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ITI Quiz - 21-Feb-2026
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Q. ID: ITISKILL4106F8

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Answer Key

Duration: 30 Mins   **Total Marks: 40**   **Q.ID: ITISKILL4106F8**

1. What does working well together mean?

A) Finding solutions together

B) Offering to help when someone needs it

C) Sharing ideas and listening

D) All of these

Answer: D) All of these

2. Ravi wants to make a new chair for his school using Design Thinking. What should he do first?

A) Test different chair designs

B) Listen to what students want in a chair

C) Choose the colour of the chair

D) Plan how to make the chair

Answer: B) Listen to what students want in a chair

3. Ravi and his team are deciding on a new machine for the factory. How should they make the final choice?

A) Ravi should pick the machine he likes

B) Choose the first machine they see

C) Look at all the details, think carefully about their needs & budget and then make the choice

D) Choose the cheapest machine available

Answer: C) Look at all the details, think carefully about their needs & budget and then make the choice

4. Which of the following behaviors is NOT a characteristic of a team player?

A) Taking credit for others? work

B) Respecting different viewpoints

C) Listening to teammates? ideas

D) Willingness to help others

Answer: A) Taking credit for others? work

5. Which of the following are good work habits?

A) Not giving up when something goes wrong

B) Following workplace rules

C) Staying calm when work is challenging

D) All of the above

Answer: D) All of the above

6. Which of the following is a self-management skill?

A) Honesty and Integrity

B) Adaptibility and Flexibility

C) Commitment

D) All of these

Answer: D) All of these

7. Which of the following best describes the self-management skill of reliability?

A) People always trust you to do your job well

B) Ignoring the needs of others

C) Not completing tasks on time

D) Not being honest with coworkers

Answer: A) People always trust you to do your job well

8. Raj works as a factory manager. He has a big order to deliver but there aren?t enough workers. What should Raj do?

A) Request workers to work extra hours

B) Stop working

C) Cancel the orders

D) Ignore the problem

Answer: A) Request workers to work extra hours

9. Priyanka found faster way to pack products at the factory. What should she do?

A) Pack products faster than her coworkers

B) Continue packing the way the team has been doing

C) None of these

D) Share the faster packing method with her team

Answer: D) Share the faster packing method with her team

10. What are the different steps in Design Thinking?

A) Imagine, Decide, Create and Try

B) Listen, Choose, Plan, Try, Ask

C) Imagine, Plan and Try

D) Try, Create and Decide

Answer: B) Listen, Choose, Plan, Try, Ask

11. Shreeja made a new bag design and showed it to 5 different people for feedback. Why is it important to listen to different users and not just one?

A) To get a lot of ideas

B) To get a lot of appreciation for her work

C) To understand the common problems from different users

D) Because it?s fun

Answer: C) To understand the common problems from different users

12. Amit?s team is feeling low because of a failed project. As a leader, what should he do?

A) Scold them

B) Ignore his team members

C) Encourage learning from mistakes

D) Blame them for the failure

Answer: C) Encourage learning from mistakes

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13. In a manufacturing unit, the packaging process is taking longer than usual, causing delays in shipments. What should the workers do?

A) Ignore the problem

B) Think of different ways to pack faster

C) Complain to the management

D) Continue packaging the same way

Answer: B) Think of different ways to pack faster

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14. What are some resource related problems in a workplace?

A) Machine Problems

B) All of these

C) Not Enough Space

D) Shortage of Materials

Answer: B) All of these

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15. Venu does not know how to use the new machine. What should he do?

A) Stay silent till someone teaches him.

B) Ask for help and learn how to use the machine

C) Take a break and do it later.

D) Leave the job.

Answer: B) Ask for help and learn how to use the machine

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16. You are working on a team project with tight deadlines. Your coworker falls ill, leaving their portion of the work incomplete. What should you do?

A) Keep working on your own tasks

B) Criticise your coworker for not completing his work

C) Ask other team members for help and complete your coworker?s task

D) Complain your supervisor about the incomplete work

Answer: C) Ask other team members for help and complete your coworker?s task

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17. In a team where members have different ideas, and there is a disagreement in the team, what should be done?

A) Choose one idea without discussion

B) Discuss both ideas and find a way to make everyone agree

C) Let them argue

D) Ask someone else to decide

Answer: B) Discuss both ideas and find a way to make everyone agree

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18. Your community wants to reduce plastic waste. How can you use Design Thinking to find new ideas to solve this problem?

A) Ignore the problem because it?s too difficult to solve.

B) Make more things with plastic because they?re easy to use.

C) Blame others for the plastic waste issue.

D) Work together with shops and people nearby to find ways to use less plastic.

Answer: D) Work together with shops and people nearby to
find ways to use less plastic.

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19. What are some people related problems in a workplace?

A) Not enough workers

B) All of these

C) Workers don?t know the tasks

D) Communication problems

Answer: B) All of these

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20. Which of the following is NOT a people skill required in a workplace?

A) Technical skills

B) Being kind

C) Listening

D) Supporting coworkers

Answer: A) Technical skills

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21. Which of the following ways can help you work well with people?

A) Paying close attention to what people say

B) All of these

C) Accepting your mistakes

D) Staying calm, even in challenging situations

Answer: B) All of these

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22. Which of these situations shows people working well together as a team?

A) Two people arguing and not agreeing

B) None of these

C) A group sharing ideas and listening to each other

D) One person doing all the work without any help from team members

Answer: C) A group sharing ideas and listening to each other

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23. If more workers know how to work, what will happen?

A) More work gets done

B) Loss for the company

C) Less work gets done

D) Confusion

Answer: A) More work gets done

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24. How does Design Thinking help solve problems?

A) By guessing solutions randomly

B) By trusting on personal assumptions

C) By understand- ing what people need and im- proving solutions

D) By following a strict process

Answer: C) By understand- ing what people need and im- proving solutions

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25. Venu is a fabric cutter. His team made a mistake in cutting cloth. What?s a good way to handle it?

A) Get angry and scold his team

B) Discuss and find a way to fix it

C) Blame the person who cut the cloth

D) Wait for someone else to solve it

Answer: B) Discuss and find a way to fix it

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26. When thinking of new ideas, why is it important to share

ideas with others, even if they are not perfect?

A) Talking can help make ideas better.

B) To impress others.

C) To show off your knowledge.

D) To make others feel included.

Answer: A) Talking can help make ideas better.

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27. You notice a coworker struggling with their workload. What should you do?

A) Offer to help them with their tasks.

B) Ignore their struggles and focus on your own work.

C) Report their struggles to the supervisor.

D) Laugh at their inability to manage their workload.

Answer: A) Offer to help them with their tasks.

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28. Simi is always trying out new ways to reuse the waste materials. She is the ____?

A) Peacekeeper

B) Planner

C) Doer

D) Idea Person

Answer: D) Idea Person

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29. You are making a new language learning app. Why should you let some people try it before it?s done?

A) To get appreciation.

B) To show people how good you are at making apps.

C) To see how people use it and make it better.

D) Because it?s fun to watch others try your app.

Answer: C) To see how people use it and make it better.

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30. While working with your team on a project, one of your coworkers is finding it difficult to finish their job. What should you do in this situation?

A) Help and support them to finish their work.

B) Complain about them to the boss.

C) Finish their work for them.

D) Ignore their problem and focus on your own work.

Answer: A) Help and support them to finish their work.

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31. Savita works at a factory. A new machine she hasn?t used before stops working. What should she do?

A) Hide the machine.

B) Blame someone else.

C) Ignore it.

D) Try again and believe in her ability to fix it.

Answer: D) Try again and believe in her ability to fix it.

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32. You discover a mistake in your work that caused delays in the project. What should you do?

A) Blame team members for the delay

B) Ignore the mistake and continue working

C) Wait for someone else to fiind out your mistake

D) Tell your boss about the mistake

Answer: D) Tell your boss about the mistake

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33. Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

A) By guessing what customers want.

B) By randomlyselecting new dishes to add.

C) By talking to the customers,understanding their preferences, making changes to the menu and asking for feed- back

D) By copying other restaurants.

Answer: C) By talking to the customers,understanding their preferences, making changes to the menu and asking for feed- back

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34. Priya works at a factory where she operates a packaging machine. When the machine suddenly stops working, Priya quickly finds another way to do her work. Which self-management skill does Priya use?

A) Honesty and Integrity

B) None of these

C) Adaptability

D) Conflict management

Answer: C) Adaptability

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35. Why is it important to think of new ways to solve problems?

A) To waste time

B) It is unnecessary to try new things.

C) It is fun to try new things.

D) New ideas can make work easier or faster.

Answer: D) New ideas can make work easier or faster.

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36. Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

A) Write down his idea and keep it safe

B) Apply and test if it works

C) Tell everyone about it

D) Think of another idea

Answer: B) Apply and test if it works

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37. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after understanding what students need in a bag?

A) Ask students to test the bags

B) Choose the material for the bag

C) Plan different bag designs

D) Choose the colour of the bag

Answer: C) Plan different bag designs

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38. If your first design doesn?t work, what should you do?

A) Give up on it

B) Ask for feedback and try to improve

C) None of these

D) Make something else

Answer: B) Ask for feedback and try to improve

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39. What should you do before making a choice at work?

A) All of these

B) Look at all the details

C) Listen to others? ideas and ask questions

D) Take time to think and then choose

Answer: A) All of these

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40. You are working on something difficult, but it?s not going well. What should you do?

A) Get upset and quit trying.

B) Ask someone else to do it for you.

C) Keep trying and look for another way.

D) Take a break and give up.

Answer: C) Keep trying and look for another way.