# GOVT ITI HOLENARASIPURA

## MOCK TEST -12

Q. ID: ITISKILL2263CK | June 2026

**96.00%** 48 / 50

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| Student Name | Praju gowda | Access Code | 2978 |
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|---|---|---|---|
| **48** SCORE | **50** MAX MARKS | **48** CORRECT | **2** INCORRECT |

## Answer Review

Q1 CORRECT Vinay visited the dentist because he was suffering from tooth ache. Dentist treats our teeth problems. In this sentence, which is the plural word?

**A.** Teeth □

**B.** Tooth

**C.** Vinay

**D.** Dentist

Q2 CORRECT The police were questioning about his crime. What type of sentence is it?

**A.** Declarative (.) □

**B.** Interrogative (?)

**C.** Exclamatory (!)

**D.** None of these

Q3 CORRECT The correct order for a sentence is _____.

**A.** Subject, Verb, Object 

**B.** Subject, Verb

**C.** Verb, Object, Subject

**D.** Verb, Verb, Subject

Q4 CORRECT _____contact with the people we are speaking help us to communicate confidently.

**A.** Nose

**B.** Eye 

**C.** Ear

**D.** Skin

Q5 CORRECT Things or activities that we enjoy are ___?.

**A.** Dislikes

**B.** Negative

**C.** Emotions

**D.** Likes 

Q6 CORRECT Smith! Would you like playing cricket or football this evening? If Smith likes to play both how will he answer? _____?playing any of them.

**A.** I don?t mind 

**B.** I hate

**C.** I want

**D.** I won?t

Q7 CORRECT Location for the job means ___?.

**A.** Title

**B.** Description

**C.** Name

**D.** Place

Q8 INCORRECT Most of the government job calls will be in ___format.

**A.** Paper format

**B.** Direct

**C.** Indirect

**D.** In person

Q9 CORRECT Which of the following is not a part of one's personality?

**A.** Strengths

**B.** Weaknesses

**C.** Beliefs

**D.** Skin colour

Q10 CORRECT Bijo is not good at MS excel. With his hard work, he learns to overcome weaknesses and turn them into a_____.

**A.** Belief

**B.** Value

**C.** Leader

**D.** Strength

Q11 CORRECT Bhanu creates 25 minutes task planner and never gets distracted during the blocked time. Which method does she follow?

**A.** Pomodoro □

**B.** Timing

**C.** Blocktime

**D.** Calendar

Q12 CORRECT If one is capable of finding solutions to problems, one will get better at _____.

**A.** Self-motivation

**B.** Problem-solving □

**C.** Career

**D.** Painting

Q13 CORRECT Which is not a type of non-verbal communication ?

**A.** E-mail □

**B.** Eye-contact

**C.** Hand movements

**D.** Facial expression

Q14 CORRECT Whenever we are communicating we have to be dressed appropriately, maintain our body language and maintain ___?.

**A.** a very loud volume

**B.** make up

**C.** eye contact □

**D.** silence

Q15 CORRECT At workplace, communication must follow the _____.

**A.** Ideas

**B.** Text

**C.** 6Cs 

**D.** Close

Q16 CORRECT Negative comments made about our action or performance is called ____.

**A.** Appreciation

**B.** Congratulations

**C.** Criticism 

**D.** Reward

Q17 CORRECT What does the growth of a business depend on?

**A.** How you talk to cusomers

**B.** How you take feedback from customers

**C.** How you help customers

**D.** All of these 

Q18 CORRECT Pushpa and Kavya have opened a shop for baby clothes in Bangalore and Chennai. Bangalore outlet is gaining more popularity and profit? What might be the reason?

**A.** Good customer relationship in Bangalore shop 

**B.** Chennai is very hot

**C.** There are more babies in Bangalore

**D.** No reasons

Q19 CORRECT Azim wants to learn dancing and challange the gender stereotype that only women should learn dancing. It is completely _____.

**A.** wrong

**B.** Impossible

**C.** funny

**D.** okay

Q20 CORRECT In India, the number of boys/men who can get education is much higher than girls/women. What type of discrimination is this?

**A.** Color discrimination

**B.** Religion based discrimination

**C.** Age discrimination

**D.** Gender discrimination

Q21 CORRECT Neena is born as a differently-abled person. Her teachers must treat her _____.

**A.** Rudely

**B.** Strictly

**C.** Equally with care

**D.** Unfairly

Q22 CORRECT Which of the following is the BEST definition of profit?

**A.** The total amount of money a business makes from selling goods or services.

**B.** The money a business owner spends on personal expenses.

**C.** The revenue or earnings which remain with the business owner, after all the costs are paid.

**D.** The total amount of money a business earns before paying taxes.

Q23 CORRECT Shaheen wants good chefs to work in her hotel. What is an effective way to hire them?

**A.** By reaching out other hotel staffs

**B.** By advertising the job

**C.** By asking his relatives

**D.** None of these

Q24 CORRECT Lakshmi plans to start a beauty parlour. What kind of information should she NOT collect in the Market Scan?

**A.** Information on clothes and shoes

**B.** Information on types of customers

**C.** Information on cost of materials for the beauty parlour

**D.** Information on shop location and rent

Q25 CORRECT Customers' needs can be understood through _____.

**A.** Customer Survey

**B.** Selling

**C.** Talking to our family

**D.** Customer service

Q26 CORRECT Select the example of a service from the options.

**A.** Masala Dosa

**B.** Mobile Repair

**C.** Water Bottle

**D.** Chicken Kebab

Q27 CORRECT _____is about the competition in the online or offline market.

**A.** People Analysis

**B.** Competitor Analysis

**C.** Customer Analysis

**D.** Budget plan

Q28 CORRECT Tom wants to start a shop for selling books, pens etc. Which is the best location to have his shop?

**A.** Near college and schools

**B.** Near the river

**C.** At his house

**D.** Near fish market

Q29 CORRECT In MS Word, you can change the text in the document to look different. This process is called_____?.

**A.** Printing

**B.** Saving

**C.** Deleting

**D.** Formatting

Q30 CORRECT Which of the following can be done using Excel?

**A.** Save the document

**B.** Make complicated calculations with numbers

**C.** Print the document

**D.** All of these

Q31 CORRECT What happens when we use this function? =AVERAGE(B4:G4)

**A.** The average of numbers in cells from B4 to G4 is calculated

**B.** The number in B4 is deleted

**C.** The number from B4 will be copied

**D.** The number from G4 will be copied

Q32 INCORRECT Which of the following is not a social media app?

**A.** Instagram

**B.** WhatsApp

**C.** LinkedIn

**D.** Amazon

Q33 CORRECT Naina wants to take a few safety Measures on Social media. What does that refers to?

**A.** Do not share information with unknown people

**B.** Do not share personal information

**C.** Do not send a rude or mean comment

**D.** All of these

Q34 CORRECT Which of the following is not an example of using social media and internet in an impactful and successful way?

**A.** Sharing Jokes on a particular religion

**B.** Encouraging people to donate money for the social cause

**C.** Mentoring and supporting people

**D.** Sharing verified news

Q35 CORRECT Laws related to activities on the internet are called _____.

**A.** Labour laws

**B.** Cyber laws

**C.** Environment protection laws

**D.** Criminal laws

Q36 CORRECT Which of the following is a correct Gmail id?

**A.** xyz@gmail

**B.** xyz@gmail. com

**C.** xyz@ outlook.gmail

**D.** gmail@xyz

Q37 CORRECT Sunitha earns Rs.10,000 every month. After setting a monthly budget amount, she is able to save Rs. 2000 every month. She will use this money in case of _____.

**A.** emergencies

**B.** party

**C.** bills

**D.** travel

Q38 CORRECT Gopi spends his salary on movies, groceries, house rent and clothes. Where can he reduce his expenses to save some money?

**A.** Clothes

**B.** House rent

**C.** Movies

**D.** Groceries

Q39 CORRECT Deductions should be paid from the ___.

**A.** Gross salary 

**B.** Net Salary

**C.** Earnings

**D.** Basic Salary

Q40 CORRECT Good, professional relationship with co-workers can give the feeling of_____.

**A.** Job satisfaction 

**B.** Fear

**C.** Confusion

**D.** Negative energy

Q41 CORRECT Ganesh greets his co-workers every day. He is trying to maintain _____at work.

**A.** his authority

**B.** good relationships 

**C.** frustration

**D.** power

Q42 CORRECT Tom feels very tensed and scared. He is unable to concentrate before his exams. He is sweating. What kind of stress is this?

**A.** Good

**B.** Small

**C.** Bad 

**D.** Never

Q43 CORRECT Which of the following are good manners in an interview?

**A.** Not making eye contact

**B.** Speaking too fast

**C.** Being on time 

**D.** Getting irritated

Q44 CORRECT A mock interview is a____job interview.

**A.** fun

**B.** practice 

**C.** virtual

**D.** difficult

Q45 CORRECT Geetha wants to take a mock interview before attending the real one. Whom do you think she must choose as an interviewer?

**A.** A stranger

**B.** Her senior 

**C.** Her younger sister

**D.** Shopkeeper

Q46 CORRECT Which of these is NOT a question to ask during an industrial visit?

**A.** How do you keep things safe and high quality?

**B.** What are the main products made here?

**C.** What is your favourite hobby? 

**D.** How does your production line work?

Q47 CORRECT What are Employability Skills?

**A.** Skills used only in sports

**B.** Skills needed to be successfully employed □

**C.** Skills for good communication

**D.** Skills for playing video games

Q48 CORRECT A person who respects and follows the law of a country is a _____.

**A.** Businessman

**B.** Bad Employee

**C.** Responsible Citizen □

**D.** Small Kid

Q49 CORRECT When is capital letter used? | ದೊಡ್ಡ ಅಕ್ಷರವನ್ನು ಯಾವಾಗ ಬಳಸಲಾಗುತ್ತದೆ?

**A.** Beginning of a sentence | ಒಂದು ವಾಕ್ಯದ ಆರಂಭ

**B.** Names of persons | ವ್ಯಕ್ತಿಗಳ ಹೆಸರುಗಳು

**C.** Names of places | ಸ್ಥಳಗಳ ಹೆಸರುಗಳು

**D.** All the above | ಮೇಲಿನ ಎಲ್ಲಾ □

Q50 CORRECT Fill in the blank with proper interrogative adjective. _____ are you going | ಸರಿಯಾದ ಪ್ರಶ್ನಾರ್ಹ ವಿಶೇಷಣದೊಂದಿಗೆ ಖಾಲಿ ತುಂಬಿರಿ. _____ are you going?

**A.** Who

**B.** Where □

**C.** Which

**D.** What