

GOVT ITI HOLENARASIPURA

MOCK TEST -03

Q. ID: ITISKILL1234CR | May 2026

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Student Name	Sanjay c m	Access Code	9836
Attempt No.	#1	Completion Time	11:11 AM
Rank	#33	Total Questions	25

24 SCORE

25 MAX MARKS

24 CORRECT

1 INCORRECT

Answer Review

Q1 CORRECT Words that are used to name people, places, animals and things are ____.

A. Person

B. Table

C. Naming words ☒

D. Key

Q2 CORRECT Verbs tell the action of the ____.

A. Cow

B. Change

C. Act

D. Naming words ☒

Q3 **CORRECT** People can hear the emotions and see our facial expression when we ____.

A. Speak ☐

B. Listen

C. Taste

D. See

Q4 **CORRECT** Phone call has __phases

A. End

B. Middle

C. Different

D. Three ☐

Q5 **CORRECT** The time blocked for work is called a _____ technique.

A. Doro

B. Pomo

C. Pomodoro ☐

D. Domo

Q6 **CORRECT** You can speak to your friend_____.

A. Formally

B. Informally ☐

C. By reading their mind

D. By dancing

Q7 **CORRECT** Tina and Lyra's team are working together to finish the school painting project. What should both the teams do to finish the project?

A. Resist

B. Share responsibility ☒

C. Fight

D. Argue

Q8 **CORRECT** You are unable to share your message properly in an email. Which skill should you improve?

A. Written communication ☒

B. Speaking

C. Reading

D. Playing

Q9 **CORRECT** Pushpa and Kavya have opened a shop for baby clothes in Bangalore and Chennai. Bangalore outlet is gaining more popularity and profit? What might be the reason?

A. Good customer relationship in Bangalore shop ☒

B. Chennai is very hot

C. There are more babies in Bangalore

D. No reasons

Q10 **CORRECT** Smitha needs to sell a mobile phone. She is writing down the advantages and benefits of the different phones. She is writing a __?.

A. Financial statement

B. Service statement

C. FAB statement ☒

D. Bill

Q11 **CORRECT** Geetha wants to start a tailoring shop (boutique). Her trainer asked her to do a market scan. Geetha should do the market scan of _____?.

- A. Restaurants
- B. Beauty Parlours
- C. Tailoring shops ☒
- D. Packaging companies

Q12 **CORRECT** Customers' needs can be understood through _____.

- A. Customer Survey ☒
- B. Selling
- C. Talking to our family
- D. Customer service

Q13 **CORRECT** Why do customers like a product or service?

- A. Good Price
- B. Good Quality
- C. Feel of the product or service
- D. All of these ☒

Q14 **CORRECT** Shyna wants to start a masala powder business. She is presenting a business pitch to the bank manager. How long should her business pitch be?

- A. 2 to 3 mins ☒
- B. 10 mins
- C. 15 mins
- D. 1 min

Q15 **CORRECT** Which of the following can be done using Excel?

- A. Save the document
- B. Make complicated calculations with numbers
- C. Print the document
- D. All of these ☒

Q16 **INCORRECT** Komal wants to regularly monitor her body conditions like temperature and heartbeat. Which of the following device can help her?

- A. Mobile Phone
- B. Calculator ☐
- C. Siri
- D. Smart watch ☒

Q17 **CORRECT** Indu booked her railway ticket from the website and paid using online banking. What type of transaction is it?

- A. Cash Payment
- B. Digital transaction ☒
- C. Cheque payment
- D. Credit

Q18 **CORRECT** Jaya used her friend's laptop to log into her bank account. What should she do before giving the laptop back?

- A. Close the laptop
- B. Stay logged in
- C. Log out of her bank account ☒
- D. Close the website

Q19 **CORRECT** Abhi wants to teach his 10-year-old daughter to save money from the pocket money she receives every month. Which option is the best?

A. Fixed Deposit

B. Salary Account

C. Piggy Bank ☒

D. None of these

Q20 **CORRECT** Priya wants to purchase a bike. Which loan should she apply for?

A. Home loan

B. Personal loan

C. Education loan

D. Auto loan ☒

Q21 **CORRECT** What are the key elements of a resume?

A. Personal information

B. Career objective

C. Education

D. All of these ☒

Q22 **CORRECT** Which of the following is NOT a soft skill?

A. Time Management

B. Communication Skill

C. Carpentry ☒

D. Goal Setting

Q23 **CORRECT** Gopi is always willing to learn and improve in his work. He has a ____?.

A. Fixed mindset

B. Certificate

C. Growth mindset ☒

D. Marksheet

Q24 **CORRECT** Releasing chemicals, waste, plastics into the water is called ____.

A. Sound pollution

B. Land pollution

C. Water Pollution ☒

D. Air pollution

Q25 **CORRECT** Which one is a "Don't" of discussion etiquette? | ಮುಕ್ತ ಮನಸ್ಸಿನವರಾಗಿರಿ?

A. Be open minded | ಮುಕ್ತ ಮನಸ್ಸಿನವರಾಗಿರಿ

B. Use moderate tone | ಮಧ್ಯಮ ಸ್ವರವನ್ನು ಬಳಸಿ

C. Listen to others | ಇತರರ ಮಾತುಗಳನ್ನು ಕೇಳಿ

D. Argue unnecessary | ಅನಗತ್ಯವಾದ ☒