

ITI Quiz - 05-May-2026

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Q. ID: ITISKILL3548DJ

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Answer Key

Duration: 30 Mins

Total Marks: 40

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1. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after understanding what students need in a bag?

- A) Choose the colour of the bag
- B) Choose the material for the bag
- C) Plan different bag designs
- D) Ask students to test the bags

Answer: C) Plan different bag designs

2. Your community wants to reduce plastic waste. How can you use Design Thinking to find new ideas to solve this problem?

- A) Make more things with plastic because they're easy to use.
- B) Blame others for the plastic waste issue.
- C) Work together with shops and people nearby to find ways to use less plastic.
- D) Ignore the problem because it's too difficult to solve.

Answer: C) Work together with shops and people nearby to find ways to use less plastic.

3. Which of the following are good work habits?

- A) Not giving up when something goes wrong
- B) Staying calm when work is challenging
- C) All of the above
- D) Following workplace rules

Answer: C) All of the above

4. What are some people related problems in a workplace?

- A) Communication problems
- B) Workers don't know the tasks
- C) Not enough workers
- D) All of these

Answer: D) All of these

5. Which of the following is NOT a people skill required in a workplace?

- A) Listening
- B) Technical skills
- C) Being kind
- D) Supporting coworkers

Answer: B) Technical skills

6. You are making a new language learning app. Why should you let some people try it before it's done?

- A) Because it's fun to watch others try your app.
- B) To show people how good you are at making apps.
- C) To get appreciation.
- D) To see how people use it and make it better.

Answer: D) To see how people use it and make it better.

7. Which of these situations shows people working well together as a team?

- A) One person doing all the work without any help from team members
- B) None of these
- C) Two people arguing and not agreeing
- D) A group sharing ideas and listening to each other

Answer: D) A group sharing ideas and listening to each other

8. Venu is a fabric cutter. His team made a mistake in cutting cloth. What's a good way to handle it?

- A) Blame the person who cut the cloth
- B) Get angry and scold his team
- C) Discuss and find a way to fix it
- D) Wait for someone else to solve it

Answer: C) Discuss and find a way to fix it

9. If your first design doesn't work, what should you do?

- A) Make something else
- B) None of these
- C) Ask for feedback and try to improve
- D) Give up on it

Answer: C) Ask for feedback and try to improve

10. Which of the following ways can help you work well with people?

- A) Staying calm, even in challenging situations
- B) Accepting your mistakes
- C) Paying close attention to what people say
- D) All of these

Answer: D) All of these

11. Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

- A) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback
- B) By guessing what customers want.
- C) By copying other restaurants.
- D) By randomly selecting new dishes to add.

Answer: A) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback

12. Why is it important to think of new ways to solve problems?

- A) It is unnecessary to try new things. B) It is fun to try new things.
C) New ideas can make work easier or faster. D) To waste time

Answer: C) New ideas can make work easier or faster.

13. While working with your team on a project, one of your coworkers is finding it difficult to finish their job. What should you do in this situation?

- A) Help and support them to finish their work. B) Finish their work for them.
C) Complain about them to the boss. D) Ignore their problem and focus on your own work.

Answer: A) Help and support them to finish their work.

14. Savita works at a factory. A new machine she hasn't used before stops working. What should she do?

- A) Ignore it. B) Hide the machine.
C) Blame someone else. D) Try again and believe in her ability to fix it.

Answer: D) Try again and believe in her ability to fix it.

15. Shreeja made a new bag design and showed it to 5 different people for feedback. Why is it important to listen to different users and not just one?

- A) To get a lot of ideas B) To understand the common problems from different users
C) Because it's fun D) To get a lot of appreciation for her work

Answer: B) To understand the common problems from different users

16. Venu does not know how to use the new machine. What should he do?

- A) Stay silent till someone teaches him. B) Leave the job.
C) Take a break and do it later. D) Ask for help and learn how to use the machine

Answer: D) Ask for help and learn how to use the machine

17. How does Design Thinking help solve problems?

- A) By guessing solutions randomly B) By trusting on personal assumptions
C) By following a strict process D) By understanding what people need and improving solutions

Answer: D) By understanding what people need and improving solutions

18. Priya works at a factory where she operates a packaging machine. When the machine suddenly stops working, Priya quickly finds another way to do her work. Which self-management skill does Priya use?

- A) Conflict management B) None of these

- C) Adaptability D) Honesty and Integrity

Answer: C) Adaptability

19. You are working on a team project with tight deadlines. Your coworker falls ill, leaving their portion of the work incomplete. What should you do?

- A) Ask other team members for help and complete your coworker's task B) Criticise your coworker for not completing his work
C) Complain your supervisor about the incomplete work D) Keep working on your own tasks

Answer: A) Ask other team members for help and complete your coworker's task

20. What should you do before making a choice at work?

- A) All of these B) Listen to others' ideas and ask questions
C) Look at all the details D) Take time to think and then choose

Answer: A) All of these

21. If more workers know how to work, what will happen?

- A) Confusion B) Less work gets done
C) Loss for the company D) More work gets done

Answer: D) More work gets done

22. Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

- A) Think of another idea B) Apply and test if it works
C) Tell everyone about it D) Write down his idea and keep it safe

Answer: B) Apply and test if it works

23. In a team where members have different ideas, and there is a disagreement in the team, what should be done?

- A) Discuss both ideas and find a way to make everyone agree B) Ask someone else to decide
C) Let them argue D) Choose one idea without discussion

Answer: A) Discuss both ideas and find a way to make everyone agree

24. Raj works as a factory manager. He has a big order to deliver but there aren't enough workers. What should Raj do?

- A) Ignore the problem B) Stop working
C) Request workers to work extra hours D) Cancel the orders

Answer: C) Request workers to work extra hours

25. What are some resource related problems in a workplace?

- A) All of these B) Machine Problems

- C) Not Enough Space D) Shortage of Materials

Answer: A) All of these

26. Ravi and his team are deciding on a new machine for the factory. How should they make the final choice?

- A) Choose the first machine they see B) Ravi should pick the machine he likes
C) Choose the cheapest machine available D) Look at all the details, think carefully about their needs & budget and then make the choice

Answer: D) Look at all the details, think carefully about their needs & budget and then make the choice

27. You discover a mistake in your work that caused delays in the project. What should you do?

- A) Tell your boss about the mistake B) Wait for someone else to find out your mistake
C) Blame team members for the delay D) Ignore the mistake and continue working

Answer: A) Tell your boss about the mistake

28. Ravi wants to make a new chair for his school using Design Thinking. What should he do first?

- A) Test different chair designs B) Plan how to make the chair
C) Listen to what students want in a chair D) Choose the colour of the chair

Answer: C) Listen to what students want in a chair

29. When thinking of new ideas, why is it important to share ideas with others, even if they are not perfect?

- A) Talking can help make ideas better. B) To show off your knowledge.
C) To impress others. D) To make others feel included.

Answer: A) Talking can help make ideas better.

30. What are the different steps in Design Thinking?

- A) Try, Create and Decide B) Imagine, Plan and Try
C) Listen, Choose, Plan, Try, Ask D) Imagine, Decide, Create and Try

Answer: C) Listen, Choose, Plan, Try, Ask

31. You notice a coworker struggling with their workload. What should you do?

- A) Ignore their struggles and focus on your own work. B) Report their struggles to the supervisor.
C) Laugh at their inability to manage their workload. D) Offer to help them with their tasks.

Answer: D) Offer to help them with their tasks.

32. Which of the following best describes the self-management skill of reliability?

- A) Not being honest with coworkers B) Not completing tasks on time
C) People always trust you to do your job well D) Ignoring the needs of others

Answer: C) People always trust you to do your job well

33. What does working well together mean?

- A) Offering to help when someone needs it B) Finding solutions together
C) Sharing ideas and listening D) All of these

Answer: D) All of these

34. Amit's team is feeling low because of a failed project. As a leader, what should he do?

- A) Encourage learning from mistakes B) Blame them for the failure
C) Scold them D) Ignore his team members

Answer: A) Encourage learning from mistakes

35. In a manufacturing unit, the packaging process is taking longer than usual, causing delays in shipments. What should the workers do?

- A) Think of different ways to pack faster B) Continue packaging the same way
C) Complain to the management D) Ignore the problem

Answer: A) Think of different ways to pack faster

36. You are working on something difficult, but it's not going well. What should you do?

- A) Keep trying and look for another way. B) Get upset and quit trying.
C) Take a break and give up. D) Ask someone else to do it for you.

Answer: A) Keep trying and look for another way.

37. Which of the following is a self-management skill?

- A) Honesty and Integrity B) All of these
C) Commitment D) Adaptability and Flexibility

Answer: B) All of these

38. Simi is always trying out new ways to reuse the waste materials. She is the ____?

- A) Peacekeeper B) Doer
C) Idea Person D) Planner

Answer: C) Idea Person

39. Priyanka found faster way to pack products at the factory. What should she do?

- A) Pack products faster than her coworkers B) Continue packing the way the team has been doing

- C) Share the faster packing method with her team D) None of these

Answer: C) Share the faster packing method with her team

40. Which of the following behaviors is NOT a characteristic of a team player?

- A) Taking credit for others' work B) Respecting different viewpoints
C) Listening to teammates' ideas D) Willingness to help others

Answer: A) Taking credit for others' work
