

Dr. J. J. Magdum ITI college sambhajipur

ITI Quiz - 21-Apr-2026 08:59 AM

Q. ID: ITISKILL2365GY | April 2026

64.00% 32 / 50

Student Name	Aryan Santosh Awale	Access Code	0360
Attempt No.	#1	Completion Time	09:49 AM
Rank	#12	Total Questions	50

32 SCORE

50 MAX MARKS

32 CORRECT

18 INCORRECT

Answer Review

Q1 CORRECT People can hear the emotions and see our facial expression when we ____.

A. Speak ☐

B. Listen ☐

C. Taste ☐

D. See ☐

Q2 INCORRECT ____contact with the people we are speaking help us to communicate confidently.

A. Nose ☐

B. Eye ☐

C. Ear ☐

D. Skin ☐

Q3 **INCORRECT** Emotions can be expressed through your ____.

A. Height

B. Weight

C. Voice ☐

D. Situation ☐

Q4 **INCORRECT** Sudha says, "I feel that these lights are too bright". What is she communicating?

A. Question

B. Answer ☐

C. Idiom

D. Opinion Phrase ☐

Q5 **CORRECT** John does not agree with his coworker about a task. How should he communicate his disagreement?

A. You don't know anything.

B. I respectfully disagree with what you are saying. ☐

C. You are wrong!

D. I will just do it my way.

Q6 **CORRECT** Effective communication is to both ____.

A. speak and listen well ☐

B. speak well

C. see well

D. learn well

Q7 **CORRECT** We should ____?instructions in the classroom.

A. learn

B. listen to ☒

C. forget

D. ignore

Q8 **CORRECT** Listening is important to ____?the information given.

A. forget

B. overcome

C. understand ☒

D. disobey

Q9 **CORRECT** Rahul spends 30 minutes everyday watching news. He writes down few sentences about what is said. What is he trying to do?

A. Practicing listening ☒

B. Practicing News

C. Practicing Movements

D. None of these

Q10 **CORRECT** Teacher Meena advised her students to write down 2 or 3 sentences when she explains the lesson. How does it help the students?

A. Speak

B. Recollect what she said ☒

C. Write

D. Read

Q11 **INCORRECT** Things or activities that we enjoy are ___?.

A. Dislikes

B. Negative

C. Emotions ☐

D. Likes ☐

Q12 **CORRECT** Dislikes are things towards which we have ___?.

A. Negative emotion ☐

B. Positive emotion

C. Likes

D. Interests

Q13 **INCORRECT** I adore? phrase is used to express ____of something.

A. A dislike ☐

B. A bad feeling

C. A strong admiration ☐

D. A poor admiration

Q14 **INCORRECT** Naveen is fond of dogs, but Sheetal hates dogs. In this sentence who likes dogs?

A. Sheetal ☐

B. Naveen ☐

C. Both Sheetal and Naveen

D. Dog

Q15 **CORRECT** Smith! Would you like playing cricket or football this evening? If Smith likes to play both how will he answer? ____?playing any of them.

A. I don?t mind ☐

B. I hate

C. I want

D. I won?t

Q16 **CORRECT** Formal greetings are used in ____.

A. Family

B. Workplace ☐

C. House

D. Friends

Q17 **INCORRECT** ____greetings are used while speaking to friends and family.

A. Formal ☐

B. Due

C. Informal ☐

D. No

Q18 **INCORRECT** Which of these is an informal greeting?

A. Good day ☐

B. Good morning

C. Good evening

D. Hey ☐

Q19 **CORRECT** Malini is attending her new school today. She introduces herself as ____.

A. Good bye

B. Hello everyone! □

C. What?s up guys

D. Longtime everyone

Q20 **CORRECT** Sanju met her cousin Keerti accidentally in a mall. How should she greet her?

A. Long time, no see! □

B. What are you doing here?

C. Thank you!

D. Take care!

Q21 **CORRECT** When you ask someone something it is ____.

A. Answer

B. Blank

C. Question □

D. Response

Q22 **CORRECT** Question always end with a ____?.

A. Comma ,

B. Question mark ? □

C. Exclamation mark !

D. Full stop .

Q23 **CORRECT** ____ questions give clear indication of the information the person wants to know.

A. Wh- □

B. Yes or No

C. No

D. Closed questions

Q24 **CORRECT** Vinutha was questioned whether she has completed her degree in an interview. How should she respond stating that she has completed?

A. Yes

B. No

C. Yes, I have completed my degree □

D. Completed my degree

Q25 **INCORRECT** Tutor asked his student whether he knew to use Windows? How should the student answer?

A. Done □

B. Yes, I know how to use Windows □

C. Yup

D. I will know

Q26 **CORRECT** When two or more people give their thoughts and views on a topic. It is called a_____.

A. Speaking

B. Listening

C. Reading

D. Group discussion □

Q27 **CORRECT** Group discussion helps us ___?

- A. argue
- B. have fun
- C. create problems
- D. learn more and solve big problems ☒

Q28 **INCORRECT** Which of these should not be used to express your opinion in a group discussion?

- A. It seems to me that ☐
- B. Listen to me ☒
- C. In my opinion
- D. I don't quite agree

Q29 **CORRECT** Mahesh and his team discussed about the steps to be followed to complete the project at the earliest. He was happy with the suggestions given by his teammates and granted to follow the same. How would he convey it?

- A. I agree with your plan of action ☒
- B. You must follow what I tell you
- C. Don't come here to talk
- D. I don't agree with your plan

Q30 **CORRECT** Rita had to attend a group discussion on behalf of her company. What is she supposed to do before the meeting?

- A. Attend party
- B. Attend classes
- C. Be prepared about the topic ☒
- D. Take leave

Q31 **CORRECT** A person who makes a call_____

A. Keypad

B. Caller ☒

C. Phase

D. Contacts

Q32 **INCORRECT** Receiver is a person who ____the call.

A. Blocks ☐

B. Dials

C. Receives ☒

D. Rejects

Q33 **INCORRECT** Phone call has __phases

A. End ☐

B. Middle

C. Different

D. Three ☒

Q34 **CORRECT** Bindu receives a call from JJ company promoting a discount sale. She couldn't clearly hear the details. How is she supposed to ask the person to repeat the information?

A. What is it?

B. Could you please repeat? ☒

C. Speak loud

D. I don't know

Q35 **CORRECT** Harish made a call to the Senior manager in a company. How is he supposed to start the conversation.?

A. Greet the person ☐

B. Purpose of call

C. Thank the person

D. Good bye

Q36 **INCORRECT** Document which has details of a job is ___?.

A. Letter

B. Resume ☐

C. Job Description ☐

D. Report

Q37 **INCORRECT** Job title is the name of ____.

A. Company name

B. Role you join ☐

C. Company Job ☐

D. Summary

Q38 **CORRECT** Location for the job means ___?.

A. Title

B. Description

C. Name

D. Place ☐

Q39 **CORRECT** Ravi read job description which specified ?Familiarity with MS office?. What should he know?

- A. How to write an email
- B. How to get certification
- C. How to use MS Office ☒
- D. How to study

Q40 **CORRECT** Shyam and Ram applied for the same job. Shyam read the job description in detail and made note of important details. Who will know more about the company?

- A. Ram
- B. Shyam ☒
- C. Both of them
- D. None of them

Q41 **CORRECT** If you work in a large & popular company, what type of information is good to share about the workplace?

- A. Type of job & Company name ☒
- B. Name of the workplace alone
- C. Location
- D. None of these

Q42 **INCORRECT** Which of these is not a positive word about your work?

- A. Fun
- B. Exciting
- C. Boring ☒
- D. Interesting ☐

Q43 **CORRECT** A person who works with us is called a__?.

A. Friend

B. Coworker ☒

C. Family

D. Relative

Q44 **CORRECT** Ram is answering an interview question about his previous workplace. He didn't like his teammates. They argued a lot. Should he share this with the interviewer?

A. Yes, he should blame his team- mates for all the problems.

B. No, he should avoid speaking negatively about his teammates. ☒

C. Yes, he should discuss all the arguments in detail.

D. Yes, why not!

Q45 **INCORRECT** Ryan wants to speak to HR about his work. He should specify the name of his job, place of work and __?.

A. Team mates ☐

B. Senior name

C. His needs

D. Some information about his responsibilities ☒

Q46 **INCORRECT** Most of the government job calls will be in __format.

A. Paper format ☒

B. Direct

C. Indirect

D. In person ☐

Q47 **INCORRECT** An introduction letter is a ____.

A. E-mail ☐

B. Cover letter ☐

C. Leave Letter

D. Resume

Q48 **CORRECT** When you are interested in working for a company, you will write _____letter

A. an Application

B. a Referral

C. a Leave

D. a Prospecting ☐

Q49 **CORRECT** Latha's uncle works at the company where she has applied for a job. He offered to refer her for the position. What type of cover letter should Latha write to increase her chances of being considered for the job?

A. Referral Cover Letter ☐

B. Letter of interest

C. Leave letter

D. Letter of absence

Q50 **CORRECT** Shilpa is applying for a job online. She sends her application by email. What is she supposed to mention in the subject line to make it easy for the employer to find her email?

A. Shilpa - Age

B. Shilpa - Job Position ☐

C. Education qualification

D. Pervious experience