

Duration: 180 Mins

Total Marks: 40

Q.ID: ITISKILL0041CV

1. Which of the following behaviors is NOT a characteristic of a team player?

- A) Respecting different viewpoints
- B) Listening to teammates' ideas
- C) Taking credit for others' work
- D) Willingness to help others

Answer: C) Taking credit for others' work

2. What are the different steps in Design Thinking?

- A) Imagine, Plan and Try
- B) Try, Create and Decide
- C) Imagine, Decide, Create and Try
- D) Listen, Choose, Plan, Try, Ask

Answer: D) Listen, Choose, Plan, Try, Ask

3. Rohan has come up with an idea to improve his work using Design Thinking. What must he do next?

- A) Think of another idea
- B) Tell everyone about it
- C) Apply and test if it works
- D) Write down his idea and keep it safe

Answer: C) Apply and test if it works

4. Priyanka found faster way to pack products at the factory. What should she do?

- A) None of these
- B) Share the faster packing method with her team
- C) Continue packing the way the team has been doing
- D) Pack products faster than her coworkers

Answer: B) Share the faster packing method with her team

5. While working with your team on a project, one of your coworkers is finding it difficult to finish their job. What should you do in this situation?

- A) Ignore their problem and focus on your own work.
- B) Help and support them to finish their work.
- C) Complain about them to the boss.
- D) Finish their work for them.

Answer: B) Help and support them to finish their work.

6. Sameera is trying to make a better school bag using Design Thinking. What would be her next step after understanding what students need in a bag?

- A) Ask students to test the bags
- B) Choose the colour of the bag
- C) Plan different bag designs
- D) Choose the material for the bag

Answer: C) Plan different bag designs

7. Priya works at a factory where she operates a packaging machine. When the machine suddenly stops working, Priya quickly finds another way to do her work. Which self-management skill does Priya use?

- A) Adaptability
- B) Honesty and Integrity
- C) Conflict management
- D) None of these

Answer: A) Adaptability

8. You are working on a team project with tight deadlines. Your coworker falls ill, leaving their portion of the work incomplete. What should you do?

- A) Ask other team members for help and complete your coworker's task
- B) Keep working on your own tasks
- C) Criticise your coworker for not completing his work
- D) Complain your supervisor about the incomplete work

Answer: A) Ask other team members for help and complete your coworker's task

9. You discover a mistake in your work that caused delays in the project. What should you do?

- A) Ignore the mistake and continue working
- B) Blame team members for the delay
- C) Wait for someone else to find out your mistake
- D) Tell your boss about the mistake

Answer: D) Tell your boss about the mistake

10. What are some people related problems in a workplace?

- A) All of these
- B) Not enough workers
- C) Communication problems
- D) Workers don't know the tasks

Answer: A) All of these

11. Ravi wants to make a new chair for his school using Design Thinking. What should he do first?

- A) Choose the colour of the chair
- B) Listen to what students want in a chair
- C) Plan how to make the chair
- D) Test different chair designs

Answer: B) Listen to what students want in a chair

12. Ravi and his team are deciding on a new machine for the factory. How should they make the final choice?

- A) Choose the cheapest machine available
C) Look at all the details, think carefully about their needs & budget and then make the choice
- B) Ravi should pick the machine he likes
D) Choose the first machine they see

Answer: C) Look at all the details, think carefully about their needs & budget and then make the choice

13. What are some resource related problems in a workplace?

- A) Shortage of Materials
C) All of these
- B) Not Enough Space
D) Machine Problems

Answer: C) All of these

14. Which of these situations shows people working well together as a team?

- A) One person doing all the work without any help from team members
C) Two people arguing and not agreeing
- B) None of these
D) A group sharing ideas and listening to each other

Answer: D) A group sharing ideas and listening to each other

15. Which of the following are good work habits?

- A) Following workplace rules
C) Not giving up when something goes wrong
- B) Staying calm when work is challenging
D) All of the above

Answer: D) All of the above

16. Your community wants to reduce plastic waste. How can you use Design Thinking to find new ideas to solve this problem?

- A) Blame others for the plastic waste issue.
C) Ignore the problem because it's too difficult to solve.
- B) Work together with shops and people nearby to find ways to use less plastic.
D) Make more things with plastic because they're easy to use.

Answer: B) Work together with shops and people nearby to find ways to use less plastic.

17. What should you do before making a choice at work?

- A) Listen to others' ideas and ask questions
C) Take time to think and then choose
- B) All of these
D) Look at all the details

Answer: B) All of these

18. Ranjana works at a restaurant. How can Ranjana use design thinking to improve the restaurant's menu?

- A) By copying other restaurants.
B) By randomly selecting new dishes to add.

- C) By guessing what customers want.
- D) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback

Answer: D) By talking to the customers, understanding their preferences, making changes to the menu and asking for feedback

19. When thinking of new ideas, why is it important to share ideas with others, even if they are not perfect?

- A) To impress others.
C) To make others feel included.
- B) To show off your knowledge.
D) Talking can help make ideas better.

Answer: D) Talking can help make ideas better.

20. Raj works as a factory manager. He has a big order to deliver but there aren't enough workers. What should Raj do?

- A) Cancel the orders
C) Request workers to work extra hours
- B) Ignore the problem
D) Stop working

Answer: C) Request workers to work extra hours

21. Which of the following is NOT a people skill required in a workplace?

- A) Supporting coworkers
C) Listening
- B) Being kind
D) Technical skills

Answer: D) Technical skills

22. Which of the following best describes the self-management skill of reliability?

- A) Not being honest with coworkers
C) People always trust you to do your job well
- B) Not completing tasks on time
D) Ignoring the needs of others

Answer: C) People always trust you to do your job well

23. If more workers know how to work, what will happen?

- A) Loss for the company
C) More work gets done
- B) Less work gets done
D) Confusion

Answer: C) More work gets done

24. Simi is always trying out new ways to reuse the waste materials. She is the ____?

- A) Peacekeeper
C) Doer
- B) Idea Person
D) Planner

Answer: B) Idea Person

25. Savita works at a factory. A new machine she hasn't used before stops working. What should she do?

- A) Ignore it.
B) Hide the machine.

- C) Blame someone else. D) Try again and believe in her ability to fix it.

Answer: D) Try again and believe in her ability to fix it.

26. Amit's team is feeling low because of a failed project. As a leader, what should he do?

- A) Scold them B) Ignore his team members
C) Blame them for the failure D) Encourage learning from mistakes

Answer: D) Encourage learning from mistakes

27. What does working well together mean?

- A) Offering to help when someone needs it B) All of these
C) Finding solutions together D) Sharing ideas and listening

Answer: B) All of these

28. You are working on something difficult, but it's not going well. What should you do?

- A) Get upset and quit trying. B) Take a break and give up.
C) Ask someone else to do it D) Keep trying and look for another way.

Answer: D) Keep trying and look for another way.

29. Why is it important to think of new ways to solve problems?

- A) To waste time B) It is unnecessary to try new things.
C) New ideas can make work easier or faster. D) It is fun to try new things.

Answer: C) New ideas can make work easier or faster.

30. You notice a coworker struggling with their workload. What should you do?

- A) Offer to help them with their tasks. B) Report their struggles to the supervisor.
C) Laugh at their inability to manage their workload. D) Ignore their struggles and focus on your own work.

Answer: A) Offer to help them with their tasks.

31. In a manufacturing unit, the packaging process is taking longer than usual, causing delays in shipments. What should the workers do?

- A) Continue packaging the same way B) Think of different ways to pack faster
C) Ignore the problem D) Complain to the management

Answer: B) Think of different ways to pack faster

32. If your first design doesn't work, what should you do?

- A) Give up on it B) None of these
C) Ask for feedback and try to improve D) Make something else

Answer: C) Ask for feedback and try to improve

33. In a team where members have different ideas, and there is a disagreement in the team, what should be done?

- A) Choose one idea without discussion B) Ask someone else to decide
C) Discuss both ideas and find a way to make everyone agree D) Let them argue

Answer: C) Discuss both ideas and find a way to make everyone agree

34. Shreeja made a new bag design and showed it to 5 different people for feedback. Why is it important to listen to different users and not just one?

- A) To get a lot of ideas B) Because it's fun
C) To understand the common problems from different users D) To get a lot of appreciation for her work

Answer: C) To understand the common problems from different users

35. How does Design Thinking help solve problems?

- A) By following a strict process B) By understanding what people need and improving solutions
C) By guessing solutions randomly D) By trusting on personal assumptions

Answer: B) By understanding what people need and improving solutions

36. Which of the following is a self-management skill?

- A) Honesty and Integrity B) Commitment
C) All of these D) Adaptability and Flexibility

Answer: C) All of these

37. You are making a new language learning app. Why should you let some people try it before it's done?

- A) To get appreciation. B) To show people how good you are at making apps.
C) Because it's fun to watch others try your app. D) To see how people use it and make it better.

Answer: D) To see how people use it and make it better.

38. Venu does not know how to use the new machine. What should he do?

- A) Ask for help and learn how to use the machine B) Leave the job.
C) Stay silent till someone teaches him. D) Take a break and do it later.

Answer: A) Ask for help and learn how to use the machine

39. Which of the following ways can help you work well with people?

- A) All of these
- B) Staying calm, even in challenging situations
- C) Paying close attention to what people say
- D) Accepting your mistakes

Answer: A) All of these

40. Venu is a fabric cutter. His team made a mistake in

cutting cloth. What's a good way to handle it?

- A) Blame the person who cut the cloth
- B) Discuss and find a way to fix it
- C) Get angry and scold his team
- D) Wait for someone else to solve it

Answer: B) Discuss and find a way to fix it
