help them with their tasks.

22. Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

- A) Write down his idea and keep it safe B) Think of another idea
C) Tell everyone about it D) Apply and test if it works

Answer: D) Apply and test if it works

23. Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

- A) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback B) By guessing what customers want.
C) By randomly selecting new dishes to add. D) By copying other restaurants.

Answer: A) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback

24. Which of the following is a self-management skill?

- A) Adaptability and Flexibility B) Honesty and Integrity
C) Commitment D) All of these

Answer: D) All of these

25. What are some resource related problems in a workplace?

- A) All of these B) Machine Problems
C) Not Enough Space D) Shortage of Materials

Answer: A) All of these

26. How does Design Thinking help solve problems?

- A) By guessing solutions randomly B) By trusting on personal assumptions
C) By following a strict process D) By understanding what people need and improving solutions

Answer: D) By understanding what people need and improving solutions

27. You are working on something difficult, but it's not going well. What should you do?

- A) Get upset and quit trying. B) Keep trying and look for another way.
C) Take a break and give up. D) Ask someone else to do it for you.

Answer: B) Keep trying and look for another way.

28. When thinking of new ideas, why is it important to share ideas with others, even if they are not perfect?

- A) To show off your knowledge. B) To impress others.
C) To make others feel included. D) Talking can help make ideas better.

Answer: D) Talking can help make ideas better.
