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Trinity ITI udyavara

Question Paper

Duration: 60 Mins

Total Marks: 35

ID: ITISKILL2458WI

Student Name: _____	Roll No: _____
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1. Letter is a form of _____ communication.

- A) Telephone B) Non-verbal
C) Spoken D) Written

- A) That B) What
C) It D) He

2. When we learn something online, it is called _____.

- A) Digital marketing B) E-learning
C) Classroom learning D) Teaching

10. Emotions can be expressed through your _____.

- A) Situation B) Height
C) Voice D) Weight

3. Naveen is fond of dogs, but Sheetal hates dogs. In this sentence who likes dogs?

- A) Dog B) Naveen
C) Both Sheetal and Naveen D) Sheetal

11. Manu thinks about a problem well before making any decision. This is an example of;

- A) Logical thinking B) Self-motivation
C) Critical thinking D) Time Management

4. You are scared to communicate with others. What are some ways to solve this problem?

- A) All of these B) Find your weakness about communication
C) Find your strengths about communication D) Find ways to improve & learn more about your weakness

12. Rehana faced a problem with her project. She is dealing with a problem with the right attitude. This is an example of-

- A) Technical skill B) Scientific skill
C) Negative attitude D) Positive attitude

5. We can learn English by _____?

- A) Reading newspaper B) None of these
C) Cooking D) Playing

13. Action words are also called _____.

- A) Are B) Verbs
C) Is D) Center

6. Cutting down of trees for farming and housing purposes is called _____.

- A) Deforestation B) Afforestation
C) Reforestation D) Forestation

14. If a person receives harsh, unfair and very negative criticism, they feel very unhappy. What type of criticism is this?

- A) Positive criticism B) Helpful criticism
C) Fair criticism D) Unfair criticism

7. Values decide the _____ of a person.

- A) system B) home
C) character D) laptop

15. Choosing between two or more options is known as _____ process.

- A) Manufacturing B) Scientific
C) Decision-making D) Technical

8. Geetha has just completed her education. She joined a basic English course to improve her _____ skills.

- A) Technical B) Communication
C) Digital D) Problem solving

16. Effective communication is to both _____.

- A) learn well B) speak and listen well
C) speak well D) see well

9. Ramesh is working in Chennai. _____ likes the office environment.

17. Ram works as a fitter in a company. He wants to upgrade his trade skills and employability skills in his free time. What should he do?

- A) Quit job B) Play sports

C) Watch news

D) Find courses: online or offline

18. Mr. Johnson wants to employ an 8 year old girl for household work. In India, which fundamental right would not allow it?

- A) Right against exploitation
B) Right to freedom of religion
C) Right to information
D) Right to equality

19. Receiver is a person who ____ the call.

- A) Rejects
B) Dials
C) Receives
D) Blocks

20. English is a ____ language.

- A) Evening
B) Common
C) Night
D) Day

21. An employee is someone who _____.

- A) Goes to school to study
B) Works for a salary
C) Does not work
D) Goes to play

22. Scientists are warning us that the rise in earth's temperature causes _____.

- A) Deforestation
B) Land sliding
C) Global warming
D) Pollution

23. When you ask someone something it is ____.

- A) Response
B) Blank
C) Answer
D) Question

24. Formal greetings are used in ____.

- A) Family
B) Friends
C) House
D) Workplace

25. Rahul spends 30 minutes everyday watching news. He writes down few sentences about what is said. What is he trying to do?

- A) Practicing listening
B) Practicing Movements
C) Practicing News
D) None of these

26. Shilpa is applying for a job online. She sends her application by email. What is she supposed to mention in the subject line to make it easy for the employer to find her email?

- A) Shilpa - Age
B) Shilpa - Job Position
C) Pervious experience
D) Education qualification

27. If one is capable of finding solutions to problems, one will

get better at _____.

- A) Self-motivation
B) Career
C) Problem-solving
D) Painting

28. Job title is the name of ____.

- A) Company Job
B) Company name
C) Summary
D) Role you join

29. We can share our thoughts, ideas and feelings through ____?.

- A) Watching
B) Reading
C) Communication
D) Hearing

30. Ram wants to start his own business. He is considering two options - opening an audio cassette shop or starting an online retail business. Which of these options would you suggest?

- A) Audio cassette shop
B) Video rental store
C) Anything is fine
D) Online retail

31. Ram is answering an interview question about his previous workplace. He didn't like his teammates. They argued a lot. Should he share this with the interviewer?

- A) Yes, he should blame his team- mates for all the problems.
B) Yes, why not!
C) No, he should avoid speaking negatively about his teammates.
D) Yes, he should discuss all the arguments in detail.

32. Every complete sentence has ____.

- A) 2 parts
B) 4 parts
C) 1 part
D) 3 parts

33. It is not good to forward _____ on social media.

- A) messages
B) fake news
C) songs
D) greetings

34. Shwetha and Rakshit are coworkers. They are angry with each other because they have not completed a project properly. Which is a good way to resolve such conflicts in the workplace?

- A) Quit the job
B) File a police complaint
C) Find different ways to solve the problem
D) Ignore each other

35. Revathi got a job offer out of her town. She decided to refuse the offer after listing the pros and cons. She followed _____ process.

- A) Negative attitude
B) Positive attitude
C) Conflict resolution
D) Decision- making