

Duration: 80 Mins

Total Marks: 40

Q.ID: ITISKILL4711CG

1. What are the different steps in Design Thinking?

- A) Try, Create and Decide
- B) Imagine, Decide, Create and Try
- C) Listen, Choose, Plan, Try, Ask
- D) Imagine, Plan and Try

Answer: C) Listen, Choose, Plan, Try, Ask

2. While working with your team on a project, one of your coworkers is finding it difficult to finish their job. What should you do in this situation?

- A) Help and support them to finish their work.
- B) Finish their work for them.
- C) Ignore their problem and focus on your own work.
- D) Complain about them to the boss.

Answer: A) Help and support them to finish their work.

3. You notice a coworker struggling with their workload. What should you do?

- A) Ignore their struggles and focus on your own work.
- B) Laugh at their inability to manage their workload.
- C) Report their struggles to the supervisor.
- D) Offer to help them with their tasks.

Answer: D) Offer to help them with their tasks.

4. Ravi wants to make a new chair for his school using Design Thinking. What should he do first?

- A) Plan how to make the chair
- B) Choose the colour of the chair
- C) Test different chair designs
- D) Listen to what students want in a chair

Answer: D) Listen to what students want in a chair

5. Which of the following is a self-management skill?

- A) All of these
- B) Commitment
- C) Honesty and Integrity
- D) Adaptability and Flexibility

Answer: A) All of these

6. You are working on something difficult, but it's not going well. What should you do?

- A) Get upset and quit trying.
- B) Keep trying and look for another way.
- C) Ask someone else to do it for you.
- D) Take a break and give up.

Answer: B) Keep trying and look for another way.

7. Which of the following behaviors is NOT a characteristic of a team player?

- A) Respecting different viewpoints
- B) Taking credit for others' work
- C) Listening to teammates' ideas
- D) Willingness to help others

Answer: B) Taking credit for others' work

8. What are some people related problems in a workplace?

- A) Not enough workers
- B) All of these
- C) Workers don't know the tasks
- D) Communication problems

Answer: B) All of these

9. Which of the following are good work habits?

- A) Staying calm when work is challenging
- B) All of the above
- C) Following workplace rules
- D) Not giving up when something goes wrong

Answer: B) All of the above

10. Raj works as a factory manager. He has a big order to deliver but there aren't enough workers. What should Raj do?

- A) Request workers to work extra hours
- B) Cancel the orders
- C) Ignore the problem
- D) Stop working

Answer: A) Request workers to work extra hours

11. Priyanka found faster way to pack products at the factory. What should she do?

- A) Share the faster packing method with her team
- B) Pack products faster than her coworkers
- C) None of these
- D) Continue packing the way the team has been doing

Answer: A) Share the faster packing method with her team

12. Amit's team is feeling low because of a failed project. As a leader, what should he do?

- A) Ignore his team members
- B) Scold them
- C) Encourage learning from mistakes
- D) Blame them for the failure

Answer: C) Encourage learning from mistakes

13. Which of the following best describes the self-

management skill of reliability?

- A) People always trust you to do your job well
- B) Not being honest with coworkers
- C) Ignoring the needs of others
- D) Not completing tasks on time

Answer: A) People always trust you to do your job well

14. Priya works at a factory where she operates a packaging machine. When the machine suddenly stops working, Priya quickly finds another way to do her work. Which self-management skill does Priya use?

- A) Adaptability
- B) Conflict management
- C) None of these
- D) Honesty and Integrity

Answer: A) Adaptability

15. Savita works at a factory. A new machine she hasn't used before stops working. What should she do?

- A) Ignore it.
- B) Hide the machine.
- C) Blame someone else.
- D) Try again and believe in her ability to fix it.

Answer: D) Try again and believe in her ability to fix it.

16. Your community wants to reduce plastic waste. How can you use Design Thinking to find new ideas to solve this problem?

- A) Work together with shops and people nearby to find ways to use less plastic.
- B) Blame others for the plastic waste issue.
- C) Ignore the problem because it's too difficult to solve.
- D) Make more things with plastic because they're easy to use.

Answer: A) Work together with shops and people nearby to find ways to use less plastic.

17. You are making a new language learning app. Why should you let some people try it before it's done?

- A) To see how people use it and make it better.
- B) Because it's fun to watch others try your app.
- C) To get appreciation.
- D) To show people how good you are at making apps.

Answer: A) To see how people use it and make it better.

18. What does working well together mean?

- A) Finding solutions together
- B) Offering to help when someone needs it
- C) All of these
- D) Sharing ideas and listening

Answer: C) All of these

19. Which of the following is NOT a people skill required in a workplace?

- A) Supporting coworkers
- B) Technical skills
- C) Being kind
- D) Listening

Answer: B) Technical skills

20. Shreeja made a new bag design and showed it to 5 different people for feedback. Why is it important to listen to different users and not just one?

- A) To understand the common problems from different users
- B) To get a lot of appreciation for her work
- C) Because it's fun
- D) To get a lot of ideas

Answer: A) To understand the common problems from different users

21. What are some resource related problems in a workplace?

- A) Machine Problems
- B) Not Enough Space
- C) Shortage of Materials
- D) All of these

Answer: D) All of these

22. Which of these situations shows people working well together as a team?

- A) None of these
- B) Two people arguing and not agreeing
- C) A group sharing ideas and listening to each other
- D) One person doing all the work without any help from team members

Answer: C) A group sharing ideas and listening to each other

23. Ravi and his team are deciding on a new machine for the factory. How should they make the final choice?

- A) Look at all the details, think carefully about their needs & budget and then make the choice
- B) Choose the first machine they see
- C) Ravi should pick the machine he likes
- D) Choose the cheapest machine available

Answer: A) Look at all the details, think carefully about their needs & budget and then make the choice

24. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after understanding what students need in a bag?

- A) Plan different bag designs
- B) Choose the material for the bag
- C) Ask students to test the bags
- D) Choose the colour of the bag

Answer: A) Plan different bag designs

25. Venu does not know how to use the new machine. What should he do?

- A) Ask for help and learn how to use the machine
- B) Take a break and do it later.
- C) Leave the job.
- D) Stay silent till someone teaches him.

Answer: A) Ask for help and learn how to use the machine

26. Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

- A) Tell everyone about it
- B) Apply and test if it works
- C) Think of another idea
- D) Write down his idea and keep it safe

Answer: B) Apply and test if it works

27. In a team where members have different ideas, and there is a disagreement in the team, what should be done?

- A) Choose one idea without discussion
- B) Discuss both ideas and find a way to make everyone agree
- C) Ask someone else to decide
- D) Let them argue

Answer: B) Discuss both ideas and find a way to make everyone agree

28. You discover a mistake in your work that caused delays in the project. What should you do?

- A) Tell your boss about the mistake
- B) Blame team members for the delay
- C) Wait for someone else to find out your mistake
- D) Ignore the mistake and continue working

Answer: A) Tell your boss about the mistake

29. Simi is always trying out new ways to reuse the waste materials. She is the ____?

- A) Peacekeeper
- B) Planner
- C) Idea Person
- D) Doer

Answer: C) Idea Person

30. Why is it important to think of new ways to solve problems?

- A) New ideas can make work easier or faster.
- B) It is unnecessary to try new things.
- C) It is fun to try new things.
- D) To waste time

Answer: A) New ideas can make work easier or faster.

31. In a manufacturing unit, the packaging process is taking longer than usual, causing delays in shipments. What should the workers do?

- A) Complain to the management
- B) Think of different ways to pack faster
- C) Continue packaging the same way
- D) Ignore the problem

Answer: B) Think of different ways to pack faster

32. Which of the following ways can help you work well with people?

- A) Staying calm, even in challenging situations
- B) All of these
- C) Paying close attention to what people say
- D) Accepting your mistakes

Answer: B) All of these

33. You are working on a team project with tight deadlines. Your coworker falls ill, leaving their portion of the work incomplete. What should you do?

- A) Ask other team members for help and complete your coworker's task
- B) Keep working on your own tasks
- C) Criticise your coworker for not completing his work
- D) Complain your supervisor about the incomplete work

Answer: A) Ask other team members for help and complete your coworker's task

34. Venu is a fabric cutter. His team made a mistake in cutting cloth. What's a good way to handle it?

- A) Blame the person who cut the cloth
- B) Wait for someone else to solve it
- C) Get angry and scold his team
- D) Discuss and find a way to fix it

Answer: D) Discuss and find a way to fix it

35. What should you do before making a choice at work?

- A) Take time to think and then choose
- B) Listen to others' ideas and ask questions
- C) All of these
- D) Look at all the details

Answer: C) All of these

36. How does Design Thinking help solve problems?

- A) By trusting on personal assumptions
- B) By following a strict process
- C) By guessing solutions randomly
- D) By understanding what people need and improving solutions

Answer: D) By understanding what people need and improving solutions

37. If more workers know how to work, what will happen?

- A) More work gets done
- B) Less work gets done
- C) Loss for the company
- D) Confusion

Answer: A) More work gets done

38. When thinking of new ideas, why is it important to share ideas with others, even if they are not perfect?

- A) To show off your knowledge.
- B) Talking can help make ideas better.
- C) To make others feel included.
- D) To impress others.

Answer: B) Talking can help make ideas better.

39. Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

- A) By randomly selecting new dishes to add.
- B) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback

C) By copying other restaurants.

D) By guessing what customers want.

Answer: B) By talking to the customers, understanding their preferences, making changes to the menu and asking for feed- back

40. If your first design doesn't work, what should you do?

A) None of these

B) Give up on it

C) Ask for feedback and try to improve

D) Make something else

Answer: C) Ask for feedback and try to improve
