

May monthly test-2026

Q. ID: ITISKILL0812QH

May 2026

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Answer Key

Duration: 25 Mins

Total Marks: 25

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1. Raj works as a factory manager. He has a big order to deliver but there aren't enough workers. What should Raj do?

- A) Request workers to work extra hours
- B) Ignore the problem
- C) Stop working
- D) Cancel the orders

Answer: A) Request workers to work extra hours

2. In a manufacturing unit, the packaging process is taking longer than usual, causing delays in shipments. What should the workers do?

- A) Ignore the problem
- B) Continue packaging the same way
- C) Think of different ways to pack faster
- D) Complain to the management

Answer: C) Think of different ways to pack faster

3. If more workers know how to work, what will happen?

- A) Confusion
- B) More work gets done
- C) Less work gets done
- D) Loss for the company

Answer: B) More work gets done

4. Which of these situations shows people working well together as a team?

- A) None of these
- B) One person doing all the work without any help from team members
- C) Two people arguing and not agreeing
- D) A group sharing ideas and listening to each other

Answer: D) A group sharing ideas and listening to each other

5. Which of the following are good work habits?

- A) Following workplace rules
- B) Not giving up when something goes wrong
- C) All of the above
- D) Staying calm when work is challenging

Answer: C) All of the above

6. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after understanding what students need in a bag?

- A) Ask students to test the bags
- B) Plan different bag designs
- C) Choose the material for the bag
- D) Choose the colour of the bag

Answer: B) Plan different bag designs

7. Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

- A) By guessing what customers want.
- B) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback
- C) By copying other restaurants.
- D) By randomly selecting new dishes to add.

Answer: B) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback

8. Ravi wants to make a new chair for his school using Design Thinking. What should he do first?

- A) Choose the colour of the chair
- B) Test different chair designs
- C) Listen to what students want in a chair
- D) Plan how to make the chair

Answer: C) Listen to what students want in a chair

9. In a team where members have different ideas, and there is a disagreement in the team, what should be done?

- A) Let them argue
- B) Choose one idea without discussion
- C) Discuss both ideas and find a way to make everyone agree
- D) Ask someone else to decide

Answer: C) Discuss both ideas and find a way to make everyone agree

10. Which of the following is a self-management skill?

- A) Adaptability and Flexibility
- B) Commitment
- C) All of these
- D) Honesty and Integrity

Answer: C) All of these

11. While working with your team on a project, one of your coworkers is finding it difficult to finish their job. What should you do in this situation?

- A) Ignore their problem and focus on your own work.
- B) Finish their work for them.
- C) Help and support them to finish their work.
- D) Complain about them to the boss.

Answer: C) Help and support them to finish their work.

12. You are working on a team project with tight deadlines. Your coworker falls ill, leaving their portion of the work incomplete. What should you do?

A) Complain your supervisor about the incomplete work
B) Criticise your coworker for not completing his work

C) Keep working on your own tasks
D) Ask other team members for help and complete your coworker's task

Answer: D) Ask other team members for help and complete your coworker's task

13. Priyanka found faster way to pack products at the factory. What should she do?

A) None of these
B) Continue packing the way the team has been doing
C) Share the faster packing method with her team
D) Pack products faster than her coworkers

Answer: C) Share the faster packing method with her team

14. You are working on something difficult, but it's not going well. What should you do?

A) Take a break and give up.
B) Ask someone else to do it for you.
C) Get upset and quit trying.
D) Keep trying and look for another way.

Answer: D) Keep trying and look for another way.

15. When thinking of new ideas, why is it important to share ideas with others, even if they are not perfect?

A) Talking can help make ideas better.
B) To impress others.
C) To make others feel included.
D) To show off your knowledge.

Answer: A) Talking can help make ideas better.

16. Which of the following behaviors is NOT a characteristic of a team player?

A) Willingness to help others
B) Listening to teammates' ideas
C) Respecting different viewpoints
D) Taking credit for others' work

Answer: D) Taking credit for others' work

17. Which of the following ways can help you work well with people?

A) All of these
B) Paying close attention to what people say
C) Accepting your mistakes
D) Staying calm, even in challenging situations

Answer: A) All of these

18. Shreeja made a new bag design and showed it to 5 different people for feedback. Why is it important to listen to different users and not just one?

A) To get a lot of ideas
B) To get a lot of appreciation for her work

C) To understand the common problems from different users
D) Because it's fun

Answer: C) To understand the common problems from different users

19. Amit's team is feeling low because of a failed project. As a leader, what should he do?

A) Encourage learning from mistakes
B) Ignore his team members
C) Blame them for the failure
D) Scold them

Answer: A) Encourage learning from mistakes

20. Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

A) Tell everyone about it
B) Write down his idea and keep it safe
C) Think of another idea
D) Apply and test if it works

Answer: D) Apply and test if it works

21. If your first design doesn't work, what should you do?

A) Make something else
B) None of these
C) Ask for feedback and try to improve
D) Give up on it

Answer: C) Ask for feedback and try to improve

22. Simi is always trying out new ways to reuse the waste materials. She is the ____?

A) Planner
B) Idea Person
C) Doer
D) Peacekeeper

Answer: B) Idea Person

23. What should you do before making a choice at work?

A) Take time to think and then choose
B) Listen to others' ideas and ask questions
C) All of these
D) Look at all the details

Answer: C) All of these

24. You discover a mistake in your work that caused delays in the project. What should you do?

A) Tell your boss about the mistake
B) Ignore the mistake and continue working
C) Blame team members for the delay
D) Wait for someone else to find out your mistake

Answer: A) Tell your boss about the mistake

25. You notice a coworker struggling with their workload. What should you do?

A) Ignore their struggles and focus on your own work.
B) Report their struggles to the supervisor.
C) Laugh at their inability to manage their workload.
D) Offer to help them with their tasks.

Answer: D) Offer to help them with their tasks.