

Trinity ITI Udyavara

ITI Quiz - 04-Mar-2026 12:51 PM

Q. ID: ITISKILL923212 | March 2026

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Student Name	Prathish	Access Code	0977
Attempt No.	#1	Completion Time	04:29 PM
Rank	#1	Total Questions	15

12 SCORE

15 MAX MARKS

12 CORRECT

3 INCORRECT

Answer Review

Q1 **INCORRECT** Effective communication needs to be -

A. Simple

B. Clear ☐

C. Complete

D. All of these ☐

Q2 **CORRECT** Verbal communication is the use of ____.

A. Sign

B. Words ☐

C. Maths

D. Images

Q3 **CORRECT** Clear communication leads to ____.

A. Different work

B. Opposite work

C. Slow work

D. Faster work ☒

Q4 **CORRECT** Raj and Tej talk to each other only on the phone. What type of communication is this?

A. Sign communication

B. Non-Verbal Communication

C. Verbal Communication ☒

D. Written communication

Q5 **CORRECT** 'Reg' in the letter means ____.

A. Regarding ☒

B. Subject

C. Greetings

D. Body

Q6 **CORRECT** Sam wanted to apply for a job. He thought of writing a cover letter to the company. But his friend suggested to attach _____ with the cover letter.

A. Brochure

B. Leave

C. Formal

D. Resume ☒

Q7 **CORRECT** Which is not a type of non-verbal communication ?

A. E-mail ☐

B. Eye-contact

C. Hand movements

D. Facial expression

Q8 **CORRECT** Shouting shows we are angry. Talking very slowly shows we are tired or sleepy. What part of non-verbal communication helps us understand this?

A. Smile

B. Hand movements

C. Tone of voice ☐

D. Eye movements

Q9 **CORRECT** Distance between yourself and the other person is called _____.

A. Spatial distance ☐

B. Relationship

C. Informal

D. Close

Q10 **INCORRECT** You can speak to your friend_____.

A. Formally ☐

B. Informally ☐

C. By reading their mind

D. By dancing

Q11 **CORRECT** Vinod met his new manager at his workplace. He had to ____ himself first.

A. Thank

B. Introduce ☒

C. Appreciate

D. Praise

Q12 **CORRECT** Exchange of ideas happen through ____.

A. Communication ☒

B. Listening

C. Watching

D. Singing

Q13 **INCORRECT** Conflict in workplace affects ____?.

A. ability to work ☐

B. salary

C. environment ☒

D. weather

Q14 **CORRECT** During criticism we must remain ____ and ____ to the person.

A. happy and joyful

B. calm and listen ☒

C. shout and cry

D. fight and cry

Q15 **CORRECT** Priya received constructive (helpful) criticism from her manager about her latest project. What should she do?

A. Listen

B. Understand

C. Thank her manager

D. All of these ☒