

ITI Quiz - 05-May-2026

08:58 PM

Q. ID: ITISKILL3548DJ

May 2026

Question Paper

Duration: 30 Mins

Total Marks: 40

ID: ITISKILL3548DJ

Student Name: _____ Roll No: _____

1. If more workers know how to work, what will happen?

- A) More work gets done
- B) Loss for the company
- C) Confusion
- D) Less work gets done

2. In a manufacturing unit, the packaging process is taking longer than usual, causing delays in shipments. What should the workers do?

- A) Complain to the management
- B) Ignore the problem
- C) Continue packaging the same way
- D) Think of different ways to pack faster

3. What does working well together mean?

- A) Offering to help when someone needs it
- B) All of these
- C) Sharing ideas and listening
- D) Finding solutions together

4. You are making a new language learning app. Why should you let some people try it before it's done?

- A) To show people how good you are at making apps.
- B) To get appreciation.
- C) To see how people use it and make it better.
- D) Because it's fun to watch others try your app.

5. Ravi wants to make a new chair for his school using Design Thinking. What should he do first?

- A) Choose the colour of the chair
- B) Listen to what students want in a chair
- C) Plan how to make the chair
- D) Test different chair designs

6. Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

- A) Think of another idea
- B) Apply and test if it works
- C) Tell everyone about it
- D) Write down his idea and keep it safe

7. Which of the following behaviors is NOT a characteristic of a team player?

- A) Taking credit for others' work
- B) Willingness to help others

- C) Listening to teammates' ideas
- D) Respecting different viewpoints

8. In a team where members have different ideas, and there is a disagreement in the team, what should be done?

- A) Choose one idea without discussion
- B) Ask someone else to decide
- C) Discuss both ideas and find a way to make everyone agree
- D) Let them argue

9. What are some people related problems in a workplace?

- A) Workers don't know the tasks
- B) Communication problems
- C) All of these
- D) Not enough workers

10. Why is it important to think of new ways to solve problems?

- A) It is fun to try new things.
- B) It is unnecessary to try new things.
- C) To waste time
- D) New ideas can make work easier or faster.

11. Which of the following are good work habits?

- A) Not giving up when something goes wrong
- B) All of the above
- C) Following workplace rules
- D) Staying calm when work is challenging

12. How does Design Thinking help solve problems?

- A) By trusting on personal assumptions
- B) By following a strict process
- C) By guessing solutions randomly
- D) By understanding what people need and improving solutions

13. Ravi and his team are deciding on a new machine for the factory. How should they make the final choice?

- A) Ravi should pick the machine he likes
- B) Choose the cheapest machine available
- C) Choose the first machine they see
- D) Look at all the details, think carefully about their needs & budget and then make the choice

14. Raj works as a factory manager. He has a big order to deliver but there aren't enough workers. What should Raj do?

- A) Cancel the orders
- B) Request workers to work extra hours
- C) Stop working
- D) Ignore the problem

15. Priyanka found faster way to pack products at the factory. What should she do?

- A) Pack products faster than her coworkers
- B) None of these
- C) Continue packing the way the team has been doing
- D) Share the faster packing method with her team

16. Amit's team is feeling low because of a failed project. As a leader, what should he do?

- A) Blame them for the failure
- B) Scold them
- C) Ignore his team members
- D) Encourage learning from mistakes

17. If your first design doesn't work, what should you do?

- A) None of these
- B) Make something else
- C) Ask for feedback and try to improve
- D) Give up on it

18. Which of the following best describes the self-management skill of reliability?

- A) Not completing tasks on time
- B) People always trust you to do your job well
- C) Ignoring the needs of others
- D) Not being honest with coworkers

19. Priya works at a factory where she operates a packaging machine. When the machine suddenly stops working, Priya quickly finds another way to do her work. Which self-management skill does Priya use?

- A) Conflict management
- B) None of these
- C) Honesty and Integrity
- D) Adaptability

20. Which of the following is a self-management skill?

- A) All of these
- B) Honesty and Integrity
- C) Commitment
- D) Adaptability and Flexibility

21. You are working on something difficult, but it's not going well. What should you do?

- A) Get upset and quit trying.
- B) Ask someone else to do it for you.
- C) Take a break and give up.
- D) Keep trying and look for another way.

22. You discover a mistake in your work that caused delays in the project. What should you do?

- A) Wait for someone else to find out your mistake
- B) Blame team members for the delay
- C) Tell your boss about the mistake
- D) Ignore the mistake and continue working

23. Venu does not know how to use the new machine. What should he do?

- A) Ask for help and learn how to use the machine
- B) Stay silent till someone teaches him.
- C) Take a break and do it later.
- D) Leave the job.

24. Shreeja made a new bag design and showed it to 5 different people for feedback. Why is it important to listen to different users and not just one?

- A) To get a lot of ideas
- B) To get a lot of appreciation for her work
- C) Because it's fun
- D) To understand the common problems from different users

25. What are the different steps in Design Thinking?

- A) Imagine, Decide, Create and Try
- B) Try, Create and Decide
- C) Listen, Choose, Plan, Try, Ask
- D) Imagine, Plan and Try

26. Your community wants to reduce plastic waste. How can you use Design Thinking to find new ideas to solve this problem?

- A) Ignore the problem because it's too difficult to solve.
- B) Make more things with plastic because they're easy to use.
- C) Work together with shops and people nearby to find ways to use less plastic.
- D) Blame others for the plastic waste issue.

27. Savita works at a factory. A new machine she hasn't used before stops working. What should she do?

- A) Hide the machine.
- B) Ignore it.
- C) Try again and believe in her ability to fix it.
- D) Blame someone else.

28. Which of the following ways can help you work well with people?

- A) Paying close attention to what people say
- B) Accepting your mistakes
- C) All of these
- D) Staying calm, even in challenging situations

29. Venu is a fabric cutter. His team made a mistake in cutting cloth. What's a good way to handle it?

- A) Get angry and scold his team
- B) Blame the person who cut the cloth

- C) Wait for someone else to solve it D) Discuss and find a way to fix it

30. You notice a coworker struggling with their workload. What should you do?

- A) Offer to help them with their tasks. B) Laugh at their inability to manage their workload.
C) Report their struggles to the supervisor. D) Ignore their struggles and focus on your own work.

31. Which of the following is NOT a people skill required in a workplace?

- A) Being kind B) Listening
C) Supporting coworkers D) Technical skills

32. While working with your team on a project, one of your coworkers is finding it difficult to finish their job. What should you do in this situation?

- A) Help and support them to finish their work. B) Ignore their problem and focus on your own work.
C) Complain about them to the boss. D) Finish their work for them.

33. Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

- A) By randomly selecting new dishes to add. B) By guessing what customers want.
C) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback. D) By copying other restaurants.

34. Simi is always trying out new ways to reuse the waste materials. She is the ___?

- A) Planner B) Doer
C) Peacekeeper D) Idea Person

35. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after

understanding what students need in a bag?

- A) Choose the colour of the bag B) Ask students to test the bags
C) Plan different bag designs D) Choose the material for the bag

36. When thinking of new ideas, why is it important to share ideas with others, even if they are not perfect?

- A) To impress others. B) To make others feel included.
C) To show off your knowledge. D) Talking can help make ideas better.

37. What are some resource related problems in a workplace?

- A) All of these B) Not Enough Space
C) Machine Problems D) Shortage of Materials

38. Which of these situations shows people working well together as a team?

- A) A group sharing ideas and listening to each other B) Two people arguing and not agreeing
C) None of these D) One person doing all the work without any help from team members

39. What should you do before making a choice at work?

- A) Take time to think and then choose B) Listen to others' ideas and ask questions
C) Look at all the details D) All of these

40. You are working on a team project with tight deadlines. Your coworker falls ill, leaving their portion of the work incomplete. What should you do?

- A) Ask other team members for help and complete your coworker's task B) Complain your supervisor about the incomplete work
C) Keep working on your own tasks D) Criticise your coworker for not completing his work