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Score: 25/25 (100.00%)

Code: 1835

1. Words that are used to name people, places, animals and things are _____.

- A) Person B) Table
C) Naming words (Correct) D) Key

A) Good customer relationship in Bangalore shop (Correct)

- relationship in Bangalore shop (Correct)**
- C) There are more babies in Bangalore
- B) Chennai is very hot
- D) No reasons

2. Verbs tell the action of the ____.

- A) Cow
B) Change
C) Act
D) Naming words (Correct)

10. Smitha needs to sell a mobile phone. She is writing down the advantages and benefits of the different phones. She is writing a ____.

- A) Financial statement B) Service statement
C) **FAB statement (Correct)** D) Bill

3. People can hear the emotions and see our facial expression when we ____.

- A) Speak (Correct)** B) Listen
C) Taste D) See

11. Geetha wants to start a tailoring shop (boutique). Her trainer asked her to do a market scan. Geetha should do the market scan of _____?

- A) Restaurants
B) Beauty Parlours
C) Tailoring shops (Correct)
D) Packaging companies

4. Phone call has ___phases

- A) End
B) Middle
C) Different
D) Three (Correct)

5. The time blocked for work is called a _____ technique.

- A) Doro B) Pomo
C) Pomodoro (Correct) D) Domo

12. Customers' needs can be understood through _____.

- A) Customer Survey (Correct)**
- B) Selling
- C) Talking to our family
- D) Customer service

6. You can speak to your friend_____.

- A) Formally **B) Informally (Correct)**
C) By reading their mind D) By dancing

13. Why do customers like a product or service?

- A) Good Price
B) Good Quality
C) Feel of the product or service
D) All of these (Correct)

7. Tina and Lyra's team are working together to finish the school painting project. What should both the teams do to finish the project?

- A) Resist
- C) Fight
- B) Share responsibility
(Correct)**
- D) Argue

14. Shyna wants to start a masala powder business. She is presenting a business pitch to the bank manager. How long should her business pitch be?

- A) 2 to 3 mins (Correct)** B) 10 mins
C) 15 mins D) 1 min

8. You are unable to share your message properly in an email. Which skill should you improve?

- A) Written communication (Correct)**
B) Speaking
C) Reading
D) Playing

15. Which of the following can be done using Excel?

- A) Save the document
B) Make complicated calculations with numbers
C) Print the document
D) All of these (Correct)

9. Pushpa and Kavya have opened a shop for baby clothes in Bangalore and Chennai. Bangalore outlet is gaining more popularity and profit? What might be the reason?

16. Komal wants to regularly monitor her body conditions like temperature and heartbeat. Which of the following device can help her?

- A) Mobile Phone
B) Calculator
C) Siri
D) Smart watch (Correct)

17. Indu booked her railway ticket from the website and paid using online banking. What type of transaction is it?

- A) Cash Payment
C) Cheque payment
B) Digital transaction (Correct)
D) Credit

18. Jaya used her friend's laptop to log into her bank account. What should she do before giving the laptop back?

- A) Close the laptop
C) Log out of her bank account (Correct)
B) Stay logged in
D) Close the website

19. Abhi wants to teach his 10-year-old daughter to save money from the pocket money she receives every month. Which option is the best?

- A) Fixed Deposit
C) Piggy Bank (Correct)
B) Salary Account
D) None of these

20. Priya wants to purchase a bike. Which loan should she apply for?

- A) Home loan
C) Education loan
B) Personal loan
D) Auto loan (Correct)

21. What are the key elements of a resume?

- A) Personal information
C) Education
B) Career objective
D) All of these (Correct)

22. Which of the following is NOT a soft skill?

- A) Time Management
C) Carpentry (Correct)
B) Communication Skill
D) Goal Setting

23. Gopi is always willing to learn and improve in his work. He has a _____.?

- A) Fixed mindset
C) Growth mindset (Correct)
B) Certificate
D) Marksheet

24. Releasing chemicals, waste, plastics into the water is called ____.

- A) Sound pollution
C) Water Pollution (Correct)
B) Land pollution
D) Air pollution

25. Which one is a "Don't" of discussion etiquette? | ಮುಕ್ತ ಮನಸ್ಸಿನವರಾಗಿರಿ?

- A) Be open minded | ಮುಕ್ತ ಮನಸ್ಸಿನವರಾಗಿರಿ
C) Listen to others | ಇತರರ ಮಾತುಗಳನ್ನು ಕೇಳಿ
B) Use moderate tone | ಮಧ್ಯಮ ಸ್ವರವನ್ನು ಬಳಸಿ
D) Argue unnecessary | ಅನಗತ್ಯವಾದ (Correct)