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Question Paper

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Score: 52/60 (86.67%)

Code: 8799

1. Which of the following are included in a resume?

- A) Hobbies, favorite foods, and personal interests
- B) Childhood memories, dreams, and aspirations
- C) Daily routine, favorite movies, and vacation plans
- D) Contact information, educational details, skills and work experience (Correct)**

A) Hey there! I'm Parmeet, nice to meet you!

B) Hi, I'm Parmeet. Thanks for having me! (Incorrect)

D) Good morning/afternoon. I am Parmeet and I want to thank you for considering me for this role.

C) Yo, I'm Parmeet. Let's get started!

2. Raghav is applying for a job at a marketing firm. What will make his cover letter easy to read?

- A) Long descriptions
- B) Dividing the text into shorter paragraphs (Correct)**
- C) Increasing the font size
- D) All of these

8. What is an example of formal written communication?

- A) Texting a friend
- B) Sending a WhatsApp message
- C) Writing an email to your manager (Correct)**
- D) Posting on social media platforms

3. To apply for a job, what is the next step after making an impactful resume?

- A) Sending the resume to the employer
- B) Writing an impressive cover letter (Correct)**
- C) Preparing for interview
- D) Applying for the job

9. During a job interview, if you couldn't hear or understand a question, what would you say?

- A) Sorry! I didn't understand. Could you please repeat the question? (Correct)**
- B) Hey, can you repeat that? I wasn't paying attention
- C) I am lost. Can you say it again?
- D) Speak clearly and repeat the question.

4. Pranav is working on his resume. While reviewing his resume, what should Pranav keep in mind?

- A) Check for spelling and grammar mistakes
- B) Ensure that the information provided is correct
- C) Highlight skills and qualifications that match the job
- D) All of these (Correct)**

10. During a job interview, Ramesh is asked to describe his top three strengths. Which of the following responses shows good formal communication?

- A) I'm pretty good at a lot of things.
- B) Uh, I guess I can do a little bit of everything.
- C) My top three skills are problem-solving, teamwork, and attention to detail. (Correct)**
- D) I don't know, I never really thought about it.

5. Pooja is applying for a Motor Mechanics position in an automobile company. What should she include in her cover letter?

- A) Salary expectations
- B) Education details
- C) Reasons why she is suitable for the role (Correct)**
- D) Her hobbies - cooking, gardening

11. What is 'informal communication'?

- A) All verbal communication
- B) Official communication following a set of rules
- C) Casual conversations outside of official work arrangements (Correct)**
- D) Talking at official meetings

6. What is formal communication?

- A) All written communication
- B) Official communication following a set of rules (Correct)**
- C) Talking with friends and family
- D) Casual chatting on social media

12. Which of the following are some informal situations within the workplace?

- A) Having a meal in the canteen/ cafeteria
- B) Drinking water near the water cooler
- C) Waiting or walking in the lobby/hallways (Incorrect)
- D) All of these**

7. Which of the following is a formal introduction in a job interview?

13. What are some advantages of informal communication at the workplace?

A) Helps people work together better (Correct)

C) Creates a strict environment at work

B) Makes things more official at work

D) Makes people talk less

14. You have started a new job at a company. During lunch break, you notice some coworkers chatting. How would you start an informal conversation with them?

A) Introduce yourself formally and inquire about their roles in the company

C) Ask about their salary

B) Ask about the TV shows/ sports they like to watch/ books they like to read or their weekend plans (Correct)

D) Ignore them and have your meal

15. You are at work, and a coworker asks for your support/help with a task. How would you respond informally?

A) I can help, but seriously, you don't even know this much? What's the problem?

C) Sure, I can help. What do you need?

B) I am too busy right now. Ask someone else.

D) Could you please submit a formal request via email? (Incorrect)

16. What is workplace etiquette?

A) Everyday manners outside of work

C) Casual behavior with colleagues

B) Proper behavior in the workplace based on respect and professionalism (Correct)

D) None of these

17. Which of the following is considered appropriate workplace behavior?

A) Being late to work regularly

C) Talking loudly on the phone

B) Interrupting others during meetings

D) Maintaining a clean workspace (Correct)

18. Christy is working at her desk. Which of the following behaviors is inappropriate in the workplace?

A) Maintain a clean workspace

C) Tap repeatedly on the desk (Correct)

B) Speak in a polite and clear manner

D) Focus on tasks and avoid distractions from phone

19. Which of the following actions by Aisha during the team meeting show appropriate workplace etiquette?

A) Continuously check her phone and respond to messages

C) Interrupt the speaker to share her thoughts

B) Chat with her coworkers about non-work things

D) Put her phone on silent mode and actively participate in the discussion (Correct)

20. During a lunch break, Arjun overhears his coworkers gossiping about another coworker. What should Arjun do?

A) Tell his coworkers that gossiping is inappropriate workplace behaviour (Correct)

C) Tell another coworker about the gossip

B) Join the conversation and share his own opinion about the coworker

D) Listen to the gossip

21. Which of the following statements shows good teamwork?

A) Keeping all ideas to yourself

C) Working together towards a common goal

B) Criticizing teammates' efforts (Incorrect)

D) Ignoring others' ideas and opinions

22. Which of the following is NOT needed for teamwork?

A) Healthy communication

C) Conflict and argument

B) Division of work (Incorrect)

D) Trust

23. Ravi is working on a project with two other teammates. Which of these make him a good team player?

A) Getting angry when others don't listen

C) Thinking he can never make a mistake

B) Sharing ideas to help the team work faster (Correct)

D) Not listening to his teammates' ideas and opinions

24. Your team has completed a challenging project successfully. How should you celebrate the success?

A) Say you did everything and don't praise others.

C) Don't celebrate and start the next job.

B) Blame the group for any errors.

D) Thank everyone in your group for helping. (Correct)

25. During a group project, one of your teammates is struggling to complete their assigned task. What should you do?

A) Ignore their struggle and focus on your own tasks

C) Criticize them for not being efficient

B) Offer to help and support them to complete their task (Correct)

D) Complain to the teacher about their lack of contribution

26. An entrepreneurial mindset means to:

A) Identify opportunities and use them for your benefit

C) Achieve your goal, without giving up

B) Try different ways to solve problems

D) All of these (Correct)

27. What does it mean to think like a business person?

A) Only thinking about money

C) Seeing problems as things to fix (Correct)

B) Being scared to try new things

D) Not liking change

28. If you face a problem in your community, which of the following entrepreneurial mindset traits would be most helpful?

A) Waiting until everything is perfect to do something (Incorrect)

B) Taking action to solve the problem

C) Ignoring the problem and hoping it goes away

D) Blaming others for the problem

29. Imli makes soaps and sells from her home. She wants to grow her business. What should she do?

A) Talk to shopkeepers and build connections with them.

B) Keep doing the same thing without any changes (Incorrect)

C) Wait for an opportunity to grow the business

D) Only sell to her neighbors

30. If your coworkers don't agree with your project idea, what's a good way to handle it with an entrepreneurial mindset?

A) Give up on your idea

B) Stop talking about it

C) Ask for feedback and make your idea better with their help (Correct)

D) Stick to your idea without listening to others

31. Why is it important to have a business plan before starting a business?

A) To attract investors and get a loan

B) To outline goals and set clear direction for growth

C) To identify potential challenges and risks

D) All of these (Correct)

32. Imagine you are setting up a mobile repair shop. Which of the following is the most important for its success?

A) Setting up the shop in a busy area (Correct)

B) Offering repair services at a higher price

C) Putting up flyers in the neighborhood

D) Picking the right shop name

33. Mehul is making a plan for his business. Which of the following is NOT included in a business plan?

A) Business idea

B) Startup costs

C) Future growth strategies

D) Personal interests and hobbies (Correct)

34. Anita is going to the bank today to ask for a loan. She has prepared a business plan. Which of the following will make her business plan strong?

A) Have only the idea and name of her business

C) Challenges her business might face along with solutions for them (Correct)

B) Total cost of starting her business without any details

D) None of these

35. Imagine you are starting a bakery business. What would you focus on first in your business plan?

A) Selecting a catchy name for the bakery

B) Calculating how much money you need to start the business (Correct)

C) Planning how to advertise the bakery on social media

D) Figuring out how the business will grow

36. When presenting your business plan, what should you do to engage and connect with the audience?

A) Practice until you can confidently present your plan

B) Repeat yourself multiple times

C) Share a story or an experience that shaped your idea (Correct)

D) Avoid eye contact with the audience

37. When presenting your business plan to a potential investor, you should be clear about_____

A) Initial investment required and breakdown of the costs

B) Expected customer count

C) Potential earnings

D) All of these (Correct)

38. When presenting your business plan, what can you do to help audience understand and believe in your product/service?

A) Repeat yourself multiple times

B) Give demo of the product/ service (Correct)

C) Share overall business costs

D) Tell a joke

39. Imagine you're presenting your business plan to potential investors. Why is it important to actively listen to their questions and provide thoughtful answers?

A) To show off your expertise

B) To avoid eye contact

C) To understand the concerns of the investors and build their confidence in your plan (Correct)

D) None of these

40. Maya needs funding for her small business. What can she do to find a suitable investor?

A) Send her business plan to every investor she finds online.

B) Attend networking events to meet suitable investors. (Correct)

C) Send her business plan to her friends and ask them to send it to investors they may know.

D) Wait for the suitable investor to find her

41. How have workplaces changed after COVID?

- A) More focus on technology B) Flexible working hours
C) Mix of in-person and at-home work **D) All of the above (Correct)**

42. Which is an example of being open to learning in the workplace?

- A) Refusing to attend training sessions to improve technology skills
C) Avoiding feedback from colleagues
B) Accepting and adapting to changes in work processes (Correct)
D) Ignoring advancements in technology

43. Irfan needs a job. How can he prepare for the future of work ?

- A) Learn making reels and TikTok videos
C) Master internet skills (Correct)
B) Avoid learning new skills
D) Avoid building professional relationships

44. What is an important future workplace skill for employees?

- A) Doing paperwork
C) Networking and relationship- building (Correct)
B) Doing manual work
D) Planning holidays

45. Raghav joined a new company after COVID. He is nervous about using the digital tablets provided at work. What should he do?

- A) Complain to his manager
C) Quit his job
B) Ask his coworkers to do all the digital work
D) Keep an open mind and ask his coworkers to teach him (Correct)

46. Which of the following best describes the gig economy?

- A) A system where employees work full-time for a single employer
C) A system where workers are paid a fixed monthly salary
B) A system where workers take on part-time or temporary jobs (Correct)
D) A system where workers have fixed work hours and locations

47. Which option below describes a 'gig' in the gig economy?

- A) A job with full- time hours and benefits
C) A specific task or project (Correct)
B) A typical 9-5 job
D) None of these

48. A _____ helps gig workers find customers and provide services at a fixed charge.

- A) Netflix
B) platform/app (Correct)

C) school

D) bank

49. Seema wants to become a gig worker. How can she find gig work opportunities?

- A) Find a suitable Gig platform
C) Update her resume with her qualifications and skills
B) Connect with friends, people she might know and groups in her community
D) All of these (Correct)

50. Sultan is a skilled electrician. He is looking for platform based gig work that matches his skills. Which of the following platforms would be most suitable for Sultan to find job opportunities?

- A) Amazon for selling products online
C) Uber for driving people
B) Zoom for video calls
D) Urban Company for offering home repair services (Correct)

51. What does self-employment mean?

- A) Working for a single employer
C) Receiving a fixed monthly salary
B) Working independently and earning directly from your work (Correct)
D) Working part- time from home

52. What is a benefit of self-employment?

- A) Directly earning from your work (Correct)**
C) Monthly salary payment
B) Fixed working hours
D) Limited control over your tasks

53. Which of the following is an example of self - employment?

- A) Working full- time at a company
C) Being a student at a university
B) Driving for a taxi company
D) Teaching subjects or skills as a personal tutor (Correct)

54. How can you become self-employed?

- A) Learn about the work, take small courses
C) Use chats, local ads and ask friends to spread the word
B) Try your idea on a small scale
D) All of these (Correct)

55. Rohan loves photography and dreams of starting his own photography business. What should Rohan do to start his self-employment journey?

- A) Buy the latest photography equipment, even if it is beyond his budget
B) Take random pictures and share them online

C) Learn more about photography and join a basic photography course (Correct)

D) Start advertising his services without any planning

A) How much it will cost to travel and live there

B) If she can find a job that helps her learn and grow

C) If she can earn more money and save some too
(Incorrect)

D) All of these

56. What does migrating for work mean?

A) Staying in the same place for work B) Changing jobs within the same city

C) Moving to a different place to find a job (Correct)

D) Working from home

57. What is a common reason for people to migrate for work?

A) To learn new languages

B) To find better job opportunities (Correct)

C) To spend time with family D) To explore new places

58. Sneha plans to move to a different city for work. What things should she think about before making this decision?

59. Rahul is moving to Qatar for work. What should he do to migrate safely?

A) Learn about the place and enroll in safety training programs

B) Confirm his job before moving

C) Organize important documents and have a bank account for emergencies

D) All of these (Correct)

60. Kalpana is migrating to Bangalore from Hubli for her new job. She has received the job offer letter. What should she do to migrate safely?

A) Research about living in Bangalore (Correct)

B) Always share her exact location on social media

C) Buy gifts for her new neighbours

D) Believe everything brokers say