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Score: 39/40 (97.50%)   **Code: 0822**

1. Which of the following is NOT a people skill required in a workplace?

A) Listening

B) Being kind

C) Technical skills (Correct)

D) Supporting coworkers

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2. Which of the following ways can help you work well with people?

A) Staying calm, even in challenging situations

B) Accepting your mistakes

C) Paying close attention to what people say

D) All of these (Correct)

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3. Venu is a fabric cutter. His team made a mistake in cutting cloth. What?s a good way to handle it?

A) Blame the person who cut the cloth

B) Wait for someone else to solve it

C) Discuss and find a way to fix it (Correct)

D) Get angry and scold his team

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4. While working with your team on a project, one of your coworkers is finding it difficult to finish their job. What should you do in this situation?

A) Finish their work for them.

B) Ignore their problem and focus on your own work.

C) Complain about them to the boss.

D) Help and support them to finish their work. (Correct)

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5. Amit?s team is feeling low because of a failed project. As a leader, what should he do?

A) Blame them for the failure

B) Encourage learning from mistakes (Correct)

C) Scold them

D) Ignore his team members

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6. What does working well together mean?

A) Sharing ideas and listening

B) Finding solutions together

C) Offering to help when someone needs it

D) All of these (Correct)

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7. Which of the following behaviors is NOT a characteristic of a team player?

A) Taking credit for others? work (Correct)

B) Listening to teammates? ideas

C) Respecting different viewpoints

D) Willingness to help others

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8. In a team where members have different ideas, and there is a disagreement in the team, what should be done?

A) Let them argue

B) Choose one idea without discussion

C) Discuss both ideas and find a way to make everyone agree (Correct)

D) Ask someone else to decide

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9. Simi is always trying out new ways to reuse the waste materials. She is the ___?

A) Planner

B) Doer

C) Idea Person (Correct)

D) Peacekeeper

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10. Which of these situations shows people working well together as a team?

A) Two people arguing and not agreeing

B) A group sharing ideas and listening to each other (Correct)

C) One person doing all the work without any help from team members

D) None of these

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11. Which of the following is a self-management skill?

A) Honesty and Integrity

B) Commitment

C) Adaptibility and Flexibility

D) All of these (Correct)

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12. Which of the following best describes the self-management skill of reliability?

A) Not completing tasks on time

B) People always trust you to do your job well (Correct)

C) Ignoring the needs of others

D) Not being honest with coworkers

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13. Priya works at a factory where she operates a packaging machine. When the machine suddenly stops working, Priya quickly finds another way to do her work. Which self-management skill does Priya use?

A) Honesty and Integrity

B) Adaptability (Correct)

C) Conflict management

D) None of these

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14. You are working on a team project with tight deadlines. Your coworker falls ill, leaving their portion of the work incomplete. What should you do?

A) Criticise your coworker for not completing his work

B) Keep working on your own tasks

C) Ask other team members for help and complete your coworker?s task (Correct)

D) Complain your supervisor about the incomplete work

15. You discover a mistake in your work that caused delays in the project. What should you do?

A) Blame team members for the delay

B) Wait for someone else to fiind out your mistake

C) Tell your boss about the mistake (Correct)

D) Ignore the mistake and continue working

16. You are working on something difficult, but it?s not going well. What should you do?

A) Keep trying and look for another way. (Correct)

B) Take a break and give up.

C) Ask someone else to do it for you.

D) Get upset and quit trying.

17. You notice a coworker struggling with their workload. What should you do?

A) Ignore their struggles and focus on your own work.

B) Offer to help them with their tasks. (Correct)

C) Laugh at their inability to manage their workload.

D) Report their struggles to the supervisor.

18. Which of the following are good work habits?

A) Staying calm when work is challenging

B) Following workplace rules

C) Not giving up when something goes wrong

D) All of the above (Correct)

19. Priyanka found faster way to pack products at the factory. What should she do?

A) Pack products faster than her coworkers

B) Continue packing the way the team has been doing

C) Share the faster packing method with her team (Correct)

D) None of these

20. Savita works at a factory. A new machine she hasn?t used before stops working. What should she do?

A) Ignore it.

B) Try again and believe in her ability to fix it. (Correct)

C) Blame someone else.

D) Hide the machine.

21. Why is it important to think of new ways to solve problems?

A) New ideas can make work easier or faster. (Correct)

B) It is fun to try new things.

C) To waste time

D) It is unnecessary to try new things.

22. What should you do before making a choice at work?

A) Look at all the details

B) Listen to others? ideas and ask questions

C) Take time to think and then choose

D) All of these (Correct)

23. When thinking of new ideas, why is it important to share ideas with others, even if they are not perfect?

A) To make others feel included.

B) To show off your knowledge.

C) Talking can help make ideas better. (Correct)

D) To impress others.

24. In a manufacturing unit, the packaging process is taking longer than usual, causing delays in shipments. What should the workers do?

A) Continue packaging the same way

B) Ignore the problem

C) Think of different ways to pack faster (Correct)

D) Complain to the management

25. Ravi and his team are deciding on a new machine for the factory. How should they make the final choice?

A) Choose the cheapest machine available

B) Look at all the details, think carefully about their needs & budget and then make the choice (Correct)

C) Ravi should pick the machine he likes

D) Choose the first machine they see

26. What are some resource related problems in a workplace?

A) Shortage of Materials

B) Machine Problems

C) Not Enough Space

D) All of these (Correct)

27. What are some people related problems in a workplace?

A) Not enough workers

B) Workers don?t know the tasks

C) Communication problems

D) All of these (Correct)

28. If more workers know how to work, what will happen?

A) Loss for the company

B) Confusion

C) More work gets done (Correct)

D) Less work gets done

29. Raj works as a factory manager. He has a big order to deliver but there aren?t enough workers. What should Raj do?

A) Stop working

B) Request workers to work extra hours (Correct)

C) Ignore the problem

D) Cancel the orders

30. Venu does not know how to use the new machine. What

should he do?

A) Ask for help and learn how to use the machine (Correct)

B) Take a break and do it later.

C) Stay silent till someone teaches him.

D) Leave the job.

31. What are the different steps in Design Thinking?

A) Imagine, Plan and Try

B) Try, Create and Decide

C) Listen, Choose, Plan, Try, Ask

D) Imagine, Decide, Create and Try (Incorrect)

32. How does Design Thinking help solve problems?

A) By following a strict process

B) By guessing solutions randomly

C) By understand- ing what people need and im- proving solutions (Correct)

D) By trusting on personal assumptions

33. Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

A) Write down his idea and keep it safe

B) Apply and test if it works (Correct)

C) Tell everyone about it

D) Think of another idea

34. Ravi wants to make a new chair for his school using Design Thinking. What should he do first?

A) Plan how to make the chair

B) Listen to what students want in a chair (Correct)

C) Choose the colour of the chair

D) Test different chair designs

35. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after understanding what students need in a bag?

A) Plan different bag designs (Correct)

B) Ask students to test the bags

C) Choose the material for the bag

D) Choose the colour of the bag

36. If your first design doesn?t work, what should you do?

A) Give up on it

B) Ask for feedback and try to improve (Correct)

C) Make something else

D) None of these

37. Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

A) By guessing what customers want.

B) By copying other restaurants.

C) By talking to the customers,understanding their preferences, making changes to the menu and asking for feed- back (Correct)

D) By randomlyselecting new dishes to add.

38. You are making a new language learning app. Why should you let some people try it before it?s done?

A) To show people how good you are at making apps.

B) To get appreciation.

C) Because it?s fun to watch others try your app.

D) To see how people use it and make it better. (Correct)

39. Shreeja made a new bag design and showed it to 5 different people for feedback. Why is it important to listen to different users and not just one?

A) Because it?s fun

B) To get a lot of ideas

C) To understand the common problems from different users (Correct)

D) To get a lot of appreciation for her work

40. Your community wants to reduce plastic waste. How can you use Design Thinking to find new ideas to solve this problem?

A) Ignore the problem because it?s too difficult to solve.

B) Work together with shops and people nearby to find ways to use less plastic. (Correct)

C) Make more things with plastic because they?re easy to use.

D) Blame others for the plastic waste issue.