

Duration: 80 Mins

Total Marks: 40

ID: ITISKILL4711CG

Student Name: _____	Roll No: _____
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1. Your community wants to reduce plastic waste. How can you use Design Thinking to find new ideas to solve this problem?

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|---|---|
| A) Blame others for the plastic waste issue. | B) Work together with shops and people nearby to find ways to use less plastic. |
| C) Make more things with plastic because they're easy to use. | D) Ignore the problem because it's too difficult to solve. |

2. Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

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| A) By randomly selecting new dishes to add. | B) By copying other restaurants. |
| C) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback. | D) By guessing what customers want. |

3. Which of the following behaviors is NOT a characteristic of a team player?

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|------------------------------------|-----------------------------------|
| A) Listening to teammates' ideas | B) Willingness to help others |
| C) Respecting different viewpoints | D) Taking credit for others' work |

4. If more workers know how to work, what will happen?

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| A) Loss for the company | B) Confusion |
| C) Less work gets done | D) More work gets done |

5. Which of the following is a self-management skill?

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| A) Honesty and Integrity | B) Commitment |
| C) All of these | D) Adaptability and Flexibility |

6. If your first design doesn't work, what should you do?

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| A) Make something else | B) None of these |
| C) Ask for feedback and try to improve | D) Give up on it |

7. Why is it important to think of new ways to solve problems?

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| A) It is unnecessary to try new things. | B) It is fun to try new things. |
| C) New ideas can make work easier or faster. | D) To waste time |

8. How does Design Thinking help solve problems?

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|--|-----------------------------------|
| A) By trusting on personal assumptions | B) By following a strict process |
| C) By understanding what people need and improving solutions | D) By guessing solutions randomly |

9. Venu does not know how to use the new machine. What should he do?

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| A) Stay silent till someone teaches him. | B) Leave the job. |
| C) Ask for help and learn how to use the machine | D) Take a break and do it later. |

10. Priya works at a factory where she operates a packaging machine. When the machine suddenly stops working, Priya quickly finds another way to do her work. Which self-management skill does Priya use?

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|--------------------------|------------------|
| A) Honesty and Integrity | B) None of these |
| C) Conflict management | D) Adaptability |

11. You are working on a team project with tight deadlines. Your coworker falls ill, leaving their portion of the work incomplete. What should you do?

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| A) Keep working on your own tasks | B) Ask other team members for help and complete your coworker's task |
| C) Complain your supervisor about the incomplete work | D) Criticise your coworker for not completing his work |

12. You are working on something difficult, but it's not going well. What should you do?

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| A) Keep trying and look for another way. | B) Ask someone else to do it for you. |
| C) Get upset and quit trying. | D) Take a break and give up. |

13. Venu is a fabric cutter. His team made a mistake in cutting cloth. What's a good way to handle it?

- A) Discuss and find a way to fix it
B) Blame the person who cut the cloth
C) Wait for someone else to solve it
D) Get angry and scold his team

14. Ravi wants to make a new chair for his school using Design Thinking. What should he do first?

- A) Listen to what students want in a chair
B) Choose the colour of the chair
C) Plan how to make the chair
D) Test different chair designs

15. In a manufacturing unit, the packaging process is taking longer than usual, causing delays in shipments. What should the workers do?

- A) Ignore the problem
B) Continue packaging the same way
C) Complain to the management
D) Think of different ways to pack faster

16. What are some resource related problems in a workplace?

- A) Machine Problems
B) Not Enough Space
C) All of these
D) Shortage of Materials

17. What are the different steps in Design Thinking?

- A) Try, Create and Decide
B) Imagine, Decide, Create and Try
C) Imagine, Plan and Try
D) Listen, Choose, Plan, Try, Ask

18. While working with your team on a project, one of your coworkers is finding it difficult to finish their job. What should you do in this situation?

- A) Help and support them to finish their work.
B) Ignore their problem and focus on your own work.
C) Complain about them to the boss.
D) Finish their work for them.

19. You are making a new language learning app. Why should you let some people try it before it's done?

- A) Because it's fun to watch others try your app.
B) To get appreciation.
C) To see how people use it and make it better.
D) To show people how good you are at making apps.

20. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after understanding what students need in a bag?

- A) Ask students to test the bags
B) Choose the material for the bag
C) Plan different bag designs
D) Choose the colour of the bag

21. In a team where members have different ideas, and there is a disagreement in the team, what should be done?

- A) Discuss both ideas and find a way to make everyone agree
B) Choose one idea without discussion
C) Ask someone else to decide
D) Let them argue

22. Shreeja made a new bag design and showed it to 5 different people for feedback. Why is it important to listen to different users and not just one?

- A) To get a lot of ideas
B) To get a lot of appreciation for her work
C) To understand the common problems from different users
D) Because it's fun

23. You notice a coworker struggling with their workload. What should you do?

- A) Laugh at their inability to manage their workload.
B) Offer to help them with their tasks.
C) Ignore their struggles and focus on your own work.
D) Report their struggles to the supervisor.

24. Which of the following are good work habits?

- A) Following workplace rules
B) Staying calm when work is challenging
C) All of the above
D) Not giving up when something goes wrong

25. Which of the following ways can help you work well with people?

- A) Accepting your mistakes
B) Staying calm, even in challenging situations
C) Paying close attention to what people say
D) All of these

26. Raj works as a factory manager. He has a big order to deliver but there aren't enough workers. What should Raj do?

- A) Stop working
B) Ignore the problem
C) Request workers to work extra hours
D) Cancel the orders

27. What does working well together mean?

- A) Sharing ideas and listening
B) All of these
C) Offering to help when someone needs it
D) Finding solutions together

28. Simi is always trying out new ways to reuse the waste materials. She is the ____?

- A) Doer
B) Peacekeeper
C) Idea Person
D) Planner

29. Priyanka found faster way to pack products at the factory. What should she do?

- A) Pack products faster than her coworkers
- B) Share the faster packing method with her team
- C) None of these
- D) Continue packing the way the team has been doing

30. Ravi and his team are deciding on a new machine for the factory. How should they make the final choice?

- A) Look at all the details, think carefully about their needs & budget and then make the choice
- B) Choose the cheapest machine available
- C) Ravi should pick the machine he likes
- D) Choose the first machine they see

31. Savita works at a factory. A new machine she hasn't used before stops working. What should she do?

- A) Blame someone else.
- B) Hide the machine.
- C) Ignore it.
- D) Try again and believe in her ability to fix it.

32. Which of the following best describes the self-management skill of reliability?

- A) Ignoring the needs of others
- B) Not completing tasks on time
- C) Not being honest with coworkers
- D) People always trust you to do your job well

33. You discover a mistake in your work that caused delays in the project. What should you do?

- A) Tell your boss about the mistake
- B) Wait for someone else to find out your mistake
- C) Ignore the mistake and continue working
- D) Blame team members for the delay

34. Which of the following is NOT a people skill required in a workplace?

- A) Supporting coworkers
- B) Technical skills

C) Listening

D) Being kind

35. Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

- A) Apply and test if it works
- B) Write down his idea and keep it safe
- C) Think of another idea
- D) Tell everyone about it

36. When thinking of new ideas, why is it important to share ideas with others, even if they are not perfect?

- A) To make others feel included.
- B) To impress others.
- C) To show off your knowledge.
- D) Talking can help make ideas better.

37. What should you do before making a choice at work?

- A) Take time to think and then choose
- B) Look at all the details
- C) Listen to others' ideas and ask questions
- D) All of these

38. Amit's team is feeling low because of a failed project. As a leader, what should he do?

- A) Blame them for the failure
- B) Scold them
- C) Ignore his team members
- D) Encourage learning from mistakes

39. Which of these situations shows people working well together as a team?

- A) A group sharing ideas and listening to each other
- B) None of these
- C) Two people arguing and not agreeing
- D) One person doing all the work without any help from team members

40. What are some people related problems in a workplace?

- A) Workers don't know the tasks
- B) Communication problems
- C) All of these
- D) Not enough workers