

ITI Quiz - 09-Jun-2026

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Q. ID: ITISKILL2373YQ

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sambhajipur

Answer Key

Duration: 120 Mins

Total Marks: 69

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1. When presenting your business plan, what should you do to engage and connect with the audience?

- A) Avoid eye contact with the audience
- B) Practice until you can confidently present your plan
- C) Share a story or an experience that shaped your idea
- D) Repeat yourself multiple times

Answer: C) Share a story or an experience that shaped your idea

2. How can you become self-employed?

- A) All of these
- B) Use chats, local ads and ask friends to spread the word
- C) Try your idea on a small scale
- D) Learn about the work, take small courses

Answer: A) All of these

3. Seema wants to become a gig worker. How can she find gig work opportunities?

- A) Update her resume with her qualifications and skills
- B) Find a suitable Gig platform
- C) Connect with friends, people she might know and groups in her community
- D) All of these

Answer: D) All of these

4. A green practice involves any activity that_____?

- A) protects and takes care of the environment and resources
- B) causes harm to the environment
- C) generates pollution
- D) involves consuming too much

Answer: A) protects and takes care of the environment and resources

5. Your friend suggests going for a picnic. She asks you to bring disposable plates and cups. Which of the following actions shows your commitment to a green mindset?

- A) Ignore the invite to the picnic
- B) Bring green color disposable plates and cups
- C) Bring reusable plates and cups
- D) Say yes and bring disposable plates and cups

Answer: C) Bring reusable plates and cups

6. Which of the following best describes the gig economy?

- A) A system where workers have fixed work hours and locations
- B) A system where employees work full-time for a single employer
- C) A system where workers are paid a fixed monthly salary
- D) A system where workers take on part-time or temporary jobs

Answer: D) A system where workers take on part-time or temporary jobs

7. If you face a problem in your community, which of the following entrepreneurial mindset traits would be most helpful?

- A) Blaming others for the problem
- B) Taking action to solve the problem
- C) Ignoring the problem and hoping it goes away
- D) Waiting until everything is perfect to do something

Answer: B) Taking action to solve the problem

8. How have workplaces changed after COVID?

- A) Flexible working hours
- B) More focus on technology
- C) Mix of in-person and at-home work
- D) All of the above

Answer: D) All of the above

9. Which of the following is considered appropriate workplace behavior?

- A) Interrupting others during meetings
- B) Being late to work regularly
- C) Maintaining a clean workspace
- D) Talking loudly on the phone

Answer: C) Maintaining a clean workspace

10. Which of the following is a formal introduction in a job interview?

- A) Hey there! I'm Parmeet, nice to meet you!
- B) Good morning/ afternoon. I am Parmeet and I want to thank you for considering me for this role.
- C) Yo, I'm Parmeet. Let's get started!
- D) Hi, I'm Parmeet. Thanks for having me!

Answer: B) Good morning/ afternoon. I am Parmeet and I want to thank you for considering me for this role.

11. Raghav joined a new company after COVID. He is nervous about using the digital tablets provided at work. What should he do?

- A) Complain to his manager B) Ask his coworkers to do all the digital work
- C) Quit his job D) Keep an open mind and ask his coworkers to teach him

Answer: D) Keep an open mind and ask his coworkers to teach him

12. Why is it important to have a business plan before starting a business?

- A) All of these B) To identify potential challenges and risks
- C) To outline goals and set clear direction for growth D) To attract investors and get a loan

Answer: A) All of these

13. Which of the following actions by Aisha during the team meeting show appropriate workplace etiquette?

- A) Put her phone on silent mode and actively participate in the discussion B) Continuously check her phone and respond to messages
- C) Chat with her coworkers about non-work things D) Interrupt the speaker to share her thoughts

Answer: A) Put her phone on silent mode and actively participate in the discussion

14. What is an example of formal written communication?

- A) Sending a WhatsApp message B) Posting on social media platforms
- C) Writing an email to your manager D) Texting a friend

Answer: C) Writing an email to your manager

15. What is a benefit of self-employment?

- A) Directly earning from your work B) Limited control over your tasks
- C) Monthly salary payment D) Fixed working hours

Answer: A) Directly earning from your work

16. Imagine you want to learn about digital marketing. What should you do first on the Skill India Digital Platform ?

- A) Explore the Skill Courses section B) Enroll in any course available
- C) Search for job opportunities D) None of these

Answer: A) Explore the Skill Courses section

17. During a job interview, if you couldn't hear or understand a question, what would you say?

- A) Sorry! I didn't understand. Could you please repeat the question? B) I am lost. Can you say it again?
- C) Speak clearly and repeat the question. D) Hey, can you repeat that? I wasn't paying attention

Answer: A) Sorry! I didn't understand. Could you please

repeat the question?

18. Which option below describes a 'gig' in the gig economy?

- A) A specific task or project B) A typical 9-5 job
- C) A job with full-time hours and benefits D) None of these

Answer: A) A specific task or project

19. Imagine you're presenting your business plan to potential investors. Why is it important to actively listen to their questions and provide thoughtful answers?

- A) None of these B) To show off your expertise
- C) To understand the concerns of the investors and build their confidence in your plan D) To avoid eye contact

Answer: C) To understand the concerns of the investors and build their confidence in your plan

20. Irfan needs a job. How can he prepare for the future of work ?

- A) Learn making reels and TikTok videos B) Master internet skills
- C) Avoid learning new skills D) Avoid building professional relationships

Answer: B) Master internet skills

21. Mehul is making a plan for his business. Which of the following is NOT included in a business plan?

- A) Future growth strategies B) Business idea
- C) Personal interests and hobbies D) Startup costs

Answer: C) Personal interests and hobbies

22. Which is an example of being open to learning in the workplace?

- A) Accepting and adapting to changes in work processes B) Ignoring advancements in technology
- C) Refusing to attend training sessions to improve technology skills D) Avoiding feedback from colleagues

Answer: A) Accepting and adapting to changes in work processes

23. Sneha plans to move to a different city for work. What things should she think about before making this decision?

- A) All of these B) How much it will cost to travel and live there
- C) If she can find a job that helps her learn and grow D) If she can earn more money and save some too

Answer: A) All of these

24. Which term describes using things in a way that can last for a long time without causing harm?

A) Resources

B) Sustainability

C) Eco-friendliness

D) Pollution

Answer: B) Sustainability

25. What does having a green mindset mean?

A) Using resources without considering sustainability

B) Caring for the environment and using resources wisely

C) Making choices that harm the environment

D) Ignoring pollution and waste management

Answer: B) Caring for the environment and using resources wisely

26. Imagine you are setting up a mobile repair shop. Which of the following is the most important for its success?

A) Setting up the shop in a busy area

B) Offering repair services at a higher price

C) Putting up flyers in the neighborhood

D) Picking the right shop name

Answer: A) Setting up the shop in a busy area

27. Raghav is applying for a job at a marketing firm. What will make his cover letter easy to read?

A) Increasing the font size

B) All of these

C) Dividing the text into shorter paragraphs

D) Long descriptions

Answer: C) Dividing the text into shorter paragraphs

28. Which of the following is NOT needed for teamwork?

A) Conflict and argument

B) Division of work

C) Healthy communication

D) Trust

Answer: A) Conflict and argument

29. What does self-employment mean?

A) Receiving a fixed monthly salary

B) Working part-time from home

C) Working independently and earning directly from your work

D) Working for a single employer

Answer: C) Working independently and earning directly from your work

30. What does migrating for work mean?

A) Working from home

B) Staying in the same place for work

C) Changing jobs within the same city

D) Moving to a different place to find a job

Answer: D) Moving to a different place to find a job

31. Ravi is working on a project with two other teammates. Which of these make him a good team player?

A) Thinking he can never make a mistake

B) Not listening to his teammates' ideas and opinions

C) Getting angry when others don't listen

D) Sharing ideas to help the team work faster

Answer: D) Sharing ideas to help the team work faster

32. When presenting your business plan to a potential investor, you should be clear about _____

A) Expected customer count

B) Initial investment required and breakdown of the costs

C) All of these

D) Potential earnings

Answer: C) All of these

33. Ravi has the following habits. Which of these is a green practice?

A) Leaving lights and fans on when leaving a room

B) Carrying a cloth bag to buy groceries

C) Buying unnecessary items

D) Buying single-use plastic water bottles

Answer: B) Carrying a cloth bag to buy groceries

34. Which of the following statements shows good teamwork?

A) Criticizing teammates' efforts

B) Keeping all ideas to yourself

C) Working together towards a common goal

D) Ignoring others' ideas and opinions

Answer: C) Working together towards a common goal

35. What is a common reason for people to migrate for work?

A) To explore new places

B) To find better job opportunities

C) To learn new languages

D) To spend time with family

Answer: B) To find better job opportunities

36. How can users access the Skill India Digital Platform?

A) Through a specialized learning app

B) Only through offline training centers

C) On computers, tablets, and phones

D) Only on a specific type of device

Answer: C) On computers, tablets, and phones

37. Christy is working at her desk. Which of the following behaviors is inappropriate in the workplace?

A) Speak in a polite and clear manner

B) Maintain a clean workspace

C) Focus on tasks and avoid distractions from phone

D) Tap repeatedly on the desk

Answer: D) Tap repeatedly on the desk

38. A _____ helps gig workers find customers and provide services at a fixed charge.

A) Netflix

B) bank

C) school

D) platform/app

Answer: D) platform/app

39. What is workplace etiquette?

- A) Everyday manners outside of work
- B) None of these
- C) Casual behavior with colleagues
- D) Proper behavior in the workplace based on respect and professionalism

Answer: D) Proper behavior in the workplace based on respect and professionalism

40. What are some advantages of informal communication at the workplace?

- A) Makes things more official at work
- B) Creates a strict environment at work
- C) Makes people talk less
- D) Helps people work together better

Answer: D) Helps people work together better

41. During a job interview, Ramesh is asked to describe his top three strengths. Which of the following responses shows good formal communication?

- A) I'm pretty good at a lot of things.
- B) I don't know, I never really thought about it.
- C) Uh, I guess I can do a little bit of everything.
- D) My top three skills are problem- solving, teamwork, and attention to detail.

Answer: D) My top three skills are problem- solving, teamwork, and attention to detail.

42. What does it mean to think like a business person?

- A) Not liking change
- B) Being scared to try new things
- C) Seeing problems as things to fix
- D) Only thinking about money

Answer: C) Seeing problems as things to fix

43. Sultan is a skilled electrician. He is looking for platform based gig work that matches his skills. Which of the following platforms would be most suitable for Sultan to find job opportunities?

- A) Uber for driving people
- B) Urban Company for offering home repair services
- C) Amazon for selling products online
- D) Zoom for video calls

Answer: B) Urban Company for offering home repair services

44. Imagine you are starting a bakery business. What would you focus on first in your business plan?

- A) Figuring out how the business will grow
- B) Selecting a catchy name for the bakery
- C) Calculating how much money you need to start the business
- D) Planning how to advertise the bakery on social media

Answer: C) Calculating how much money you need to start the business

45. Rohan loves photography and dreams of starting his own photography business. What should Rohan do to start his self-employment journey?

- A) Start advertising his services without any planning
- B) Buy the latest photography equipment, even if it is beyond his budget
- C) Take random pictures and share them online
- D) Learn more about photography and join a basic photography course

Answer: D) Learn more about photography and join a basic photography course

46. Mohammed needs a job. What types of resources can he find on the Skill India Digital Platform?

- A) Financial services and government schemes
- B) Only job listings
- C) Only eBooks and reading materials
- D) Courses, skill centers, job opportunities, and more

Answer: D) Courses, skill centers, job opportunities, and more

47. You have started a new job at a company. During lunch break, you notice some coworkers chatting. How would you start an informal conversation with them?

- A) Introduce yourself formally and inquire about their roles in the company
- B) Ignore them and have your meal
- C) Ask about the TV shows/ sports they like to watch/ books they like to read or their weekend plans
- D) Ask about their salary

Answer: C) Ask about the TV shows/ sports they like to watch/ books they like to read or their weekend plans

48. You are at work, and a coworker asks for your support/help with a task. How would you respond informally?

- A) I can help, but seriously, you don't even know this much? What's the problem?
- B) Could you please submit a formal request via email?
- C) Sure, I can help. What do you need?
- D) I am too busy right now. Ask someone else.

Answer: C) Sure, I can help. What do you need?

49. Pranav is working on his resume. While reviewing his resume, what should Pranav keep in mind?

- A) Check for spelling and grammar mistakes
- B) Highlight skills and qualifications that match the job
- C) Ensure that the information provided is correct
- D) All of these

Answer: D) All of these

50. During a lunch break, Arjun overhears his coworkers gossiping about another coworker. What should Arjun do?

- A) Listen to the gossip
- B) Tell another coworker about the gossip

C) Tell his coworkers that gossiping is inappropriate workplace behaviour

D) Join the conversation and share his own opinion about the coworker

Answer: C) Tell his coworkers that gossiping is inappropriate workplace behaviour

51. During a group project, one of your teammates is struggling to complete their assigned task. What should you do?

A) Criticize them for not being efficient

B) Ignore their struggle and focus on your own tasks

C) Complain to the teacher about their lack of contribution

D) Offer to help and support them to complete their task

Answer: D) Offer to help and support them to complete their task

52. What is an important future workplace skill for employees?

A) Doing manual work

B) Planning holidays

C) Networking and relationship- building

D) Doing paperwork

Answer: C) Networking and relationship- building

53. Maya needs funding for her small business. What can she do to find a suitable investor?

A) Send her business plan to her friends and ask them to send it to investors they may know.

B) Send her business plan to every investor she finds online.

C) Attend networking events to meet suitable investors.

D) Wait for the suitable investor to find her

Answer: C) Attend networking events to meet suitable investors.

54. Anita is going to the bank today to ask for a loan. She has prepared a business plan. Which of the following will make her business plan strong?

A) None of these

B) Challenges her business might face along with solutions for them

C) Total cost of starting her business without any details

D) Have only the idea and name of her business

Answer: B) Challenges her business might face along with solutions for them

55. To apply for a job, what is the next step after making an impactful resume?

A) Applying for the job

B) Writing an impressive cover letter

C) Sending the resume to the employer

D) Preparing for interview

Answer: B) Writing an impressive cover letter

56. Which of the following is an example of self - employment?

A) Working full- time at a company

B) Teaching subjects or skills as a personal tutor

C) Being a student at a university

D) Driving for a taxi company

Answer: B) Teaching subjects or skills as a personal tutor

57. Your team has completed a challenging project successfully. How should you celebrate the success?

A) Blame the group for any errors.

B) Thank everyone in your group for helping.

C) Say you did everything and don't praise others.

D) Don't celebrate and start the next job.

Answer: B) Thank everyone in your group for helping.

58. Which section of the Skill India Digital Platform helps users find physical training centers nearby?

A) Skill Courses

B) Skill Centres

C) Recommendations

D) Job Exchange

Answer: B) Skill Centres

59. An entrepreneurial mindset means to:

A) Achieve your goal, without giving up

B) Identify opportunities and use them for your benefit

C) All of these

D) Try different ways to solve problems

Answer: C) All of these

60. Which of the following are some informal situations within the workplace?

A) Drinking water near the water cooler

B) Having a meal in the canteen/ cafeteria

C) Waiting or walking in the lobby/hallways

D) All of these

Answer: D) All of these

61. What is the main purpose of the Skill India Digital Platform?

A) To offer offline training programs

B) To facilitate online learning and skill development

C) To promote international job opportunities

D) To provide financial assistance for job seekers

Answer: B) To facilitate online learning and skill development

62. When presenting your business plan, what can you do to help audience understand and believe in your product/service?

A) Repeat yourself multiple times

B) Tell a joke

C) Give demo of the product/ service

D) Share overall business costs

Answer: C) Give demo of the product/ service

63. Kalpana is migrating to Bangalore from Hubli for her new

job. She has received the job offer letter. What should she do to migrate safely?

- A) Buy gifts for her new neighbours
- B) Believe everything brokers say
- C) Always share her exact location on social media
- D) Research about living in Bangalore

Answer: D) Research about living in Bangalore

64. If your coworkers don't agree with your project idea, what's a good way to handle it with an entrepreneurial mindset?

- A) Stick to your idea without listening to others
- B) Ask for feedback and make your idea better with their help
- C) Give up on your idea
- D) Stop talking about it

Answer: B) Ask for feedback and make your idea better with their help

65. Pooja is applying for a Motor Mechanics position in an automobile company. What should she include in her cover letter?

- A) Education details
- B) Reasons why she is suitable for the role
- C) Salary expectations
- D) Her hobbies - cooking, gardening

Answer: B) Reasons why she is suitable for the role

66. What is formal communication?

- A) Casual chatting on social media
- B) All written communication

- C) Official communication following a set of rules
- D) Talking with friends and family

Answer: C) Official communication following a set of rules

67. What is 'informal communication'?

- A) Talking at official meetings
- B) Casual conversations outside of official work arrangements
- C) Official communication following a set of rules
- D) All verbal communication

Answer: B) Casual conversations outside of official work arrangements

68. Imli makes soaps and sells from her home. She wants to grow her business. What should she do?

- A) Keep doing the same thing without any changes
- B) Wait for an opportunity to grow the business
- C) Talk to shopkeepers and build connections with them.
- D) Only sell to her neighbors

Answer: C) Talk to shopkeepers and build connections with them.

69. Rahul is moving to Qatar for work. What should he do to migrate safely?

- A) Organize important documents and have a bank account for emergencies
- B) Learn about the place and enroll in safety training programs
- C) All of these
- D) Confirm his job before moving

Answer: C) All of these