

# ITI Quiz - 07-May-2026

## 03:03 PM

Q. ID: ITISKILL0836QF

May 2026

Trinity ITI

Question Paper

Duration: 30 Mins

Total Marks: 100

ID: ITISKILL0836QF

Student Name: \_\_\_\_\_ Roll No: \_\_\_\_\_

1. You are unable to share your message properly in an email. Which skill should you improve?

- A) Speaking  
B) Reading  
C) Playing  
D) Written communication

2. What is a hand book?

- A) Model book of various works  
B) Type of reference work or other collection of instruction  
C) Dictionary of materials  
D) Design book of latest works

3. Probing for customer needs means \_\_\_\_\_.

- A) To celebrate with customers  
B) Get angry with the customer  
C) To give discount  
D) To ask customers what they need

4. James had to meet his team members Suraj, Reena and Nagma on Friday. James called Suraj and Reena. But he did not inform Nagma. This is an example of \_\_\_\_\_.

- A) Poor communication  
B) Typing error  
C) Poor listening  
D) Stress

5. Customers' needs can be understood through \_\_\_\_\_.

- A) Customer service  
B) Selling  
C) Talking to our family  
D) Customer Survey

6. Which of these is an e-learning portal?

- A) NAPS portal  
B) ASEEM  
C) Netflix  
D) Bharat Skills Portal

7. On a bank holiday, which of these methods cannot be used by Shahab for money transfer?

- A) Deposit at the bank branch  
B) BHIM app  
C) Amazon pay  
D) Google pay

8. \_\_\_ questions give clear indication of the information the person wants to know.

- A) Wh-  
B) Yes or No

C) No

D) Closed questions

9. \_\_\_ is the ministry in the Govt. of India that forms and implements the rules and regulations for enterprises in India.

- A) NIMI  
B) MSDE  
C) MSME  
D) DGT

10. Things or activities that we enjoy are \_\_\_?

- A) Negative  
B) Dislikes  
C) Emotions  
D) Likes

11. Bindu has started a small auto repair shop. She is the only person managing the business. Which kind of business it is?

- A) Sole Proprietorship  
B) Partnership  
C) Multinational Unit  
D) Private Limited

12. What maximum height a stone will reach if it is thrown upwards with a velocity of 20m/sec?(g = 10m/sec<sup>2</sup>)

- A) 30 m  
B) 20 m  
C) 10 m  
D) 40 m

13. What is a under estimate?

- A) No work started as per estimate  
B) An estimate perfectly matches with actual  
C) An estimate is fell short of the actual estimate  
D) An estimate is exceeded the actual estimate

14. Fill in the correct question word. " \_\_\_\_\_ is the speaker at the function". | ಸರಿಯಾದ ಪ್ರಶ್ನೆ ಪದವನ್ನು ಭರ್ತಿ ಮಾಡಿ.

" \_\_\_\_\_ is the speaker at the function?"

- A) Why  
B) Who  
C) What  
D) When

15. Which of the following is NOT a soft skill?

- A) Carpentry  
B) Communication Skill  
C) Goal Setting  
D) Time Management

16. Which one is the most reliable estimate?

- A) Plinth area estimate  
B) Cube rate estimate

- C) Preliminary estimate      D) Detailed estimate

17. What is the area of a right angled triangle having a base 10 cm and height 5 cm?

- A) 30 sq.cm      B) 20 sq.cm  
C) 25 sq.cm      D) 35 sq.cm

18. What is the matured amount for the deposit of Rs.5000/- and the simple interest earned for Rs.500/-?

- A) Rs.6000      B) Rs.6500  
C) Rs.4500      D) Rs.5500

19. \_\_\_\_\_ is one of the behavioral skills that is required to organize work efficiently and complete it on time.

- A) Dancing      B) Time Management  
C) Cooking      D) Painting

20. Which are the two skills needed for good career growth?

- A) Technical Skills & Employability Skills      B) Playing video games & cooking skills  
C) Traveling & Shopping      D) Watching TV & Making friends

21. Effective communication is to both \_\_\_\_\_.

- A) speak well      B) learn well  
C) see well      D) speak and listen well

22. Rita wants to complete her higher education from a good university. Which loan should she apply for?

- A) Personal loan      B) Home loan  
C) Education loan      D) Auto loan

23. What is the value of  $1/a^{-5}$ ?

- A)  $a^5$       B)  $(-5a)$   
C)  $5a$       D)  $a^{-5}$

24. What are the advantages of time management?

- A) Complete tasks on time      B) Reduce stress  
C) Achieve daily goals      D) All of these

25. Which is equal to  $(a+b)^2 - (a-b)^2$ ?

- A)  $3ab$       B)  $4ab$   
C)  $2ab$       D)  $5ab$

26. Seema is attending an interview. What is she supposed to carry for the interview?

- A) Resume      B) All of these  
C) ID cards      D) Certificates

27. Add comma wherever it is necessary. After the meeting we will go out.

- A) After, the meeting, we will go out.      B) After the meeting we will go out.  
C) After the, meeting we will go, out.      D) After the meeting, we will go out.

28. Customers sharing their experience and opinion about a product is called \_\_\_\_\_.

- A) Customer Support      B) Customer Feedback  
C) Customer ID      D) Customer Probing

29. Which type of levers is bell cranked lever?

- A) 2nd order lever      B) 3rd order lever  
C) 1st order lever      D) Curved lever

30. In a business, the money involved in building a product is called \_\_\_\_\_.

- A) Price      B) Cost  
C) Discount      D) Profit

31. What kind of stress can lead to lifelong physical and mental health issues?

- A) Short-term      B) Good stress  
C) Long-term      D) Mid-term

32. People who are born in one sex, but they know that they belong to another sex are \_\_\_\_\_?

- A) Males      B) Females  
C) Transpersons      D) Stereotypical

33. Forms of verbal communication are \_\_\_\_\_.

- A) Writing and Speaking      B) Making eye contact  
C) Thinking      D) Dancing

34. Simplify:  $(3/4) + (2/5) - (5/20)$

- A)  $(12/10)$       B)  $(3/10)$   
C)  $(9/10)$       D)  $(13/10)$

35. During criticism we must remain \_\_\_\_\_ and \_\_\_\_\_ to the person.

- A) happy and joyful      B) fight and cry  
C) calm and listen      D) shout and cry

36. A customer who buys a product for the first time is a \_\_\_\_\_?

- A) Vendor      B) Bargaining customer  
C) Researching customer      D) New customer

37. Rajesh wants to save Rs. 6000 every year for his old age. How much should he save every month?

- A) 500  
C) 100
- B) 6000  
D) 50

- A) Written communication  
C) Non-Verbal Communication
- B) Sign communication  
D) Verbal Communication

38. Self - Employment means \_\_\_\_.

- A) Selling food items  
C) Freelancing or running a business rather than working for an employer
- B) Only focusing on earning profits  
D) Working for an employer at a fixed monthly income

47. Rita had to attend a group discussion on behalf of her company. What is she supposed to do before the meeting?

- A) Attend classes  
C) Attend party
- B) Take leave  
D) Be prepared about the topic

39. Kishore's manager gave him positive and negative feedback. Kishore is feeling confused. What should he do next?

- A) Calm down and think  
C) All of these
- B) Try to understand the positive points given by his manager  
D) Try to understand the negative points given by the manager

48. Which furnace is used to get pig iron from iron ore?

- A) Electric furnace  
C) Cupola
- B) Mild steel - Rever battery  
D) Blast furnace

40. Nisha loves cooking and she is good at dancing. Her ability is \_\_\_\_.

- A) Cooking  
C) Dancing
- B) Painting  
D) Singing

49. The process of manufacturing has changed due to technology and \_\_\_\_ development.

- A) Scientific  
C) Facillitation
- B) Teaching  
D) Training

41. Negative comments made about our action or performance is called \_\_\_\_.

- A) Congratulations  
C) Appreciation
- B) Reward  
D) Criticism

50. Sam opened a new shop. Which of these methods can he use to receive payments into his account?

- A) QR code  
C) Gift card
- B) Movie ticket  
D) Library card

42. Which is the example for statically induced emf?

- A) Transformer  
C) Motor
- B) Generator  
D) Refrigerator

51. Rahim learns MS Office during his lunch break. This is an example of -

- A) Time Management  
C) Logical thinking
- B) Over thinking  
D) Online job

43. \_\_\_\_ are the most convenient way to do something online.

- A) Keypad  
C) Mobile apps
- B) Desktop  
D) Monitor

52. A diverse workplace increases \_\_\_\_.

- A) Productivity  
C) Stress
- B) Workload  
D) Tension

44. When discrimination is done to help someone in need, that is called \_\_\_\_ discrimination.

- A) positive  
C) negative
- B) gender  
D) situational

53. Rehana faced a problem with her project. She is dealing with a problem with the right attitude. This is an example of-

- A) Scientific skill  
C) Negative attitude
- B) Technical skill  
D) Positive attitude

45. Mani is a painter and he buys new brushes and tins for painting. What type of cost it is?

- A) Total Cost  
C) Variable Cost
- B) Maintenance  
D) Fixed Cost

54. Ganesh greets his co-workers every day. He is trying to maintain \_\_\_\_ at work.

- A) frustration  
C) power
- B) good relationships  
D) his authority

46. Raj and Tej talk to each other only on the phone. What type of communication is this?

55. \_\_\_\_\_ is a sales technique that aims to market additional products to the customers.

- A) Cross selling  
C) Lying
- B) Probing  
D) FAB

56. What is the SI unit of pressure?

- A) Pascal  
B) Newton

C) Bar

D) Joule

C) All of these

D) OTP

57. Green Jobs are important because\_\_\_\_\_.

A) they help protect the environment

B) they require no skill

C) they pay more money

D) they harm the environment

58. The \_\_\_\_\_is a few words that quickly tell what the email is about.

A) ID

B) Compose

C) Subject

D) Inbox

59. A \_\_\_\_\_is a short and effective presentation to describe the business.

A) Customer Analysis

B) Return on Investment

C) Business Pitch

D) Communication

60. A written description of duties and responsibilities to be carried out in a job is called \_\_\_\_\_.

ನಿರ್ವಹಿಸಬೇಕಾದ ಕರ್ತವ್ಯಗಳು ಮತ್ತು ಜವಾಬ್ದಾರಿಗಳ ಲಿಖಿತ ವಿವರಣೆಯನ್ನು \_\_\_\_\_ ಎಂದು ಕರೆಯಲಾಗುತ್ತದೆ

A) CV

B) job application | ಕೆಲಸದ ಅರ್ಜಿ

C) resume | ಪುನರಾರಂಭ

D) job description | ಕೆಲಸದ ವಿವರ

61. Which saving option would you choose to buy an expensive bike you have always wanted?

A) Goal savings

B) Emergency savings

C) None of these

D) Long term savings

62. Which one is related to estimation of work?

A) Hand book

B) Information table

C) Packing

D) Bill of material

63. \_\_\_\_\_ part of a business plan has details of money related details of the whole business.

A) Product Details

B) Customer Analysis

C) Business Succession Plan

D) Costing

64. John was travelling by bus to his village. He noted the names of places that he could see on his journey. What are these words called as?

A) His

B) Naming words

C) That

D) See

65. Pragathi downloaded the bank app on her mobile. What should she not share with anyone?

A) Password

B) MPIN

66. \_\_\_\_\_ supports entrepreneurs to get loans under several schemes in district level.

A) District Industry Centres (DIC)

B) SSLC

C) National small industries corporation (NSIC)

D) SIDO

67. What is the cost price (C.P) formula if there is a profit?

A)  $((100)/(100-\text{Loss \%})) \times \text{S.P}$

B)  $((100-\text{Loss \%})/(100)) \times \text{C.P}$

C)  $((100)/(100+\text{Profit \%})) \times \text{S.P}$

D)  $((100+\text{Profit \%})/(100)) \times \text{C.P}$

68. Vanaja wants to save her excel workbook. How can she do it?

A) By pressing Ctrl and S on the keyboard

B) By writing it

C) By closing the sheet

D) By deleting it

69. Laws related to activities on the internet are called \_\_\_\_\_.

A) Criminal laws

B) Environment protection laws

C) Cyber laws

D) Labour laws

70. How can a professional network support your career growth?

A) By giving financial loans

B) By sharing knowledge and professional guidance

C) By offering free travel discounts

D) By organizing social parties

71. Nayan wants to search for a file quickly on his computer. What should he do?

A) Click on ?Type here to search?

B) Restart the computer

C) Search on Play Store

D) Use Bluetooth

72. Ravi read job description which specified ?Familiarity with MS office?. What should he know?

A) How to get certification

B) How to study

C) How to use MS Office

D) How to write an email

73. What is the resistance of an electric iron if the rating of electric iron is 220 V and 500 watts?

A) 97.8 ohms

B) 96.8 ohms

C) 95.8 ohms

D) 94.8 ohms

74. The\_\_\_\_\_?is what or whom a sentence is about.

A) Subject

B) Object

C) Verb

D) Predicate

75. Krishna is a teacher, he wants to conduct classes online. Which of these devices can he use?

- A) All of these  
B) Computer  
C) Tablet  
D) Laptop

76. Vidya is single-handedly selling homemade pickles to her neighbors. Vidya is a/an\_\_\_\_\_.

- A) Distributor  
B) Seller  
C) Entrepreneur  
D) Self-employed person

77. In a meeting, Surya speaks in Hindi. Some of his team members understand both English & Hindi, while others only know English. What should Surya do?

- A) Speak in Hindi  
B) Speak in English  
C) Stop talking  
D) Scold people

78. What is the unit of intensity of magnetic field?

- A) m/wb  
B) wb/m  
C) Hertz  
D) Coloumb

79. \_\_\_\_\_jobs help to reduce pollution, preserve the environment and the planet.

- A) Green  
B) Part-time  
C) Hardware  
D) Software

80. Which property of material enables to formation of permanent deformation without fracture?

- A) Elasticity  
B) Ductility  
C) Brittleness  
D) Plasticity

81. What is the compound interest on a principal of Rs.25000/- after 3 years at the rate of 12% per annum?

- A) Rs.9720  
B) Rs.10483.20  
C) Rs.10123.20  
D) Rs. 9000

82. Location for the job means \_\_\_\_?.

- A) Description  
B) Place  
C) Title  
D) Name

83. Fill in the blank with proper pronoun. "She made this cake \_\_\_\_\_". | ಸರಿಯಾದ ಸರ್ವನಾಮದೊಂದಿಗೆ ಖಾಲಿ ತುಂಬಿ. "She made this cake \_\_\_\_\_"

- A) myself  
B) herself  
C) itself  
D) himself

84. What is the advantage of an Industry visit?

- A) Chance to talk to the teachers  
B) Chance to talk to the experts  
C) Chance to talk to the friends  
D) Chance to talk to the family

85. Priya wants to apply for her Aadhaar Card as its an important document to be submitted while joining a new job. Which of the following government portals will be helpful for her?

- A) [http://www .swayam.gov.in/](http://www.swayam.gov.in/)  
B) [https:// myaadhaar.uidai.gov.in](https://myaadhaar.uidai.gov.in)  
C) All of these  
D) [http://www . india.gov.in/](http://www .india.gov.in/)

86. A \_\_\_\_\_is something you really want in life. You plan and take the right actions to make it happen.

- A) Goal  
B) Desire  
C) Dream  
D) None of these

87. Which one is NOT a benefit of the role playing? | ಪಾತ್ರ ನಿರ್ವಹಣೆಯ ಪ್ರಯೋಜನ ಯಾವುದು?

- A) Builds confidence | ಆತ್ಮವಿಶ್ವಾಸವನ್ನು ಹೆಚ್ಚಿಸುತ್ತದೆ  
B) Develops creative problem-solving skill | ಸೃಜನಾತ್ಮಕ ಸಮಸ್ಯೆ ಪರಿಹರಿಸುವ ಕೌಶಲ್ಯವನ್ನು ಅಭಿವೃದ್ಧಿಪಡಿಸುತ್ತದೆ  
C) Develops boredom | ಬೇಸರವನ್ನು ಅಭಿವೃದ್ಧಿಪಡಿಸುತ್ತದೆ  
D) Develops listening skill | ಕೇಳುವ ಕೌಶಲ್ಯವನ್ನು ಅಭಿವೃದ್ಧಿಪಡಿಸುತ್ತದೆ

88. Choose the mobile app form the following options.

- A) YouTube  
B) LinkedIn  
C) Facebook  
D) All of these

89. John does not agree with his coworker about a task. How should he communicate his disagreement?

- A) You don't know anything.  
B) You are wrong!  
C) I will just do it my way.  
D) I respectfully disagree with what you are saying.

90. What is the mass in gram, if a force of 15 dyres acting on a mass m producing an acceleration of 2.5 cm/sec<sup>2</sup>?

- A) 9 grams  
B) 6 grams  
C) 8 grams  
D) 7 grams

91. What is the value of any number raised to the power of 0?

- A) 0  
B) (-1)  
C) Alpha (?)  
D) 1

92. Ridhima wants to post something on her social media. What should she do to stay safe on social media?

- A) All of these  
B) Avoid sharing address  
C) Avoid sharing any password  
D) Avoid sharing locations

93. Which is equal to electric power?

- A) RI  
B)  $R <sup>2</sup> I$  watts

C)  $I^2R$  watts      D) IRA

C) Find solutions

D) Set timer

94. Which is the short form of profit and loss statement?

A) PRO & LOS

B) PR & LS

C) P & L

D) L & P

98. Neena is born as a differently-abled person. Her teachers must treat her \_\_\_\_\_.

A) Unfairly

B) Strictly

C) Equally with care

D) Rudely

95. English is a \_\_\_\_\_ language.

A) Common

B) Night

C) Evening

D) Day

99. Jyothi learned that all the information is stored in 'web pages'. What is the role of web pages?

A) 'Web pages' act as a library

B) None of these

C) 'Web pages' act as a search engine

D) 'Web pages' act as internet

96. What is the formula for  $a^m \times a^n$ ?

A)  $a^{m+n}$

B)  $n \cdot a^m$

C)  $a^{mn}$

D)  $a^{m-n}$

100. What is the unit for velocity?

A) Metre/hour

B) Metre/second

C)

Metre/second<sup>2</sup>

D) Metre/minute

97. Which of the following is not a step in problem solving?

A) Identify the problem

B) Divide problem into parts