

ITI Quiz - 16-Apr-2026

10.30AM

Q. ID: ITISKILL1441D0

April 2026

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sambhajipur

Question Paper

Duration: 150 Mins

Total Marks: 60

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Student Name: _____ Roll No: _____

1. If you face a problem in your community, which of the following entrepreneurial mindset traits would be most helpful?

- A) Blaming others for the problem
- B) Ignoring the problem and hoping it goes away
- C) Waiting until everything is perfect to do something
- D) Taking action to solve the problem

2. Which option below describes a 'gig' in the gig economy?

- A) A job with full- time hours and benefits
- B) None of these
- C) A specific task or project
- D) A typical 9-5 job

3. During a lunch break, Arjun overhears his coworkers gossiping about another coworker. What should Arjun do?

- A) Tell another coworker about the gossip
- B) Listen to the gossip
- C) Tell his coworkers that gossiping is inappropriate workplace behaviour
- D) Join the conversation and share his own opinion about the coworker

4. What are some advantages of informal communication at the workplace?

- A) Creates a strict environment at work
- B) Makes things more official at work
- C) Helps people work together better
- D) Makes people talk less

5. Seema wants to become a gig worker. How can she find gig work opportunities?

- A) Find a suitable Gig platform
- B) Connect with friends, people she might know and groups in her community
- C) All of these
- D) Update her resume with her qualifications and skills

6. What does migrating for work mean?

- A) Working from home
- B) Changing jobs within the same city
- C) Moving to a different place to find a job
- D) Staying in the same place for work

7. You have started a new job at a company. During lunch

break, you notice some coworkers chatting. How would you start an informal conversation with them?

- A) Introduce yourself formally and inquire about their roles in the company
- B) Ask about their salary
- C) Ignore them and have your meal
- D) Ask about the TV shows/sports they like to watch/books they like to read or their weekend plans

8. Pooja is applying for a Motor Mechanics position in an automobile company. What should she include in her cover letter?

- A) Her hobbies - cooking, gardening
- B) Education details
- C) Reasons why she is suitable for the role
- D) Salary expectations

9. Maya needs funding for her small business. What can she do to find a suitable investor?

- A) Send her business plan to her friends and ask them to send it to investors they may know.
- B) Attend networking events to meet suitable investors.
- C) Wait for the suitable investor to find her
- D) Send her business plan to every investor she finds online.

10. Imagine you are starting a bakery business. What would you focus on first in your business plan?

- A) Planning how to advertise the bakery on social media
- B) Figuring out how the business will grow
- C) Selecting a catchy name for the bakery
- D) Calculating how much money you need to start the business

11. During a job interview, Ramesh is asked to describe his top three strengths. Which of the following responses shows good formal communication?

- A) My top three skills are problem- solving, teamwork, and attention to detail.
- B) I don't know, I never really thought about it.
- C) I'm pretty good at a lot of things.
- D) Uh, I guess I can do a little bit of everything.

12. Imlil makes soaps and sells from her home. She wants to grow her business. What should she do?

- A) Talk to shopkeepers and build connections with them.
- B) Wait for an opportunity to grow the business
- C) Keep doing the same thing without any changes
- D) Only sell to her neighbors

13. Which of the following is an example of self-employment?

- A) Teaching subjects or skills as a personal tutor
- B) Being a student at a university
- C) Driving for a taxi company
- D) Working full-time at a company

14. Christy is working at her desk. Which of the following behaviors is inappropriate in the workplace?

- A) Tap repeatedly on the desk
- B) Focus on tasks and avoid distractions from phone
- C) Maintain a clean workspace
- D) Speak in a polite and clear manner

15. When presenting your business plan, what can you do to help audience understand and believe in your product/service?

- A) Repeat yourself multiple times
- B) Share overall business costs
- C) Give demo of the product/ service
- D) Tell a joke

16. Which of the following is a formal introduction in a job interview?

- A) Good morning/afternoon. I am Parmeet and I want to thank you for considering me for this role.
- B) Hi, I'm Parmeet. Thanks for having me!
- C) Yo, I'm Parmeet. Let's get started!
- D) Hey there! I'm Parmeet, nice to meet you!

17. What does self-employment mean?

- A) Working independently and earning directly from your work
- B) Working for a single employer
- C) Working part-time from home
- D) Receiving a fixed monthly salary

18. A _____ helps gig workers find customers and provide services at a fixed charge.

- A) Netflix
- B) bank
- C) school
- D) platform/app

19. Which is an example of being open to learning in the workplace?

A) Accepting and adapting to changes in work processes

B) Ignoring advancements in technology

C) Avoiding feedback from colleagues

D) Refusing to attend training sessions to improve technology skills

20. If your coworkers don't agree with your project idea, what's a good way to handle it with an entrepreneurial mindset?

A) Stick to your idea without listening to others

B) Ask for feedback and make your idea better with their help

C) Give up on your idea

D) Stop talking about it

21. Rahul is moving to Qatar for work. What should he do to migrate safely?

A) Confirm his job before moving

B) Organize important documents and have a bank account for emergencies

C) All of these

D) Learn about the place and enroll in safety training programs

22. Sneha plans to move to a different city for work. What things should she think about before making this decision?

A) How much it will cost to travel and live there

B) All of these

C) If she can find a job that helps her learn and grow

D) If she can earn more money and save some too

23. What does it mean to think like a business person?

A) Seeing problems as things to fix

B) Only thinking about money

C) Not liking change

D) Being scared to try new things

24. What is 'informal communication'?

A) Official communication following a set of rules

B) All verbal communication

C) Talking at official meetings

D) Casual conversations outside of official work arrangements

25. Kalpana is migrating to Bangalore from Hubli for her new job. She has received the job offer letter. What should she do to migrate safely?

A) Always share her exact location on social media

B) Buy gifts for her new neighbours

C) Believe everything brokers say

D) Research about living in Bangalore

26. What is an example of formal written communication?

A) Writing an email to your manager

B) Sending a WhatsApp message

C) Texting a friend

D) Posting on social media platforms

27. Which of the following actions by Aisha during the team meeting show appropriate workplace etiquette?

A) Interrupt the speaker to share her thoughts

B) Chat with her coworkers about non-work things

C) Put her phone on silent mode and actively participate in the discussion

D) Continuously check her phone and respond to messages

28. To apply for a job, what is the next step after making an impactful resume?

A) Writing an impressive cover letter

B) Sending the resume to the employer

C) Applying for the job

D) Preparing for interview

29. During a job interview, if you couldn't hear or understand a question, what would you say?

A) I am lost. Can you say it again?

B) Sorry! I didn't understand. Could you please repeat the question?

C) Speak clearly and repeat the question.

D) Hey, can you repeat that? I wasn't paying attention

30. Anita is going to the bank today to ask for a loan. She has prepared a business plan. Which of the following will make her business plan strong?

A) Total cost of starting her business without any details

B) Have only the idea and name of her business

C) Challenges her business might face along with solutions for them

D) None of these

31. Which of the following is NOT needed for teamwork?

A) Conflict and argument

B) Division of work

C) Trust

D) Healthy communication

32. What is workplace etiquette?

A) Casual behavior with colleagues

B) None of these

C) Proper behavior in the workplace based on respect and professionalism

D) Everyday manners outside of work

33. During a group project, one of your teammates is struggling to complete their assigned task. What should you do?

A) Criticize them for not being efficient

B) Offer to help and support them to complete their task

C) Complain to the teacher about their lack of contribution

D) Ignore their struggle and focus on your own tasks

34. Imagine you are setting up a mobile repair shop. Which of the following is the most important for its success?

A) Putting up flyers in the neighborhood

B) Offering repair services at a higher price

C) Setting up the shop in a busy area

D) Picking the right shop name

35. When presenting your business plan, what should you do to engage and connect with the audience?

A) Share a story or an experience that shaped your idea

B) Avoid eye contact with the audience

C) Practice until you can confidently present your plan

D) Repeat yourself multiple times

36. Which of the following best describes the gig economy?

A) A system where employees work full-time for a single employer

B) A system where workers have fixed work hours and locations

C) A system where workers take on part-time or temporary jobs

D) A system where workers are paid a fixed monthly salary

37. What is a common reason for people to migrate for work?

A) To learn new languages

B) To explore new places

C) To find better job opportunities

D) To spend time with family

38. How can you become self-employed?

A) Use chats, local ads and ask friends to spread the word

B) All of these

C) Try your idea on a small scale

D) Learn about the work, take small courses

39. Which of the following statements shows good teamwork?

A) Ignoring others' ideas and opinions

B) Keeping all ideas to yourself

C) Criticizing teammates' efforts

D) Working together towards a common goal

40. What is a benefit of self-employment?

A) Monthly salary payment

B) Directly earning from your work

C) Fixed working hours

D) Limited control over your tasks

41. Mehl is making a plan for his business. Which of the following is NOT included in a business plan?

A) Business idea

B) Personal interests and hobbies

C) Startup costs

D) Future growth strategies

42. How have workplaces changed after COVID?

A) Mix of in-person and at-home work

B) Flexible working hours

C) More focus on technology D) All of the above

43. Ravi is working on a project with two other teammates. Which of these make him a good team player?

A) Sharing ideas to help the team work faster

B) Getting angry when others don't listen

C) Thinking he can never make a mistake

D) Not listening to his teammates ideas and opinions

44. Rohan loves photography and dreams of starting his own photography business. What should Rohan do to start his self-employment journey?

A) Buy the latest photography equipment, even if it is beyond his budget

B) Learn more about photography and join a basic photography course

C) Start advertising his services without any planning

D) Take random pictures and share them online

45. Why is it important to have a business plan before starting a business?

A) To attract investors and get a loan

B) To outline goals and set clear direction for growth

C) All of these

D) To identify potential challenges and risks

46. Which of the following are included in a resume?

A) Hobbies, favorite foods, and personal interests

B) Childhood memories, dreams, and aspirations

C) Contact information, educational details, skills and work experience

D) Daily routine, favorite movies, and vacation plans

47. Pranav is working on his resume. While reviewing his resume, what should Pranav keep in mind?

A) Ensure that the information provided is correct

B) Check for spelling and grammar mistakes

C) Highlight skills and qualifications that match the job
D) All of these

48. Raghav joined a new company after COVID. He is nervous about using the digital tablets provided at work. What should he do?

A) Complain to his manager

B) Ask his coworkers to do all the digital work

C) Keep an open mind and ask his coworkers to teach him

D) Quit his job

49. You are at work, and a coworker asks for your support/help with a task. How would you respond informally?

A) I can help, but seriously, you don't even know this much? What's the problem?

B) Sure, I can help. What do you need?

C) I am too busy right now. Ask someone else.

D) Could you please submit a formal request via email?

50. What is formal communication?

A) Official communication following a set of rules

B) Casual chatting on social media

C) Talking with friends and family

D) All written communication

51. When presenting your business plan to a potential investor, you should be clear about _____

A) Potential earnings

B) Expected customer count

C) Initial investment required and breakdown of the costs

D) All of these

52. Raghav is applying for a job at a marketing firm. What will make his cover letter easy to read?

A) Dividing the text into shorter paragraphs

B) Long descriptions

C) Increasing the font size

D) All of these

53. Which of the following are some informal situations within the workplace?

A) Drinking water near the water cooler

B) Having a meal in the canteen/ cafeteria

C) Waiting or walking in the lobby/hallways

D) All of these

54. Irfan needs a job. How can he prepare for the future of work ?

A) Avoid learning new skills

B) Learn making reels and TikTok videos

C) Master internet skills

D) Avoid building professional relationships

55. An entrepreneurial mindset means to:

A) All of these

B) Achieve your goal, without giving up

C) Try different ways to solve problems

D) Identify opportunities and use them for your benefit

56. Which of the following is considered appropriate workplace behavior?

A) Talking loudly on the phone

C) Maintaining a clean workspace

B) Being late to work regularly

D) Interrupting others during meetings

57. Sultan is a skilled electrician. He is looking for platform based gig work that matches his skills. Which of the following platforms would be most suitable for Sultan to find job opportunities?

A) Uber for driving people

C) Zoom for video calls

B) Urban Company for offering home repair services

D) Amazon for selling products online

58. What is an important future workplace skill for employees?

A) Doing manual work

B) Networking and relationship- building

C) Planning holidays

D) Doing paperwork

59. Your team has completed a challenging project successfully. How should you celebrate the success?

A) Thank everyone in your group for helping.

C) Don't celebrate and start the next job.

B) Blame the group for any errors.

D) Say you did everything and don't praise others.

60. Imagine you're presenting your business plan to potential investors. Why is it important to actively listen to their questions and provide thoughtful answers?

A) To understand the concerns of the investors and build their confidence in your plan

C) None of these

B) To show off your expertise

D) To avoid eye contact